



Yorkshire & Humberside Service
Report
November 2015



Service Reliability

The SLA sets a target minimum of 99.7% availability for each service averaged over a 12 month rolling period



Connections in Yorkshire & Humberside by Bandwidth



Average Availability of All Services in Yorkshire & Humberside

| Nov 2015 | Equivalent Unavailability in Minutes per Service | 12 Months Rolling | Equivalent Unavailability in Minutes per Service | Nov 2015 | Equivalent Unavailability in Minutes per Service | 12 Months Rolling | Equivalent Unavailability in Minutes per Service |
|---|--|-------------------------------------|--|--|--|-------------------------------------|--|
| 100% | 0 | 99.98% | 79 | 99.91% | 37 | 99.95% | 243 |
| Mean Time to Repair | | Average Faults per Service per Year | | Mean Time to Repair | | Average Faults per Service per Year | |
| 3h 34m | | 1.29 | | 5h 20m | | 0.71 | |
| Based on 194 faults over the last 24 months | | | | Based on 1493 faults over the last 24 months | | | |

Average Availability of All Services in Janet

Services in Yorkshire & Humberside Failing SLA Target

| | |
|--------------------------------|--------|
| Pennine Camphill Community Ltd | 99.66% |
|--------------------------------|--------|

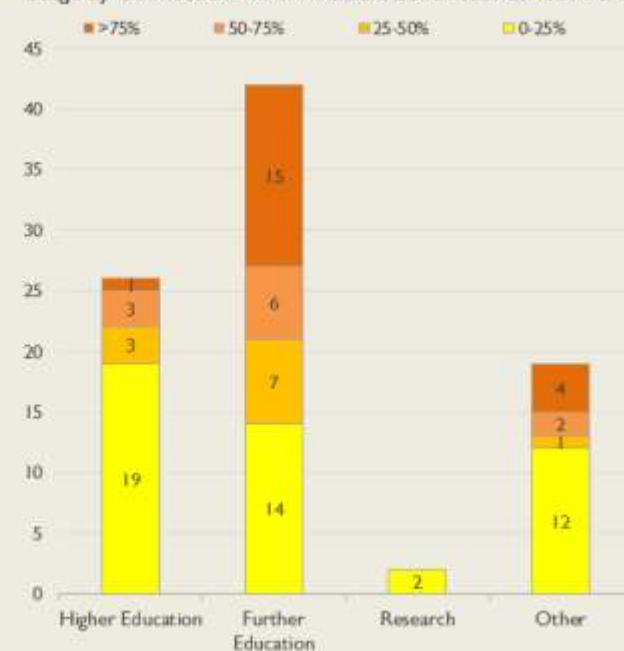
NB: Periods of scheduled and emergency maintenance are not included in reliability performance statistics

Connection Usage

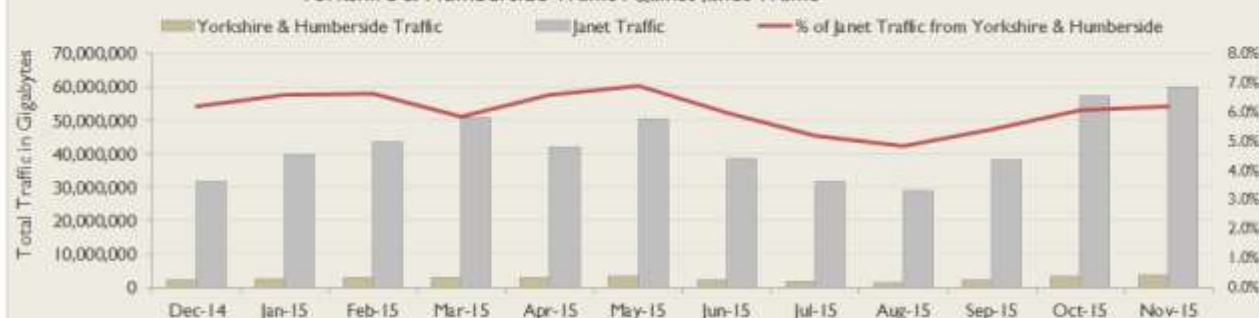
Traffic usage is expressed as the sum, in gigabytes, of the volume of data carried in both directions in the month, for all links being charted



Usage by Connection - % of Available Bandwidth at 90th Percentile



Yorkshire & Humberside Traffic Against Janet Traffic



Service Availability

The SLA target sets a minimum of 99.7% availability for each customer, averaged over a 12 month rolling period

Periods of scheduled and emergency maintenance are discounted when calculating availability of services

Monthly and annual availabilities falling below 99.7% are highlighted

* Service has resilience - where an organisation retains connectivity during an outage period by means of a second connection, the outage is not counted against its availability figures

| Service | Dec 14 | Jan 15 | Feb 15 | Mar 15 | Apr 15 | May 15 | Jun 15 | Jul 15 | Aug 15 | Sep 15 | Oct 15 | Nov 15 | 12 Month Rolling Availability |
|---|---------|--------|--------|---------|--------|--------|--------|--------|--------|--------|--------|--------|-------------------------------|
| Askham Bryan College, York Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Barnsley College | >99.99% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | >99.99% |
| Barnsley Metropolitan Borough Council, Personal & Community Development | >99.99% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | >99.99% |
| Bishop Burton College, Bishop Burton | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.72% | 100% | 99.96% |
| Bradford College | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.49% | 100% | 100% | 100% | 99.96% |
| Calderdale College | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Calderdale Metropolitan Borough Council, Personal & Community Development | 100% | 99.83% | 100% | 100% | 100% | 100% | 100% | 99.97% | 100% | 100% | 100% | 100% | 99.98% |
| City of York Council, Personal & Community Development | 100% | 100% | 100% | >99.99% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | >99.99% |
| Coventry University, Barnsley Datacentre | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Craven College | 100% | 99.82% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.98% |
| Dearne Valley College | >99.99% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | >99.99% |
| Doncaster College | >99.99% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | >99.99% |
| Doncaster Deaf Trust | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| Doncaster Metropolitan Borough Council | >99.99% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | >99.99% |
| East Riding College, Beverley Campus | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| East Riding of Yorkshire Council, Personal & Community Development | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| Franklin College | >99.99% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | >99.99% |
| Greenhead College | 100% | 99.83% | 100% | 100% | 100% | 100% | 100% | 99.97% | 100% | 100% | 100% | 100% | 99.98% |
| Grimsby Institute of Further and Higher Education, Scarborough Campus | 100% | 99.82% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.96% | 100% | 100% | 99.98% |
| Grimsby Institute of Further and Higher Education, Grimsby Campus | >99.99% | 100% | 100% | 99.83% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| Henshaw's College | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |

| Service | Dec 14 | Jan 15 | Feb 15 | Mar 15 | Apr 15 | May 15 | Jun 15 | Jul 15 | Aug 15 | Sep 15 | Oct 15 | Nov 15 | 12 Month Rolling Availability |
|---|-------------------|---------------|---------------|-------------------|--------|--------|--------|---------------|--------|---------------|--------|--------|-------------------------------|
| Huddersfield New College | 100% | 99.83% | 100% | 100% | 100% | 100% | 100% | 99.97% | 100% | 100% | 100% | 100% | 99.98% |
| Hull College | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| Hull College, Harrogate Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| John Leggott College | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Kingston Upon Hull City Council, Personal & Community Development | 100% | 100% | 99.25% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.94% |
| Kirklees College, Huddersfield Centre | 100% | 99.83% | 100% | 100% | 100% | 100% | 100% | 99.97% | 100% | 100% | 100% | 100% | 99.98% |
| Kirklees College, Dewsbury Centre | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| Leeds Beckett University* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Leeds City College, Technology Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Leeds City College, Park Lane Campus | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| Leeds City College, Keighley Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Leeds City College, Printworks Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Leeds College of Art | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| Leeds College of Building* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Leeds College of Music | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Leeds Trinity University* | 100% | 97.54% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.79% |
| Longley Park Sixth Form College | >99.99% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | >99.99% |
| MyScience.co Limited, National Science Learning Centre* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| NEW College, Pontefract | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| North Lindsey College* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Northern College for Residential Adult Education | >99.99% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | >99.99% |
| Northern Grid for Learning | 100% | 100% | 100% | >99.99% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | >99.99% |
| Northern School of Contemporary Dance | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| Notre Dame Sixth Form College | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| Pennine Camphill Community Ltd | 100% | 95.89% | 100% | 100% | 100% | 100% | 100% | 99.97% | 100% | 100% | 100% | 100% | 99.65% |
| Rotherham College of Arts and Technology | >99.99% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | >99.99% |
| Ruskin Mill Educational Trust Limited, Freeman College | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Scarborough Sixth Form College | 100% | 99.82% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.96% | 100% | 100% | 99.98% |
| Selby College | 100% | 99.82% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.98% |

| Service | Dec 14 | Jan 15 | Feb 15 | Mar 15 | Apr 15 | May 15 | Jun 15 | Jul 15 | Aug 15 | Sep 15 | Oct 15 | Nov 15 | 12 Month Rolling Availability |
|--|---------|--------|--------|---------|--------|--------|--------|--------|--------|--------|--------|--------|-------------------------------|
| Sheffield City Council, Personal & Community Development | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Sheffield Hallam University* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| ShIPLEY College, Salt Building | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| St Peter's School York | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The British Library, Boston Spa | 100% | 100% | 100% | >99.99% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | >99.99% |
| The Open University, Leeds | | | | | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| The Science Museum, National Media Museum Bradford | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The Science Museum, National Railway Museum, York | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The Sheffield College* | >99.99% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | >99.99% |
| Thomas Rotherham College | >99.99% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | >99.99% |
| University of Bradford* | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 99.49% | 100% | 100% | 100% | 99.94% |
| University of Huddersfield* | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| University of Hull, Hull Campus* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| University of Hull, Scarborough Campus | 100% | 99.82% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.96% | 100% | 100% | 99.98% |
| University of Leeds* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| University of Sheffield* | >99.99% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| University of York* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Wakefield College, Wakefield City Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Wakefield College, Castleford Campus | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| Wilberforce College | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| Workers' Educational Association, Yorkshire and Humber | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| Wyke Sixth Form College | 100% | 100% | 99.84% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 99.99% |
| YHGfL Foundation* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| York College | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| York St John University* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Connection outages for current month

Maintenance outages are included in this table - only unscheduled maintenance is counted against availability.

Some of the outages reported below are on circuits which are not connected through the selected region - they appear in the table because they are part of a service whose primary connection does belong to this region.

| Connection | Start Date and Time | End Date and Time | Parking hh:mm | Duration hh:mm | Fault Type | Description |
|---|---------------------|-------------------|---------------|----------------|--------------------------------|------------------------|
| Pennine Camphill Community Ltd | 08/11/2015 14:31 | 08/11/2015 14:42 | 00:00 | 00:11 | Customer Environment | Wide area power outage |
| Leeds Trinity University, via Leeds Metropolitan | 15/11/2015 09:21 | 15/11/2015 09:45 | 00:00 | 00:24 | Unknown | Unknown |
| Sheffield Hallam University, Collegiate Crescent Campus | 17/11/2015 07:02 | 17/11/2015 07:09 | 00:00 | 00:07 | Regional Scheduled Maintenance | Scheduled maintenance |
| Calderdale College | 23/11/2015 21:16 | 24/11/2015 08:08 | 00:00 | 10:52 | Customer Environment | Customer power failure |

Link Utilisation

The table shows utilisation at the 90th percentile, i.e. for 90% of the samples within the period the traffic was at or below the level shown and for 10% of the samples traffic was above the level shown. The figure therefore gives a reasonable indication of the loading of the connection during the busiest periods. The measurements are shown as a percentage of the available raw bandwidth, and only the highest of the to/from readings for the month is used.

Some of the connections reported below are not connected through the selected region - they appear in the table because they are part of a service whose primary connection does belong to this region.

| Connection | Current Bandwidth | Dec-14 | Jan-15 | Feb-15 | Mar-15 | Apr-15 | May-15 | Jun-15 | Jul-15 | Aug-15 | Sep-15 | Oct-15 | Nov-15 |
|---|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Askham Bryan College, York Campus | 1Gbit/s | 5% | 5% | 4% | 5% | 5% | 4% | 5% | 2% | 1% | 6% | 7% | 10% |
| Barnsley College | 1Gbit/s | 12% | 12% | 18% | 22% | 20% | 19% | 16% | 6% | 5% | 17% | 22% | 25% |
| Barnsley Metropolitan Borough Council, Personal & Community Development | 500Mbit/s | 36% | 38% | 41% | 43% | 42% | 46% | 39% | 35% | 7% | 36% | 36% | 36% |
| Bishop Burton College, Bishop Burton | 1Gbit/s | 10% | 12% | 13% | 13% | 12% | 12% | 9% | 2% | 3% | 13% | 15% | 17% |
| Bradford College | 1Gbit/s | 45% | 47% | 53% | 54% | 20% | 18% | 16% | 7% | 5% | 14% | 21% | 26% |
| Calderdale College | 100Mbit/s | 40% | 47% | 48% | 55% | 51% | 53% | 53% | 24% | 10% | 48% | 63% | 76% |
| Calderdale Metropolitan Borough Council, Personal & Community Development | 4Mbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| City of York Council, Personal & Community Development | 500Mbit/s | 33% | 37% | 40% | 41% | 14% | 41% | 42% | 33% | 12% | 42% | 47% | 51% |
| Coventry University, Barnsley Datacentre | 1Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Craven College | 100Mbit/s | 35% | 42% | 44% | 46% | 40% | 40% | 38% | 6% | 7% | 35% | 47% | 53% |
| Dearne Valley College | 100Mbit/s | 19% | 22% | 74% | 96% | 93% | 90% | 78% | 22% | 19% | 75% | 103% | 113% |
| Doncaster College | 100Mbit/s | 78% | 89% | 142% | 179% | 166% | 166% | 144% | 39% | 40% | 124% | 169% | 202% |
| Doncaster Deaf Trust | 100Mbit/s | 9% | 10% | 11% | 13% | 14% | 11% | 15% | 11% | 6% | 13% | 11% | 14% |
| Doncaster Metropolitan Borough Council | 1Gbit/s | 10% | 11% | 11% | 12% | 10% | 13% | 11% | 12% | 16% | 15% | 15% | 13% |
| East Riding College, Beverley Campus | 1Gbit/s | 38% | 43% | 44% | 48% | 45% | 48% | 54% | 10% | 1% | 4% | 5% | 5% |
| East Riding of Yorkshire Council, Personal & Community Development | 4Mbit/s | 117% | 127% | 132% | 150% | 157% | 146% | 152% | 147% | 148% | 152% | 144% | 138% |
| Franklin College | 100Mbit/s | 61% | 69% | 66% | 70% | 69% | 64% | 58% | 7% | 4% | 86% | 87% | 95% |
| Greenhead College | 100Mbit/s | 18% | 25% | 24% | 21% | 11% | 12% | 12% | 5% | 2% | 19% | 20% | 26% |
| Grimsby Institute of Further and Higher Education, Grimsby Campus | 1Gbit/s | 12% | 13% | 14% | 16% | 16% | 14% | 14% | 4% | 4% | 15% | 18% | 20% |
| Grimsby Institute of Further and Higher Education, Scarborough Campus | 100Mbit/s | 20% | 25% | 29% | 30% | 29% | 28% | 31% | 9% | 7% | 27% | 34% | 39% |
| Henshaw's College | 100Mbit/s | 11% | 11% | 8% | 8% | 7% | 9% | 9% | 8% | 3% | 12% | 11% | 10% |
| Huddersfield New College | 100Mbit/s | 35% | 37% | 41% | 49% | 22% | 32% | 32% | 3% | 3% | 41% | 42% | 64% |

| Connection | Current Bandwidth | Dec-14 | Jan-15 | Feb-15 | Mar-15 | Apr-15 | May-15 | Jun-15 | Jul-15 | Aug-15 | Sep-15 | Oct-15 | Nov-15 |
|---|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Hull College, Harrogate Campus | 1Gbit/s | 1% | 1% | 2% | 2% | 2% | 2% | 2% | 1% | <0.5% | 1% | 2% | 2% |
| Hull College, Queen's Gardens | 1Gbit/s | 13% | 13% | 13% | 15% | 13% | 12% | 11% | 4% | 2% | 8% | 12% | 14% |
| John Leggott College | 100Mbit/s | 52% | 55% | 58% | 59% | 52% | 50% | 44% | 4% | 2% | 66% | 74% | 76% |
| Kingston Upon Hull City Council, Personal & Community Development | 4Mbit/s | 1098% | 1113% | 1185% | 1118% | 1113% | 1030% | 1120% | 1090% | 990% | 1075% | 1038% | 1053% |
| Kirklees College, Dewsbury Centre | 100Mbit/s | 29% | 60% | 75% | 78% | 52% | 67% | 60% | 8% | 6% | 72% | 89% | 97% |
| Kirklees College, Huddersfield Centre | 100Mbit/s | 80% | 61% | 66% | 75% | 52% | 64% | 62% | 16% | 10% | 57% | 67% | 80% |
| Leeds Beckett University, City Campus | 1Gbit/s | 23% | 19% | 26% | 29% | 30% | 23% | 13% | 14% | 10% | 15% | 34% | 37% |
| Leeds Beckett University, Headingley Campus | 1Gbit/s | 7% | 6% | 8% | 9% | 9% | 4% | 6% | 7% | 5% | 6% | 10% | 14% |
| Leeds City College, Keighley Campus | 100Mbit/s | 10% | 13% | 16% | 17% | 13% | 13% | 11% | 5% | 5% | 26% | 32% | 39% |
| Leeds City College, Park Lane Campus | 1Gbit/s | 12% | 13% | 14% | 15% | 11% | 13% | 12% | 4% | 2% | 11% | 15% | 14% |
| Leeds City College, Printworks Campus | 100Mbit/s | 51% | 53% | 40% | 29% | 17% | 20% | 22% | 13% | 6% | 23% | 28% | 49% |
| Leeds City College, Technology Campus | 1Gbit/s | 5% | 6% | 7% | 10% | 8% | 9% | 8% | 2% | 1% | 6% | 9% | 10% |
| Leeds College of Art | 1Gbit/s | 5% | 7% | 7% | 10% | 6% | 7% | 2% | 1% | 1% | 3% | 9% | 9% |
| Leeds College of Building, Black Bull Street | 1Gbit/s | | | <0.5% | <0.5% | 1% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | 1% | 2% |
| Leeds College of Building, North Street | 100Mbit/s | 12% | 15% | 13% | 16% | 10% | 13% | 16% | 11% | 5% | 12% | 17% | 21% |
| Leeds College of Music | 500Mbit/s | 4% | 6% | 7% | 7% | 5% | 6% | 3% | 2% | 2% | 6% | 8% | 10% |
| Leeds Trinity University, via Leeds Metropolitan | 1Gbit/s | | | | | | | | | | 3% | <0.5% | <0.5% |
| Leeds Trinity University, via Leeds University | 1Gbit/s | 3% | 2% | 4% | 5% | 4% | 4% | 3% | 3% | 2% | 3% | 6% | 7% |
| Longley Park Sixth Form College | 100Mbit/s | 195% | 234% | 193% | 236% | 138% | 238% | 205% | 188% | 241% | 196% | 244% | 204% |
| MyScience.co Limited, National Science Learning Centre, Link 1 | 100Mbit/s | <0.5% | 5% | 5% | 4% | 5% | 5% | 5% | 5% | 5% | 4% | 5% | 6% |
| MyScience.co Limited, National Science Learning Centre, Link 2 | 100Mbit/s | 4% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| NEW College, Pontefract | 1Gbit/s | 61% | 7% | 7% | 9% | 7% | 6% | 6% | 1% | <0.5% | 12% | 10% | 15% |
| North Lindsey College, via Sheffield | 100Mbit/s | 60% | 72% | 68% | 78% | 67% | 71% | 69% | 29% | 15% | <0.5% | <0.5% | <0.5% |
| Northern College for Residential Adult Education | 100Mbit/s | 198% | 243% | 204% | 245% | 168% | 248% | 212% | 196% | 242% | 203% | 252% | 216% |
| Northern Grid for Learning, via Leeds | 10Gbit/s | 14% | 14% | 17% | 16% | 13% | 15% | 15% | 13% | 3% | 14% | 15% | 14% |
| Northern School of Contemporary Dance | 100Mbit/s | 3% | 6% | 6% | 6% | 5% | 6% | 6% | 4% | 2% | 5% | 8% | 9% |
| Notre Dame Sixth Form College | 100Mbit/s | 33% | 42% | 35% | 43% | 20% | 27% | 23% | 4% | 2% | 29% | 39% | 54% |
| Pennine Camphill Community Ltd | 100Mbit/s | 9% | 11% | 12% | 11% | 12% | 13% | 14% | 10% | 7% | 11% | 11% | 15% |
| Rotherham College of Arts and Technology | 100Mbit/s | 54% | 142% | 181% | 175% | 177% | 171% | 168% | 17% | 14% | 57% | 74% | 80% |

| Connection | Current Bandwidth | Dec-14 | Jan-15 | Feb-15 | Mar-15 | Apr-15 | May-15 | Jun-15 | Jul-15 | Aug-15 | Sep-15 | Oct-15 | Nov-15 |
|--|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Ruskin Mill Educational Trust Limited, Freeman College | 100Mbit/s | 1% | 2% | 2% | 2% | 2% | 3% | 3% | 3% | 2% | 3% | 2% | 3% |
| Scarborough Sixth Form College | 100Mbit/s | 24% | 42% | 43% | 50% | 47% | 44% | 30% | 10% | 2% | 46% | 32% | 30% |
| Selby College | 100Mbit/s | 52% | 52% | 40% | 51% | 42% | 44% | 43% | 10% | 5% | 41% | 53% | 59% |
| Sheffield City Council, Personal & Community Development | 4Mbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Sheffield Hallam University, City Campus | 1Gbit/s | 45% | 39% | 53% | 58% | 62% | 41% | 25% | 28% | 24% | 31% | 67% | 72% |
| Sheffield Hallam University, Collegiate Crescent Campus | 1Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| ShIPLEY College, Salt Building | 100Mbit/s | 34% | 49% | 46% | 54% | 43% | 41% | 52% | 11% | 6% | 34% | 46% | 59% |
| St Peter's School York | 20Mbit/s | 104% | 146% | 142% | 146% | 102% | 174% | 176% | 47% | 21% | 191% | 194% | 247% |
| The British Library, Boston Spa | 200Mbit/s | 101% | 37% | 41% | 36% | 35% | 32% | 41% | 41% | 85% | 115% | 108% | 118% |
| The Open University, Leeds | 100Mbit/s | | | | | 6% | 6% | 6% | 6% | 5% | 6% | 6% | 6% |
| The Science Museum, National Media Museum Bradford | 100Mbit/s | 4% | 4% | 4% | 3% | 3% | 3% | 3% | 4% | 3% | 4% | 4% | 4% |
| The Science Museum, National Railway Museum, York | 100Mbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| The Sheffield College, Hillsborough College | 100Mbit/s | 57% | 59% | 115% | 135% | 128% | 130% | 111% | 25% | 20% | 99% | 144% | 169% |
| The Sheffield College, Sheffield City College | 100Mbit/s | 136% | 155% | 228% | 259% | 254% | 232% | 195% | 56% | 52% | 215% | 271% | 275% |
| Thomas Rotherham College | 100Mbit/s | 38% | 39% | 99% | 125% | 118% | 104% | 80% | 20% | 17% | 110% | 134% | 141% |
| University of Bradford, Link 1 | 1Gbit/s | 14% | 5% | 7% | 8% | 8% | 6% | 3% | 3% | 5% | 5% | 9% | 10% |
| University of Bradford, Link 2 | 1Gbit/s | 6% | 15% | 18% | 18% | 20% | 17% | 14% | 15% | 12% | 16% | 22% | 21% |
| University of Huddersfield, Link 1 | 1Gbit/s | 36% | 19% | 41% | 45% | 40% | 31% | 20% | 19% | 16% | 23% | 56% | 55% |
| University of Huddersfield, Link 2 | 1Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| University of Hull, Hull Campus, Link 1 | 2Gbit/s | 18% | 14% | 23% | 22% | 25% | 22% | 13% | 13% | 14% | 15% | 25% | 27% |
| University of Hull, Hull Campus, Link 2 | 2Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| University of Hull, Scarborough Campus | 1Gbit/s | 3% | 2% | 3% | 3% | 3% | 3% | 2% | 2% | 1% | 2% | 3% | 3% |
| University of Leeds, via Leeds (1) | 10Gbit/s | 27% | 29% | 33% | 33% | 34% | 34% | 26% | 15% | 14% | 27% | 37% | 39% |
| University of Leeds, via Leeds (2) | 5Gbit/s | | | | | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| University of Sheffield, Brunswick Street | 2Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| University of Sheffield, Hounsfield Road | 4Gbit/s | 74% | 65% | 72% | 78% | 85% | 86% | 67% | 40% | 39% | 59% | 85% | 91% |
| University of York, Link 1 | 4Gbit/s | 37% | 59% | 61% | 60% | 63% | 67% | 51% | 24% | 24% | 25% | 68% | 74% |
| University of York, Link 2 | 4Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Wakefield College, Castleford Campus | 100Mbit/s | 43% | 60% | 67% | 67% | 63% | 63% | 61% | 12% | 8% | 44% | 58% | 66% |
| Wakefield College, Wakefield City Campus | 100Mbit/s | 55% | 60% | 63% | 70% | 65% | 61% | 54% | 11% | 14% | 56% | 67% | 75% |

| Connection | Current Bandwidth | Dec-14 | Jan-15 | Feb-15 | Mar-15 | Apr-15 | May-15 | Jun-15 | Jul-15 | Aug-15 | Sep-15 | Oct-15 | Nov-15 |
|--|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Wilberforce College | 100Mbit/s | 30% | 35% | 39% | 43% | 34% | 35% | 26% | 5% | 2% | 33% | 36% | 43% |
| Workers' Educational Association, Yorkshire and Humber | 10Mbit/s | 4% | 5% | 6% | 6% | 6% | 9% | 6% | 9% | 9% | 8% | 8% | 9% |
| Wyke Sixth Form College | 100Mbit/s | 42% | 65% | 65% | 71% | 57% | 56% | 53% | 3% | 2% | 72% | 94% | 97% |
| YHGfL Foundation, via Leeds | 2Gbit/s | 4% | 6% | 4% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |