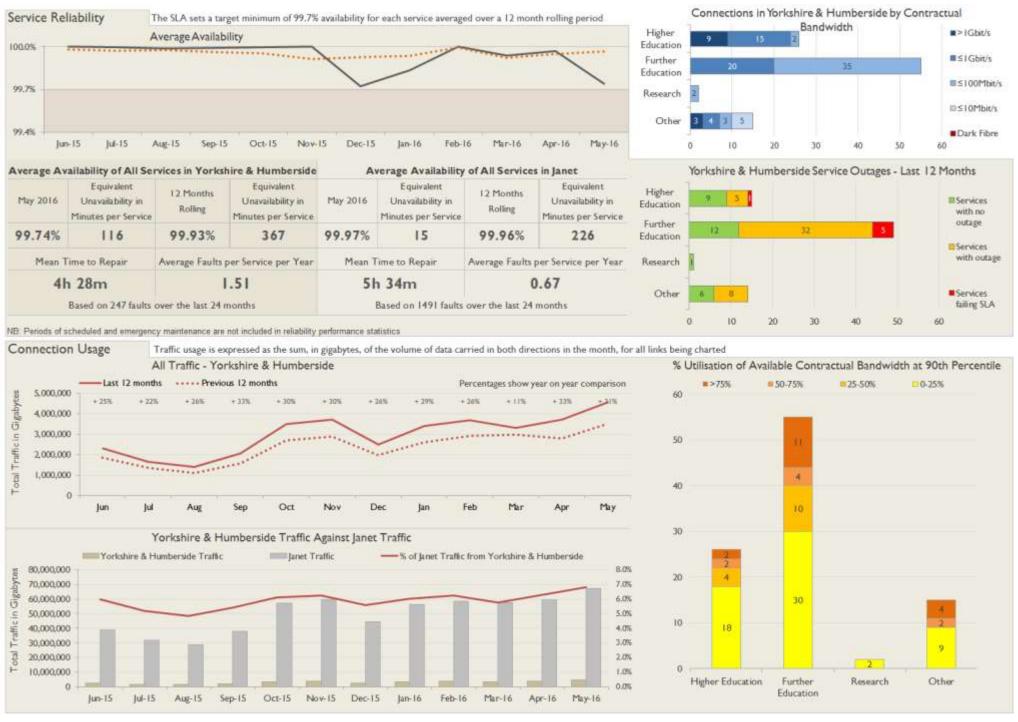


## Yorkshire & Humberside Service Report

May 2016





## **Service Availability**

The SLA target sets a minimum of 99.7% availability for each customer, averaged over a 12 month rolling period Periods of scheduled and emergency maintenance are discounted when calculating availability of services Monthly and annual availabilities falling below 99.7% are highlighted

<sup>\*</sup> Service has resilience - where an organisation retains connectivity during an outage period by means of a second connection, the outage is not counted against its availability figures

Service	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	12 Month Rolling Availability
Askham Bryan College, York Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Barnsley College	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	100%	99.94%
Barnsley Metropolitan Borough Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	100%	99.94%
Bishop Burton College, Bishop Burton	100%	100%	100%	100%	99.72%	100%	100%	100%	100%	100%	100%	100%	99.98%
Bradford College	100%	100%	99.49%	100%	100%	100%	99.84%	100%	100%	100%	100%	100%	99.94%
Calderdale College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Calderdale Metropolitan Borough Council, Personal & Community Development	100%	99.97%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	>99.99%
Chesterfield College, Automotive Campus	100%	100%	100%	99.60%	100%	100%	100%	100%	100%	100%	100%	100%	99.97%
Chesterfield College, Infirmary Road	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	93.22%	99.38%
City of York Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Craven College	100%	100%	100%	100%	100%	100%	96.43%	100%	100%	100%	100%	100%	99.70%
Dearne Valley College	100%	100%	100%	100%	100%	100%	100%	99.29%	99.93%	100%	99.41%	100%	99.89%
Doncaster College, High Melton												100%	<12 Months
Doncaster College, The Hub	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	100%	99.94%
Doncaster Deaf Trust	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	99.70%	100%	100%	99.97%
Doncaster Metropolitan Borough Council	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	100%	99.94%
East Riding College, Beverley Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.35%	100%	100%	99.95%
East Riding of Yorkshire Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Franklin College	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	100%	99.94%
Greenhead College	100%	99.97%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	>99.99%
Grimsby Institute of Further and Higher Education, Scarborough Campus	100%	100%	100%	99.96%	100%	100%	96.43%	100%	100%	100%	100%	100%	99.70%

Service	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	I2 Month Rolling Availability
Grimsby Institute of Further and Higher Education, Grimsby Campus	100%	100%	100%	100%	100%	100%	100%		100%	100%	100%	100%	99.94%
Henshaws Society for Blind People	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	99.70%	100%	100%	99.97%
Huddersfield New College	100%	99.97%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	>99.99%
Hull College, Harrogate Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hull College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
John Leggott College	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	93.36%	99.39%
Kingston Upon Hull City Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Kirklees College, Dewsbury Centre	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	99.70%	100%	100%	99.97%
Kirklees College, Huddersfield Centre	100%	99.97%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	>99.99%
Landmarks	100%	100%	100%	99.02%	100%	100%	100%	99.29%	100%	100%	100%	93.22%	99.29%
Leeds Beckett University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Leeds City College, Keighley Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Leeds City College, Printworks Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Leeds City College, Technology Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Leeds City College, Park Lane Campus	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	99.70%	100%	100%	99.97%
Leeds College of Art	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	99.70%	100%	100%	99.97%
Leeds College of Building *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Leeds College of Music	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Leeds Trinity University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Longley Park Sixth Form College	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	100%	99.94%
New College Pontefract	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Northern College for Residential Adult Education	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	100%	99.94%
Northern Grid for Learning	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	98.85%	100%	100%	99.90%
Northern School of Contemporary Dance	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	99.70%	100%	100%	99.97%
North Lindsey College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
North Nottinghamshire College	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	99.84%	99.93%
Notre Dame Catholic Sixth Form College	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	99.70%	100%	100%	99.97%
Pennine Camphill Community Limited	100%	99.97%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	>99.99%

Service	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	12 Month Rolling Availability
Rotherham College of Arts and Technology, Additional Connection								100%	100%	100%	100%	100%	<12 Months
Rotherham College of Arts and Technology	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	100%	99.94%
Ruskin Mill Trust Limited, Freeman College	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	100%	99.94%
Ruskin Mill Trust Limited, Freeman College											100%	100%	<12 Months
Scarborough Sixth Form College	100%	100%	100%	99.96%	100%	100%	96.43%	100%	100%	100%	100%	100%	99.70%
Selby College	100%	100%	100%	100%	100%	100%	96.43%	100%	100%	100%	100%	100%	99.70%
Sheffield City Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	100%	99.94%
Sheffield Hallam University *	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	100%	99.94%
Shipley College, Exhibition Road	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.41%	99.95%
Shipley College, Salt Building	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Stem Learning Limited, National Science Learning Centre *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
St Peter's School York	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The British Library, Boston Spa	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	99.70%	100%	100%	99.97%
The Open University, Leeds	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Science Museum, National Railway Museum, York	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Science Museum, National Media Museum Bradford	100%	100%	100%	100%	100%	100%	96.59%	100%	100%	100%	100%	100%	99.72%
The Sheffield College *	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	100%	99.94%
Thomas Rotherham College	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	100%	99.94%
University of Bradford *	100%	100%	99.49%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.96%
University of Huddersfield *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Hull, Scarborough Campus	100%	100%	100%	99.96%	100%	100%	96.43%	100%	100%	100%	99.26%	100%	99.64%
University of Hull, Hull Campus *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Leeds *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Sheffield *	100%	100%	100%	100%	100%	100%	100%	99.29%	100%	100%	100%	100%	99.94%
University of York *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Wakefield College, Castleford Campus	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	99.70%	100%	100%	99.97%
Wakefield College, Wakefield City Campus	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	99.70%	100%	100%	99.97%
Wilberforce College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Workers' Educational Association, Yorkshire and Humber	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	99.70%	100%	100%	99.97%

Service	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	I2 Month Rolling Availability
Wyke Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	98.86%	100%	99.90%
YHGfL Foundation *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
York College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.70%	99.97%
York St John University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

## Connection outages for current month

Maintenance outages are included in this table - only unscheduled maintenance is counted against availability.

Some of the outages reported below are on circuits which are not connected through the selected region - they appear in the table because they are part of a service whose primary connection does belong to this region.

Connection	Start Date and Time	End Date and Time		Duration hh:mm	Fault Type	Description
University of Bradford, Link 2	31/05/2016 08:41	31/05/2016 14:26	00:00	05:45	Customer Maintenance	Site maintenance
John Leggott College	06/05/2016 14:38	08/05/2016 15:28	00:00	48:50	Telco Line	Fibre break
John Leggott College	10/05/2016 09:47	10/05/2016 10:23	00:00	00:36	Telco Maintenance	Telco unscheduled maintenance
Northern College for Residential Adult Education	26/05/2016 06:43	26/05/2016 06:57	00:00	00:14	Customer Environment	Customer power failure
Leeds Trinity University	12/05/2016 07:10	12/05/2016 08:03	00:00	00:53	Customer Maintenance	Site failover testing
Leeds Trinity University	24/05/2016 07:13	24/05/2016 18:57	00:00	11:44	Customer Maintenance	Failover maintenance
York College	11/05/2016 23:02	12/05/2016 01:17	00:00	02:15	Telco Maintenance	Telco unscheduled maintenance informed our customer directly and not JSD
Chesterfield College, Infirmary Road	06/05/2016 14:38	08/05/2016 16:30	00:00	49:52	Telco Line	Fibre break
Chesterfield College, Infirmary Road	10/05/2016 09:47	10/05/2016 10:23	00:00	00:36	Telco Maintenance	Telco unscheduled maintenance
Landmarks	06/05/2016 14:38	08/05/2016 16:30	00:00	49:52	Telco Line	Fibre break
Landmarks	10/05/2016 09:47	10/05/2016 10:23	00:00	00:36	Telco Maintenance	Telco unscheduled maintenance
North Nottinghamshire College	10/05/2016 11:22	10/05/2016 12:34	00:00	01:12	Telco Maintenance	Telco completing final fibre repair in Chesterfield
Hull College, Harrogate Campus	28/05/2016 14:06	28/05/2016 19:47	00:00	05:41	Customer Environment	Local power failure

Connection	Start Date and Time	End Date and Time		Duration hh:mm	Fault Type	Description
Shipley College, Exhibition Road	25/05/2016 21:40	26/05/2016 15:33	13:31	04:22	Telco Line	Broken fibre just outside a cabinet in Bradford
The Open University, Leeds	17/05/2016 00:51	17/05/2016 01:09	00:00	00:18	Unknown	Site investigated: no cause identified

## **Link Utilisation of Contractual Bandwidth**

The table shows utilisation at the 90th percentile, i.e. for 90% of the samples within the period the traffic was at or below the level shown and for 10% of the samples traffic was above the level shown. The figure therefore gives a reasonable indication of the loading of the connection during the busiest periods. The measurements are shown as a percentage of the available contractual bandwidth, and only the highest of the to/from readings for the month is used.

Connection	Current Bandwidth	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16
Askham Bryan College, York Campus	I Gbit/s	5%	2%	1%	6%	7%	10%	10%	11%	10%	11%	11%	10%
Barnsley College	I Gbit/s	16%	6%	5%	17%	22%	25%	20%	21%	24%	22%	24%	26%
Barnsley Metropolitan Borough Council, Personal & Community Development	500Mbit/s	39%	35%	7%	36%	36%	36%	35%	40%	33%	26%	19%	19%
Bishop Burton College, Bishop Burton	I Gbit/s	9%	2%	3%	13%	15%	17%	14%	18%	18%	16%	18%	16%
Bradford College	I Gbit/s	16%	7%	5%	14%	21%	26%	21%	25%	23%	24%	24%	24%
Calderdale College	100Mbit/s	53%	24%	10%	48%	63%	76%	51%	75%	69%	64%	50%	70%
Calderdale Metropolitan Borough Council, Personal & Community Development	4Mbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
Chesterfield College, Automotive Campus	100Mbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	1%	2%	2%
Chesterfield College, Infirmary Road	I Gbit/s	11%	3%	2%	11%	14%	16%	12%	17%	16%	15%	16%	17%
City of York Council, Personal & Community Development	500Mbit/s	42%	33%	12%	42%	47%	51%	31%	43%	47%	43%	47%	52%
Craven College	100Mbit/s	38%	6%	7%	35%	47%	53%	43%	58%	49%	58%	55%	65%
Dearne Valley College	100Mbit/s	78%	22%	19%	75%	103%	113%	81%	67%	210%	184%	233%	17%
Doncaster College, High Melton	100Mbit/s												<0.5%
Doncaster College, The Hub	100Mbit/s	144%	39%	40%	124%	169%	202%	160%	161%	314%	294%	343%	369%
Doncaster Deaf Trust	100Mbit/s	15%	11%	6%	13%	11%	14%	11%	14%	13%	13%	15%	15%
Doncaster Metropolitan Borough Council	I Gbit/s	11%	12%	16%	15%	15%	13%	12%	14%	15%	13%	14%	14%
East Riding College, Beverley Campus	I Gbit/s	54%	10%	1%	4%	5%	5%	4%	5%	5%	6%	5%	6%
East Riding of Yorkshire Council, Personal & Community Development	4Mbit/s	152%	147%	148%	152%	144%	138%	129%	164%	164%	164%	165%	176%
Franklin College	100Mbit/s	58%	7%	4%	86%	87%	95%	63%	39%	38%	36%	34%	39%
Greenhead College	100Mbit/s	12%	5%	2%	19%	20%	26%	19%	28%	29%	27%	26%	24%
Grimsby Institute of Further and Higher Education, Grimsby Campus	I Gbit/s	14%	4%	4%	15%	18%	20%	18%	19%	22%	18%	20%	21%
Grimsby Institute of Further and Higher Education, Scarborough Campus	100Mbit/s	31%	9%	7%	27%	34%	39%	31%	47%	43%	43%	47%	49%
Henshaws Society for Blind People	100Mbit/s	9%	8%	3%	12%	11%	10%	7%	10%	8%	10%	9%	11%

Connection	Current Bandwidth	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16
Huddersfield New College	I Gbit/s	32%	3%	3%	41%	42%	64%	50%	63%	7%	7%	16%	17%
Hull College, Harrogate Campus	I Gbit/s	2%	1%	<0.5%	1%	2%	2%	2%	4%	4%	3%	3%	4%
Hull College, Queen's Gardens	I Gbit/s	11%	4%	2%	8%	12%	14%	13%	13%	12%	15%	14%	16%
John Leggott College	100Mbit/s	44%	4%	2%	66%	74%	76%	44%	72%	64%	67%	55%	41%
Kingston Upon Hull City Council, Personal & Community Development	4Mbit/s	1120%	1090%	990%	1075%	1038%	1053%	1058%	1250%	1370%	1285%	1338%	1350%
Kirklees College, Dewsbury Centre	I Gbit/s	60%	8%	6%	72%	89%	97%	8%	10%	14%	13%	14%	16%
Kirklees College, Huddersfield Centre	I Gbit/s	62%	16%	10%	57%	67%	80%	60%	94%	78%	8%	9%	9%
Landmarks	100Mbit/s	24%	24%	13%	23%	17%	24%	3%	2%	5%	5%	2%	2%
Leeds Beckett University, City Campus	I Gbit/s	13%	14%	10%	15%	34%	37%	31%	24%	37%	33%	41%	33%
Leeds Beckett University, Headingley Campus	I Gbit/s	6%	7%	5%	6%	10%	14%	11%	10%	12%	13%	17%	13%
Leeds City College, Keighley Campus	100Mbit/s	11%	5%	5%	26%	32%	39%	28%	37%	35%	37%	35%	37%
Leeds City College, Park Lane Campus	I Gbit/s	12%	4%	2%	11%	15%	14%	11%	14%	14%	12%	9%	11%
Leeds City College, Printworks Campus	100Mbit/s	22%	13%	6%	23%	28%	49%	49%	59%	47%	84%	63%	90%
Leeds City College, Technology Campus	I Gbit/s	8%	2%	1%	6%	9%	10%	9%	10%	9%	13%	8%	13%
Leeds College of Art	I Gbit/s	2%	1%	1%	3%	9%	9%	5%	9%	10%	9%	11%	8%
Leeds College of Building, Black Bull Street	I Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	1%	2%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
Leeds College of Building, North Street	100Mbit/s	16%	11%	5%	12%	17%	21%	15%	22%	18%	21%	21%	27%
Leeds College of Music	500Mbit/s	3%	2%	2%	6%	8%	10%	5%	9%	10%	9%	8%	9%
Leeds Trinity University	I Gbit/s	3%	3%	2%	3%	6%	7%	5%	5%	7%	6%	7%	5%
Leeds Trinity University, via Leeds Metropolitan	I Gbit/s				3%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
Longley Park Sixth Form College	100Mbit/s	205%	188%	241%	196%	244%	204%	205%	246%	206%	133%	192%	168%
New College Pontefract	I Gbit/s	6%	1%	<0.5%	12%	10%	15%	10%	15%	15%	13%	15%	11%
Northern College for Residential Adult Education	100Mbit/s	212%	196%	242%	203%	252%	216%	210%	251%	225%	168%	218%	202%
Northern Grid for Learning, via Leeds	10Gbit/s	15%	13%	3%	14%	15%	14%	14%	16%	15%	15%	15%	17%
Northern School of Contemporary Dance	100Mbit/s	6%	4%	2%	5%	8%	9%	4%	8%	7%	8%	6%	8%
North Lindsey College	100Mbit/s	69%	29%	15%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
North Lindsey College, via Telehouse West	I Gbit/s				7%	9%	10%	8%	12%	11%	12%	11%	11%
North Nottinghamshire College	I Gbit/s	57%	21%	12%	54%	68%	76%	60%	77%	7%	8%	4%	6%
Notre Dame Catholic Sixth Form College	100Mbit/s	23%	4%	2%	29%	39%	54%	36%	49%	36%	56%	44%	45%
Pennine Camphill Community Limited	100Mbit/s	14%	10%	7%	11%	11%	15%	13%	21%	19%	17%	15%	15%

Connection	Current Bandwidth	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16
Rotherham College of Arts and Technology	100Mbit/s	168%	17%	14%	57%	74%	80%	62%	45%	62%	67%	135%	100%
Rotherham College of Arts and Technology, Additional Connection	I Gbit/s								6%	8%	8%	11%	11%
Ruskin Mill Trust Limited, Freeman College, via Sheffield	100Mbit/s	3%	3%	2%	3%	2%	3%	8%	7%	3%	3%	3%	4%
Ruskin Mill Trust Limited, Freeman College, via Telehouse West	100Mbit/s											<0.5%	<0.5%
Scarborough Sixth Form College	100Mbit/s	30%	10%	2%	46%	32%	30%	16%	29%	27%	33%	33%	34%
Selby College	100Mbit/s	43%	10%	5%	41%	53%	59%	51%	71%	54%	58%	55%	63%
Sheffield City Council, Personal & Community Development	4Mbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
Sheffield Hallam University, City Campus	I Gbit/s	25%	28%	24%	31%	67%	72%	58%	45%	72%	62%	82%	52%
Sheffield Hallam University, Collegiate Campus	I Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	14%	<0.5%	<0.5%	<0.5%	<0.5%
Shipley College, Exhibition Road	100Mbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
Shipley College, Salt Building	100Mbit/s	52%	11%	6%	34%	46%	59%	30%	58%	50%	52%	56%	68%
Stem Learning Limited, National Science Learning Centre, Link I	100Mbit/s	5%	5%	5%	4%	5%	6%	6%	6%	5%	6%	7%	6%
Stem Learning Limited, National Science Learning Centre, Link 2	100Mbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
St Peter's School York	20Mbit/s	176%	47%	21%	191%	194%	247%	175%	231%	246%	245%	272%	340%
The British Library, Boston Spa	200Mbit/s	41%	41%	85%	115%	108%	118%	119%	57%	67%	89%	103%	111%
The Open University, Leeds	100Mbit/s	6%	6%	5%	6%	6%	6%	6%	7%	8%	6%	6%	5%
The Science Museum, National Media Museum Bradford	100Mbit/s	3%	4%	3%	4%	4%	4%	3%	4%	4%	4%	4%	4%
The Science Museum, National Railway Museum, York	100Mbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	2%	2%	3%	3%	4%	3%
The Sheffield College, Hillsborough College	100Mbit/s	111%	25%	20%	99%	144%	169%	120%	128%	274%	242%	302%	332%
The Sheffield College, Sheffield City College	100Mbit/s	195%	56%	52%	215%	271%	275%	204%	217%	255%	234%	311%	292%
Thomas Rotherham College	100Mbit/s	80%	20%	17%	110%	134%	141%	106%	73%	222%	190%	251%	277%
University of Bradford, Link I	I Gbit/s	3%	3%	5%	5%	9%	10%	7%	8%	10%	10%	12%	9%
University of Bradford, Link 2	I Gbit/s	14%	15%	12%	16%	22%	21%	16%	19%	21%	21%	23%	20%
University of Edinburgh, Advanced Computing Facility, via Leeds	20Gbit/s												5%
University of Huddersfield, Link I	I Gbit/s	20%	19%	16%	23%	56%	55%	49%	39%	56%	52%	57%	38%
University of Huddersfield, Link 2	I Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
University of Hull, Hull Campus, Link I	2Gbit/s	13%	13%	14%	15%	25%	27%	21%	18%	24%	19%	31%	29%

Connection	Current Bandwidth	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16
University of Hull, Hull Campus, Link 2	2Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	1%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
University of Hull, Scarborough Campus	I Gbit/s	2%	2%	1%	2%	3%	3%	2%	2%	2%	2%	2%	2%
University of Leeds, via Leeds (1)	I0Gbit/s	26%	15%	14%	27%	37%	39%	37%	40%	43%	41%	42%	46%
University of Leeds, via Leeds (2)	5Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
University of Sheffield, Brunswick Street	2Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	15%	56%
University of Sheffield, Hounsfield Road	4Gbit/s	67%	40%	39%	59%	85%	91%	88%	82%	90%	89%	92%	97%
University of York, Link I	4Gbit/s	51%	24%	24%	25%	68%	74%	40%	76%	79%	72%	80%	82%
University of York, Link 2	4Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
Wakefield College, Castleford Campus	100Mbit/s	61%	12%	8%	44%	58%	66%	48%	67%	61%	51%	74%	79%
Wakefield College, Wakefield City Campus	100Mbit/s	54%	11%	14%	56%	67%	75%	65%	79%	77%	79%	94%	85%
Wilberforce College	100Mbit/s	26%	5%	2%	33%	36%	43%	31%	47%	45%	46%	48%	45%
Workers' Educational Association, Yorkshire and Humber	I0Mbit/s	6%	9%	9%	8%	8%	9%	7%	7%	10%	18%	10%	12%
Wyke Sixth Form College	100Mbit/s	53%	3%	2%	72%	94%	97%	70%	97%	96%	97%	96%	96%
YHGfL Foundation, via Leeds	3Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	1%	43%	40%	46%	59%	63%
YHGfL Foundation, via Leeds Beckett University	2Gbit/s	50%	49%	11%	57%	63%	60%	55%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
York College	I Gbit/s	12%	9%	9%	15%	20%	25%	21%	25%	26%	28%	27%	27%
York St John University, Link I	I Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
York St John University, Link 2	I Gbit/s	8%	6%	7%	8%	14%	15%	10%	10%	14%	13%	14%	12%