



**Service Availability**

The SLA target sets a minimum of 99.7% availability for each customer, averaged over a 12 month rolling period

Periods of scheduled and emergency maintenance are discounted when calculating availability of services

Monthly and annual availabilities falling below 99.7% are highlighted

\* Service has resilience - where an organisation retains connectivity during an outage period by means of a second connection, the outage is not counted against its availability figures

| Service | Apr 17 | May 17 | Jun 17 | Jul 17 | Aug 17 | Sep 17 | Oct 17 | Nov 17 | Dec 17 | Jan 18 | Feb 18 | Mar 18 | 12 Month Rolling Availability |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Askham Bryan College, York Campus | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Barnsley College | 100% | **99.62%** | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **99.96%** |
| Barnsley Metropolitan Borough Council, Personal & Community Development | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Bishop Burton College, Bishop Burton | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Bradford College | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Calderdale College | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Calderdale Metropolitan Borough Council, Personal & Community Development | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| City of York Council, Personal & Community Development | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Craven College | 100% | 100% | 100% | 100% | **99.94%** | 100% | **99.20%** | 100% | 100% | 100% | 100% | 100% | **99.93%** |
| Cybula Ltd | **90.98%** | 100% | 100% | **97.41%** | **99.78%** | **92.67%** | 100% | 100% | 100% | 100% | 100% | 100% | **98.40%** |
| DN Colleges Group, Doncaster College - High Melton | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| DN Colleges Group, Doncaster College - The Hub | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| DN Colleges Group, North Lindsey College \* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Doncaster Deaf Trust | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Doncaster Metropolitan Borough Council | 100% | **99.06%** | 100% | 100% | **99.94%** | **98.82%** | **98.39%** | 100% | 100% | 100% | 100% | 100% | **99.68%** |
| East Riding College, Beverley Campus | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| East Riding of Yorkshire Council, Personal & Community Development | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Franklin College | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Greenhead College | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Grimsby Institute of Further and Higher Education, Grimsby Campus | 100% | 100% | 100% | 100% | **99.94%** | 100% | **99.39%** | 100% | 100% | 100% | 100% | 100% | **99.94%** |
| Grimsby Institute of Further and Higher Education, Scarborough Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Henshaws Society for Blind People | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Heriot-Watt University, TOUCAN-2 | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | <12 Months |
| Huddersfield New College | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Hull City Council, Personal & Community Development | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Hull College | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Hull College, Harrogate Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| John Leggott College | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Kirklees College, Dewsbury Centre | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | **99.88%** | 100% | 100% | 100% | **99.98%** |
| Kirklees College, Huddersfield Centre | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Kirklees Council | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Landmarks | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Leeds Arts University | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **99.59%** | **99.97%** |
| Leeds Beckett University \* | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Leeds Beckett University, LBU-1 - JPNS00054 | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Leeds City College, Keighley Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.20%** | 100% | 100% | 100% | 100% | 100% | **99.93%** |
| Leeds City College, Park Lane Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Leeds City College, Printworks Campus | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | **99.88%** | 100% | 100% | 100% | **99.98%** |
| Leeds City College, Technology Campus | **99.60%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **93.58%** | 100% | **99.43%** |
| Leeds College of Building \* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Leeds College of Music | **99.60%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **99.97%** |
| Leeds Trinity University \* | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Longley Park Sixth Form College | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| New Collaborative Learning Trust, New College Doncaster | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| New Collaborative Learning Trust, New College Pontefract | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | **99.88%** | 100% | 100% | 100% | **99.98%** |
| Northern College for Residential Adult Education | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Northern School of Contemporary Dance | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Notre Dame Catholic Sixth Form College | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Pennine Camphill Community Limited | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| RNN Group, Dearne Valley College | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| RNN Group, Rotherham College, Dinnington Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| RNN Group, Rotherham College Town Centre Campus [1] | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| RNN Group, Town Centre Campus [2] | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **99.90%** | 100% | 100% | 100% | 100% | **>99.99%** |
| Ruskin Mill Trust Limited, Freeman College | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Ruskin Mill Trust Limited, Freeman College | 100% | **97.36%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **99.78%** |
| Scarborough Sixth Form College | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Selby College | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Sheffield City Council, Personal & Community Development | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Sheffield Hallam University \* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Shipley College, Exhibition Road | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **99.90%** | 100% | 100% | 100% | 100% | **>99.99%** |
| Shipley College, Salt Building | 100% | 100% | 100% | 100% | **99.94%** | 100% | **99.20%** | 100% | 100% | 100% | 100% | 100% | **99.93%** |
| Stem Learning Limited, National Science Learning Centre \* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| St Peter's School York | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The British Library, Boston Spa | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The National College for High Speed Rail, Doncaster | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| The Sheffield College \* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Thomas Rotherham College | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| University for the Creative Arts, The Open College of the Arts \* | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| University of Bradford \* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| University of Edinburgh, TOUCAN-3 | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | <12 Months |
| University of Huddersfield \* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| University of Hull, Hull Campus \* | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of Hull, Hull to Scarborough | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| University of Hull, Scarborough Campus | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of Leeds \* | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of Sheffield \* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| University of Sheffield, Sheffield Teaching Hospital | 0.00% | 0.00% | 0.00% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| University of York \* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Wakefield College, Wakefield City Campus | **99.94%** | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Wilberforce College | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Workers' Educational Association, Yorkshire and Humber | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Wyke Sixth Form College | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| York College | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| York St John University \* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

**Connection outages for current month**

Maintenance outages are included in this table - only unscheduled maintenance is counted against availability.

Some of the outages reported below are on circuits which are not connected through the selected region - they appear in the table because they are part of a service whose primary connection does belong to this region.

| Connection | Start Date and Time | End Date and Time | Parking hh:mm | Duration hh:mm | Fault Type | Description |
| --- | --- | --- | --- | --- | --- | --- |
| Leeds Arts University | 13/03/2018 14:13 | 13/03/2018 17:14 | 00:00 | 03:01 | Telco Line | Fibre break affecting Leeds Arts University |
| DN Colleges Group, North Lindsey College, via Telehouse West | 29/03/2018 00:09 | 29/03/2018 02:20 | 00:00 | 02:11 | Telco Scheduled Maintenance | Scheduled Optical Maintenance |
| Notre Dame Catholic Sixth Form College | 09/03/2018 19:45 | 09/03/2018 20:20 | 00:00 | 00:35 | Customer Environment | Site power cut |
| University of Sheffield | 03/03/2018 03:24 | 03/03/2018 05:36 | 00:00 | 02:12 | Telco Unscheduled Maintenance | Telco unscheduled maintenance |
| Sheffield City Council, Personal & Community Development | 01/03/2018 07:58 | 01/03/2018 09:32 | 00:00 | 01:34 | Customer Environment | POWER ISSUES - Sheffield City Council, PCD |
| Sheffield City Council, Personal & Community Development | 01/03/2018 11:39 | 07/03/2018 09:53 | 00:00 | 142:14 | Customer Environment | Customer power issue |
| Sheffield City Council, Personal & Community Development | 21/03/2018 21:40 | 22/03/2018 07:16 | 00:00 | 09:36 | Customer Environment | Customer power outage |
| Leeds Trinity University, via Leeds Metropolitan | 25/03/2018 06:43 | 25/03/2018 08:08 | 00:00 | 01:25 | Regional Network Scheduled Maintenance | Scheduled power maintenance |
| University of Edinburgh, Advanced Computing Facility, via Leeds | 14/03/2018 10:14 | 14/03/2018 10:36 | 00:00 | 00:22 | Customer Unscheduled Maintenance | Customer unscheduled router maintenance |
| University of Edinburgh, Advanced Computing Facility, via Leeds | 29/03/2018 12:21 | 31/03/2018 00:07 | 00:00 | 35:46 | Telco Line | Telco fibre break |
| University of Edinburgh, Advanced Computing Facility, via Leeds | 31/03/2018 00:40 | 31/03/2018 01:18 | 00:00 | 00:38 | Telco Unscheduled Maintenance | Telco testing re-spliced fibres |
| Cybula Ltd | 01/03/2018 15:28 | 01/03/2018 16:59 | 00:00 | 01:31 | Customer Equipment | Site router locked up |
| Cybula Ltd | 02/03/2018 21:05 | 03/03/2018 06:47 | 00:00 | 09:42 | Customer Environment | Area power cut |
| Cybula Ltd | 04/03/2018 09:57 | 04/03/2018 16:13 | 00:00 | 06:16 | Customer Environment | Area power cut |
| Cybula Ltd | 04/03/2018 22:27 | 05/03/2018 12:29 | 00:00 | 14:02 | Customer Environment | Power outage to site |
| Cybula Ltd | 23/03/2018 23:19 | 24/03/2018 00:14 | 00:00 | 00:55 | Customer Environment | Local area power outage |

**Link Utilisation of Contractual Bandwidth**

The table shows utilisation at the 90th percentile, i.e. for 90% of the samples within the period the traffic was at or below the level shown and for 10% of the samples traffic was above the level shown. The figure therefore gives a reasonable indication of the loading of the connection during the busiest periods. The measurements are shown as a percentage of the available contractual bandwidth, and only the highest of the to/from readings for the month is used.

| Connection | Current Bandwidth | Apr-17 | May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Askham Bryan College, York Campus | 1Gbit/s | 9% | 13% | 9% | 4% | 2% | 11% | 12% | 14% | 13% | 11% | 3% | 3% |
| Barnsley College | 1Gbit/s | 19% | 26% | 20% | 8% | 12% | 24% | 27% | 32% | 27% | 35% | 28% | 27% |
| Barnsley Metropolitan Borough Council, Personal & Community Development | 500Mbit/s | 5% | 4% | 3% | 3% | 3% | 3% | 3% | 3% | 2% | 2% | 2% | 2% |
| Bishop Burton College, Bishop Burton | 1Gbit/s | 17% | 20% | 16% | 4% | 6% | 19% | 22% | 22% | 18% | 22% | 23% | 21% |
| Bradford College | 1Gbit/s | 19% | 30% | 20% | 9% | 7% | 27% | 35% | 39% | 23% | 37% | 36% | 38% |
| Calderdale College | 1Gbit/s | 4% | 7% | 5% | 2% | 1% | 7% | 9% | 8% | 7% | 7% | 6% | 7% |
| Calderdale Metropolitan Borough Council, Personal & Community Development | 4Mbit/s | 1% | 9% | 10% | 1% | 1% | 17% | 16% | 25% | 18% | 29% | 28% | 9% |
| City of York Council, Personal & Community Development | 1Gbit/s | 70% | 95% | 86% | 72% | 37% | 63% | 62% | 99% | 84% | 72% | 35% | 35% |
| Craven College | 1Gbit/s | 4% | 7% | 5% | 1% | 1% | 4% | 4% | 7% | 6% | 5% | 5% | 6% |
| Cybula Ltd | 1Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| DN Colleges Group, Doncaster College - High Melton | 100Mbit/s | 31% | 34% | 17% | 11% | 7% | 10% | 5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| DN Colleges Group, Doncaster College - The Hub | 1Gbit/s | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 18% | 16% | 18% | 17% | 17% |
| DN Colleges Group, North Lindsey College | 1Gbit/s | <0.5% | 1% | <0.5% | <0.5% | <0.5% | <0.5% | 1% | 1% | <0.5% | 1% | 1% | 1% |
| DN Colleges Group, North Lindsey College, via Telehouse West | 1Gbit/s | 8% | 17% | 14% | 4% | 3% | 14% | 17% | 20% | 14% | 19% | 16% | 18% |
| Doncaster Deaf Trust | 100Mbit/s | 10% | 18% | 19% | 13% | 6% | 15% | 13% | 14% | 12% | 18% | 14% | 14% |
| Doncaster Metropolitan Borough Council | 1Gbit/s | 7% | 13% | 13% | 13% | 4% | 11% | 15% | 16% | 12% | 11% | 11% | 9% |
| East Riding College, Beverley Campus | 1Gbit/s | 4% | 6% | 6% | 2% | 1% | 6% | 7% | 7% | 8% | 7% | 7% | 7% |
| East Riding of Yorkshire Council, Personal & Community Development | 4Mbit/s | 163% | 160% | 212% | 191% | 177% | 194% | 196% | 198% | 155% | 168% | 203% | 173% |
| Franklin College | 1Gbit/s | 2% | 5% | 3% | 1% | <0.5% | 8% | 10% | 53% | 18% | 6% | 10% | 7% |
| Greenhead College | 1Gbit/s | 3% | 32% | 41% | 45% | 34% | 46% | 46% | 43% | 45% | 48% | 12% | 13% |
| Grimsby Institute of Further and Higher Education, Grimsby Campus | 1Gbit/s | 32% | 59% | 35% | 10% | 7% | 30% | 33% | 39% | 24% | 36% | 37% | 42% |
| Grimsby Institute of Further and Higher Education, Scarborough Campus | 100Mbit/s | 22% | 46% | 41% | 11% | 5% | 21% | 17% | 20% | 33% | 58% | 25% | <0.5% |
| Henshaws Society for Blind People | 100Mbit/s | 10% | 11% | 16% | 95% | 21% | 94% | 21% | 21% | 70% | 24% | 23% | 20% |
| Heriot-Watt University, TOUCAN-2 | 1Gbit/s | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | <0.5% | <0.5% | <0.5% | <0.5% |
| Huddersfield New College | 1Gbit/s | 6% | 17% | 7% | 2% | 1% | 8% | 9% | 10% | 9% | 9% | 9% | 10% |
| Hull City Council, Personal & Community Development | 4Mbit/s | 1635% | 1880% | 1748% | 1710% | 1528% | 1585% | 1628% | 1750% | 1655% | 1873% | 2033% | 2018% |
| Hull College, Harrogate Campus | 1Gbit/s | 1% | 3% | 2% | 1% | <0.5% | <0.5% | 1% | 2% | 1% | 2% | 2% | 2% |
| Hull College, Queen's Gardens | 1Gbit/s | 9% | 16% | 11% | 4% | 3% | 10% | 16% | 18% | 16% | 18% | 18% | 18% |
| John Leggott College | 100Mbit/s | 14% | 58% | 54% | 8% | 4% | 5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Kirklees College, Dewsbury Centre | 1Gbit/s | 10% | 19% | 12% | 2% | 1% | 5% | 6% | 8% | 7% | 8% | 7% | 6% |
| Kirklees College, Huddersfield Centre | 1Gbit/s | 7% | 13% | 10% | 2% | 2% | 15% | 20% | 24% | 21% | 20% | 17% | 19% |
| Kirklees Council | 10Gbit/s | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 21% | 16% |
| Landmarks | 100Mbit/s | 1% | 4% | 5% | 3% | 3% | 3% | 3% | 7% | 3% | 7% | 7% | 5% |
| Leeds Arts University | 1Gbit/s | 8% | 12% | 3% | 2% | 2% | 8% | 24% | 25% | 12% | 24% | 19% | 18% |
| Leeds Beckett University, City Campus | 1Gbit/s | 44% | 42% | 19% | 19% | 17% | 27% | 61% | 65% | 42% | 37% | 60% | 55% |
| Leeds Beckett University, Headingley Campus | 1Gbit/s | 13% | 15% | 12% | 10% | 9% | 12% | 15% | 16% | 12% | 13% | 15% | 14% |
| Leeds Beckett University, LBU-1 - JPNS00054 | 10Gbit/s | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 2% | 1% | 1% | 2% | 2% |
| Leeds City College, Keighley Campus | 100Mbit/s | 20% | 45% | 32% | 8% | 6% | 43% | 51% | 60% | 29% | 53% | 41% | 47% |
| Leeds City College, Park Lane Campus | 1Gbit/s | 8% | 17% | 11% | 3% | 3% | 11% | 18% | 20% | 11% | 18% | 16% | 18% |
| Leeds City College, Printworks Campus | 1Gbit/s | 4% | 9% | 6% | 5% | 1% | 7% | 11% | 13% | 8% | 12% | 11% | 12% |
| Leeds City College, Technology Campus | 1Gbit/s | 5% | 15% | 8% | 2% | 2% | 11% | 16% | 19% | 7% | 17% | 16% | 18% |
| Leeds College of Building, Black Bull Street | 1Gbit/s | 1% | 1% | 1% | 1% | <0.5% | 1% | 1% | 1% | 1% | 1% | 2% | 1% |
| Leeds College of Building, North Street | 500Mbit/s | 22% | 6% | 6% | 4% | 2% | 4% | 6% | 9% | 5% | 8% | 7% | 10% |
| Leeds College of Music | 500Mbit/s | 6% | 11% | 4% | 3% | 3% | 8% | 12% | 14% | 9% | 12% | 12% | 13% |
| Leeds Trinity University | 1Gbit/s | 6% | 6% | 5% | 4% | 4% | 7% | 9% | 9% | 6% | 8% | 9% | 9% |
| Leeds Trinity University, via Leeds Metropolitan | 1Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Longley Park Sixth Form College | 500Mbit/s | 19% | 17% | 18% | 18% | 20% | 21% | 22% | 22% | 22% | 22% | 22% | 21% |
| New Collaborative Learning Trust, New College Doncaster | 1Gbit/s | 0% | 0% | 0% | 0% | 0% | 4% | 5% | 6% | 5% | 5% | 5% | 6% |
| New Collaborative Learning Trust, New College Pontefract | 1Gbit/s | 4% | 19% | 13% | 1% | 1% | 15% | 18% | 19% | 17% | 18% | 17% | 18% |
| Northern School of Contemporary Dance | 100Mbit/s | 6% | 9% | 10% | 8% | 4% | 9% | 10% | 12% | 6% | 12% | 11% | 10% |
| Notre Dame Catholic Sixth Form College | 1Gbit/s | 2% | 12% | 9% | 1% | 1% | 14% | 12% | 15% | 7% | 14% | 14% | 14% |
| Pennine Camphill Community Limited | 100Mbit/s | 17% | 18% | 21% | 18% | 13% | 17% | 16% | 20% | 19% | 21% | 19% | 18% |
| RNN Group, Dearne Valley College | 1Gbit/s | 1% | 2% | 2% | 1% | <0.5% | 1% | 2% | 2% | 2% | 2% | 2% | 2% |
| RNN Group, Rotherham College, Dinnington Campus | 1Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| RNN Group, Rotherham College Town Centre Campus [1] | 1Gbit/s | 3% | 6% | 5% | 1% | 1% | 4% | 14% | 14% | 12% | 2% | <0.5% | 11% |
| RNN Group, Town Centre Campus [2] | 1Gbit/s | 4% | 7% | 5% | 1% | 1% | 5% | <0.5% | <0.5% | <0.5% | 7% | 12% | <0.5% |
| Ruskin Mill Trust Limited, Freeman College, via Sheffield | 100Mbit/s | 4% | 4% | 5% | 4% | 3% | 4% | 5% | 6% | 6% | 6% | 8% | 6% |
| Ruskin Mill Trust Limited, Freeman College, via Telehouse West | 100Mbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Scarborough Sixth Form College | 100Mbit/s | 22% | 39% | 22% | 9% | 3% | 36% | 41% | 51% | 46% | 49% | 51% | 55% |
| Selby College | 1Gbit/s | 5% | 8% | 6% | 1% | 1% | 6% | 9% | 10% | 8% | 10% | 8% | 9% |
| Sheffield City Council, Personal & Community Development | 10Mbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Sheffield Hallam University, City Campus | 10Gbit/s | 8% | 6% | 5% | 5% | 4% | 6% | 12% | 13% | 9% | 10% | 12% | 11% |
| Sheffield Hallam University, Collegiate Campus | 10Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Shipley College, Exhibition Road | 100Mbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Shipley College, Salt Building | 1Gbit/s | 3% | 6% | 6% | 2% | 1% | 6% | 6% | 9% | 4% | 10% | 9% | 9% |
| Stem Learning Limited, National Science Learning Centre, Link 1 | 100Mbit/s | 60% | 10% | 8% | 8% | 8% | 8% | 10% | 10% | 9% | 10% | 11% | 12% |
| Stem Learning Limited, National Science Learning Centre, Link 2 | 100Mbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| St Peter's School York | 1Gbit/s | 49% | 91% | 90% | 48% | 15% | 94% | 92% | 97% | 96% | 97% | 91% | 9% |
| The British Library, Boston Spa | 1Gbit/s | 11% | 12% | 35% | 30% | 26% | 26% | 23% | 12% | 12% | 11% | 39% | 13% |
| The National College for High Speed Rail, Doncaster | 1Gbit/s | 0% | 0% | 0% | 0% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| The Sheffield College, Hillsborough College | 1Gbit/s | 4% | 7% | 4% | 1% | 1% | 5% | 9% | 12% | 10% | 11% | 12% | 14% |
| The Sheffield College, Sheffield City College | 1Gbit/s | 15% | 26% | 19% | 6% | 4% | 18% | 25% | 24% | 21% | 22% | 23% | 26% |
| Thomas Rotherham College | 1Gbit/s | 3% | 7% | 7% | 5% | 4% | 4% | 7% | 6% | 5% | 7% | 6% | 6% |
| University for the Creative Arts, The Open College of the Arts, via Huddersfield | 1Gbit/s | 0% | 0% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| University for the Creative Arts, The Open College of the Arts, via Sheffield | 1Gbit/s | 0% | 0% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| University of Bradford, Link 1 | 10Gbit/s | 19% | 16% | 7% | 8% | 8% | 11% | 3% | 3% | 2% | 2% | 3% | 2% |
| University of Bradford, Link 2 | 10Gbit/s | 27% | 25% | 22% | 18% | 18% | 23% | 3% | 3% | 3% | 2% | 3% | 2% |
| University of Edinburgh, Advanced Computing Facility, via Leeds | 20Gbit/s | 12% | 11% | 13% | 19% | 18% | 16% | 14% | 17% | 16% | 12% | 17% | 14% |
| University of Edinburgh, TOUCAN-3 | 1Gbit/s | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | <0.5% | <0.5% | <0.5% | <0.5% |
| University of Huddersfield, Link 1 | 10Gbit/s | 5% | 5% | 3% | 3% | 2% | 4% | 9% | 9% | 7% | 8% | 9% | 8% |
| University of Huddersfield, Link 2 | 10Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| University of Hull, Hull Campus, Link 1 | 10Gbit/s | 29% | 35% | 20% | 22% | 37% | 87% | 97% | 83% | 56% | 54% | 73% | 7% |
| University of Hull, Hull Campus, Link 2 | 10Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| University of Hull, Hull to Scarborough | 1Gbit/s | 0% | 0% | 1% | 1% | <0.5% | 2% | 3% | 3% | <0.5% | <0.5% | <0.5% | <0.5% |
| University of Hull, Scarborough Campus | 1Gbit/s | 8% | 2% | 1% | 1% | <0.5% | 2% | 3% | 3% | <0.5% | <0.5% | <0.5% | <0.5% |
| University of Leeds, via Leeds (1) | 10Gbit/s | 51% | 59% | 32% | 23% | 24% | 51% | 61% | 66% | 54% | 62% | 66% | 63% |
| University of Leeds, via Leeds (2) | 5Gbit/s | <0.5% | 102% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| University of Sheffield | 10Gbit/s | 38% | 49% | 37% | 22% | 22% | 34% | 47% | 50% | 44% | 45% | 52% | 50% |
| University of Sheffield, Brunswick Street | 2Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| University of Sheffield, Hounsfield Road | 4Gbit/s | 22% | 4% | 11% | 25% | 28% | 17% | 24% | 12% | 21% | 43% | 71% | 31% |
| University of Sheffield, Sheffield Teaching Hospital | 100Mbit/s | 0% | 0% | 0% | 5% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% |
| University of York, Link 1 | 10Gbit/s | 39% | 43% | 31% | 13% | 12% | 25% | 41% | 45% | 19% | 46% | 47% | 46% |
| University of York, Link 2 | 10Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Wakefield College, Wakefield City Campus | 1Gbit/s | 13% | 12% | 9% | 3% | 3% | 17% | 21% | 22% | 22% | 23% | 23% | 21% |
| Wilberforce College | 1Gbit/s | 2% | 4% | 3% | 1% | <0.5% | 4% | 5% | 6% | 5% | 5% | 6% | 6% |
| Workers' Educational Association, Yorkshire and Humber | 10Mbit/s | 10% | 16% | 17% | 23% | 40% | 38% | 48% | 42% | 32% | 38% | 36% | 39% |
| Wyke Sixth Form College | 1Gbit/s | 8% | 15% | 10% | 1% | <0.5% | 12% | 17% | 17% | 10% | 18% | 19% | 16% |
| York College | 1Gbit/s | 27% | 37% | 24% | 3% | 3% | 22% | 31% | 35% | 33% | 34% | 34% | 33% |
| York St John University, Fountains Learning Centre | 1Gbit/s | 15% | 16% | 7% | 9% | 7% | 14% | 25% | 25% | 13% | 15% | 26% | 23% |
| York St John University, Holgate Building | 1Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |