



**Service Availability**

The SLA target sets a minimum of 99.7% availability for each customer, averaged over a 12 month rolling period

Periods of scheduled and emergency maintenance are discounted when calculating availability of services

Monthly and annual availabilities falling below 99.7% are highlighted

\* Service has resilience - where an organisation retains connectivity during an outage period by means of a second connection, the outage is not counted against its availability figures

| Service | Jun 15 | Jul 15 | Aug 15 | Sep 15 | Oct 15 | Nov 15 | Dec 15 | Jan 16 | Feb 16 | Mar 16 | Apr 16 | May 16 | 12 Month Rolling Availability |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Aberystwyth University, Llandinam Building  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Aberystwyth University, Visualisation Centre  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Bangor University, Archimedes Centre  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | <12 Months |
| Bangor University, Deiniol Road  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Bridgend College, Queens Road Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Bridgend College, Bridgend Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Bridgend College, Maesteg Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Bridgend College, Pencoed Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Cardiff Metropolitan University, Llandaff Campus  | 100% | **99.95%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Cardiff Metropolitan University, Cyncoed Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Cardiff University, Trevithick Building  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Cardiff University, Cathays Park  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Cardiff University, COMSC  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Coleg Cambria, Deeside [1]  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Cambria, Northop  | **99.93%** | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Cambria, Yale  | **99.93%** | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Cambria, Llysfasi  | **99.93%** | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Cambria, Deeside [2]  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | <12 Months |
| Coleg Ceredigion, Aberystwyth Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Ceredigion, Cardigan Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Elidyr  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Gwent, Crosskeys Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | <12 Months |
| Coleg Gwent, Link 2  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Coleg Gwent, City of Newport Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | <12 Months |
| Coleg Gwent, Usk  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Gwent, Blaenau Gwent Learning Zone  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Sir Gar \* | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Sir Gar, Gelli Aur Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Coleg Sir Gar, Job's Well Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Coleg Sir Gar, Ammanford Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Coleg Y Cymoedd, Aberdare Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Coleg Y Cymoedd, Rhondda Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Coleg Y Cymoedd, Nantgarw Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Y Cymoedd, Rhymney Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Coleg Y Cymoedd, Ystrad Mynach Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Glyndwr University, Wrexham, Computer Centre  | **99.93%** | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Glyndwr University, St Asaph  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Glyndwr University, Wrexham, Edward Llwyd Building  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Glyndwr University, Hawarden Business Park  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Gower College Swansea, Tycoch Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Gower College Swansea, Gorseinon Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Grwp Llandrillo Menai, Coleg Menai  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Grwp Llandrillo Menai, Coleg Llandrillo  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Higher Education Funding Council for Wales  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| High Performance Computing Wales, Dylan Thomas Centre  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | <12 Months |
| High Performance Computing Wales, Dylan Thomas Centre  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| High Performance Computing Wales, University of Wales - Trinity St Davids  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| High Performance Computing Wales, Deiniol Road  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| High Performance Computing Wales, University of South Wales - Newport  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| High Performance Computing Wales, Glyndwr University Wrexham  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| High Performance Computing Wales, Aberystwyth University  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| High Performance Computing Wales, Bridge Innovation Centre - Pembroke  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| High Performance Computing Wales, Dylan Thomas Centre - Singleton Park  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| High Performance Computing Wales, Cardiff Bay  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | <12 Months |
| High Performance Computing Wales, Singleton Park  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| High Performance Computing Wales, Sunnyside House  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| High Performance Computing Wales, Trinity College  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| High Performance Computing Wales, University of South Wales  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| High Performance Computing Wales, James Street  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| High Performance Computing Wales  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| High Performance Computing Wales, Cardiff  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | <12 Months |
| High Performance Computing Wales, Newport Road  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| High Performance Computing Wales, Bridgend  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | <12 Months |
| High Performance Computing Wales, The Quay Brunel Way  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| High Performance Computing Wales, Park Place  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| High Performance Computing Wales, Port Talbot  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | <12 Months |
| Medical Research Council, Bridgend Data Centre \* | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Merthyr Tydfil College Limited, Bio Mass Boiler Building  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Merthyr Tydfil College Limited, Redhouse  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Merthyr Tydfil College Limited  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Mudiad Meithrin Cyf, Head Office  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| National Learning and Work Institute, Dysgu Cymru, Cardiff  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Natural Environment Research Council, CEH, Bangor  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Natural Environment Research Council, British Geological Survey, Cardiff  | **99.60%** | **99.98%** | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | **99.96%** |
| Natural Environment Research Council, CEH, Climate Change Solardome Facility  | **99.86%** | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **99.99%** |
| Neath Port Talbot College, Newtown Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **99.84%** | 100% | 100% | **99.99%** |
| Neath Port Talbot College, Brecon Beacons Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Neath Port Talbot College, Neath Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Neath Port Talbot College, Neath Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Neath Port Talbot College, Llandrindod Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Pembrokeshire College  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Pembrokeshire College, MITEC  | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Royal Mencap Society, Mencap National College - Pengwern  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Royal Welsh College of Music and Drama  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| St David's Catholic College  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Swansea University, ROPC  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Swansea University, College of Human and Health Sciences  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Swansea University, Bay Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Swansea University, Library and Information centre  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Swansea University, Baglan Technium  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Swansea University, Blaenavon Data Centre  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Swansea University, Information Services and Systems  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, Curran Road  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, Eastern Business Park  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, Canal Parade  | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, Dumballs Road 2  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, House of Sport  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, CCTC  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, The Parade  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, Barry Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| The Cardiff and Vale College, ICAT  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, The Friary  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| The Open University, Cardiff  | 100% | **99.98%** | 100% | 100% | 100% | 100% | **99.55%** | 100% | **99.73%** | 100% | 100% | 100% | **99.94%** |
| University of South Wales, Lower Glyntaff Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | <12 Months |
| University of South Wales, Newport City Campus  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| University of South Wales, ATRiuM Centre  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| University of South Wales, Caerleon Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of South Wales, Cardiff Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of South Wales, The Business Loft  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of South Wales, Treforest Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of Wales Prifysgol Cymru  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of Wales Trinity Saint David, Swansea Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of Wales Trinity Saint David, Carmarthen Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of Wales Trinity Saint David, Lampeter Campus  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| WEA YMCA CC Cymru, Dylan Thomas Centre  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| WEA YMCA CC Cymru, Head Office  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| WEA YMCA CC Cymru, Conwy and Denbighshire  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| WEA YMCA CC Cymru, Coleg Harlech Workers' Educational Association  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| WEA YMCA CC Cymru, Powys  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Y Coleg Cymraeg Cenedlaethol, Head Office  | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Y Coleg Cymraeg Cenedlaethol, Cardiff Office  | 100% | **99.98%** | 100% | 100% | 100% | 100% | **99.65%** | 100% | 100% | 100% | 100% | 100% | **99.97%** |

**Connection outages for current month**

Maintenance outages are included in this table - only unscheduled maintenance is counted against availability.

Some of the outages reported below are on circuits which are not connected through the selected region - they appear in the table because they are part of a service whose primary connection does belong to this region.

| Connection | Start Date and Time | End Date and Time | Parkinghh:mm | Durationhh:mm | Fault Type | Description |
| --- | --- | --- | --- | --- | --- | --- |
| Coleg Cambria, Northop | 31/05/2016 12:04 | 31/05/2016 12:24 | 00:00 | 00:20 | Telco Maintenance | Telco scheduled maintenance |

**Link Utilisation of Contractual Bandwidth**

The table shows utilisation at the 90th percentile, i.e. for 90% of the samples within the period the traffic was at or below the level shown and for 10% of the samples traffic was above the level shown. The figure therefore gives a reasonable indication of the loading of the connection during the busiest periods. The measurements are shown as a percentage of the available contractual bandwidth, and only the highest of the to/from readings for the month is used.

| Connection | Current Bandwidth | Jun-15 | Jul-15 | Aug-15 | Sep-15 | Oct-15 | Nov-15 | Dec-15 | Jan-16 | Feb-16 | Mar-16 | Apr-16 | May-16 |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Aberystwyth University, Llandinam Building | 100Mbit/s | 247% | 178% | 167% | 624% | 858% | 923% | 807% | 886% | 924% | 869% | 893% | 909% |
| Aberystwyth University, Visualisation Centre | 1Gbit/s | 27% | 11% | 9% | 60% | 81% | 82% | 72% | 82% | 86% | 79% | 81% | 81% |
| Bridgend College, Bridgend Campus | 1Gbit/s | 7% | 1% | 1% | 4% | 6% | 8% | 3% | 7% | 8% | 7% | 9% | 10% |
| Cardiff Metropolitan University, Cyncoed Campus | 1Gbit/s | 13% | 6% | 6% | 26% | 39% | 44% | 35% | 42% | 47% | 41% | 42% | 34% |
| Cardiff Metropolitan University, Llandaff Campus | 1Gbit/s | 9% | 9% | 7% | 11% | 25% | 29% | 13% | 23% | 29% | 24% | 25% | 18% |
| Cardiff University, Cathays Park | 10Gbit/s | 8% | 8% | 8% | 9% | 13% | 13% | 9% | 12% | 14% | 13% | 14% | 14% |
| Cardiff University, Trevithick Building | 10Gbit/s | 11% | 4% | 5% | 16% | 23% | 24% | 20% | 24% | 26% | 24% | 23% | 24% |
| Coleg Cambria, Deeside [1] | 1Gbit/s | 17% | 3% | 2% | 15% | 18% | 19% | 17% | 22% | 22% | 23% | 20% | 22% |
| Coleg Cambria, Llysfasi | 100Mbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Coleg Cambria, Northop | 100Mbit/s | 33% | 6% | 3% | 52% | 34% | 43% | 28% | 50% | 48% | 42% | 41% | 78% |
| Coleg Cambria, Yale | 1Gbit/s | 17% | 2% | 2% | 18% | 22% | 25% | 19% | 26% | 24% | 27% | 24% | 24% |
| Coleg Ceredigion, Aberystwyth Campus | 100Mbit/s | 75% | 74% | 55% | 71% | 60% | 21% | 15% | 22% | 18% | 81% | 21% | 25% |
| Coleg Ceredigion, Cardigan Campus | 100Mbit/s | 83% | 82% | 81% | 83% | 45% | 23% | 18% | 23% | 80% | 25% | 26% | 33% |
| Coleg Elidyr | 100Mbit/s | 12% | 11% | 7% | 14% | 14% | 15% | 14% | 14% | 15% | 15% | 13% | 14% |
| Coleg Gwent, Blaenau Gwent Learning Zone, Link 1 | 1Gbit/s | 23% | 3% | 3% | 28% | 29% | 34% | 24% | 32% | 31% | 33% | 32% | 34% |
| Coleg Sir Gar, Graig Campus | 100Mbit/s | 71% | 22% | 19% | 122% | 148% | 181% | 164% | 203% | 195% | 190% | 190% | 186% |
| Coleg Sir Gar, Pibwrlwyd Campus | 100Mbit/s | 8% | 12% | 5% | 11% | 14% | 14% | 12% | 16% | 34% | 17% | 17% | 14% |
| Coleg Y Cymoedd, Nantgarw Campus | 100Mbit/s | 86% | 16% | 9% | 94% | 113% | 155% | 102% | 166% | 164% | 161% | 145% | 158% |
| Coleg Y Cymoedd, Ystrad Mynach Campus | 1Gbit/s | 7% | 1% | 1% | 5% | 6% | 9% | 6% | 9% | 9% | 10% | 9% | 10% |
| Glyndwr University, Wrexham, Computer Centre | 1Gbit/s | 10% | 12% | 11% | 26% | 35% | 36% | 35% | 36% | 38% | 29% | 22% | 18% |
| Glyndwr University, Wrexham, Edward Llwyd Building | 1Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Gower College Swansea, Gorseinon Campus | 100Mbit/s | 36% | 3% | 2% | 72% | 90% | 96% | 30% | 90% | 92% | 92% | 84% | 82% |
| Gower College Swansea, Tycoch Campus | 100Mbit/s | 54% | 11% | 10% | 29% | 32% | 35% | 22% | 40% | 35% | 33% | 31% | 31% |
| Grwp Llandrillo Menai, Coleg Llandrillo | 1Gbit/s | 21% | 5% | 4% | 21% | 28% | 31% | 24% | 29% | 28% | 28% | 27% | 29% |
| Grwp Llandrillo Menai, Coleg Menai | 1Gbit/s | 4% | 1% | 1% | 6% | 6% | 7% | 6% | 9% | 11% | 12% | 14% | 15% |
| Higher Education Funding Council for Wales | 100Mbit/s | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 2% | 1% | 1% | 2% |
| High Performance Computing Wales, Cardiff University | 1Gbit/s | 1% | <0.5% | 1% | 2% | 1% | 7% | 1% | <0.5% | 3% | 2% | 1% | 5% |
| Medical Research Council, Bridgend Data Centre, Cardiff University | 100Mbit/s | 2% | 4% | 3% | 2% | 1% | 2% | 2% | 1% | 1% | 2% | 1% | 1% |
| Medical Research Council, Bridgend Data Centre, Updata Local Exchange | 100Mbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Merthyr Tydfil College Limited | 100Mbit/s | 38% | 10% | 8% | 54% | 58% | 72% | 40% | 71% | 74% | 71% | 69% | 82% |
| Mudiad Meithrin Cyf, Head Office | 10Mbit/s | 7% | 13% | 97% | 96% | 15% | 13% | 98% | 98% | 98% | 98% | 98% | 82% |
| National Learning and Work Institute, Dysgu Cymru, Cardiff | 100Mbit/s | 2% | 3% | 2% | 2% | 1% | 1% | 9% | 2% | 2% | 1% | 2% | 1% |
| Natural Environment Research Council, British Geological Survey, Cardiff | 100Mbit/s | 1% | 1% | 1% | 1% | 1% | <0.5% | <0.5% | 1% | 2% | 3% | 1% | 1% |
| Natural Environment Research Council, CEH, Bangor | 1Gbit/s | 40% | 33% | 31% | 31% | 30% | 29% | 28% | 26% | <0.5% | <0.5% | <0.5% | <0.5% |
| Natural Environment Research Council, CEH, Climate Change Solardome Facility | 100Mbit/s | 13% | 13% | 13% | 13% | 12% | 14% | 15% | 19% | 18% | 20% | 23% | <0.5% |
| Neath Port Talbot College, Neath Campus | 1Gbit/s | 73% | 16% | 13% | 7% | 8% | 9% | 8% | 11% | 11% | 11% | 12% | 12% |
| Neath Port Talbot College, Newtown Campus | 1Gbit/s | 9% | 2% | 1% | 6% | 7% | 9% | 4% | 5% | 5% | 5% | 0% | 6% |
| Pembrokeshire College | 1Gbit/s | 9% | 2% | 1% | 8% | 9% | 11% | 9% | 11% | 11% | 12% | 13% | 13% |
| Pembrokeshire College, MITEC | 100Mbit/s | 0% | 0% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Royal Mencap Society, Mencap National College - Pengwern | 10Mbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Royal Welsh College of Music and Drama | 100Mbit/s | 18% | 13% | 10% | 20% | 28% | 26% | 15% | 27% | 30% | 24% | 19% | 28% |
| St David's Catholic College | 100Mbit/s | 28% | 7% | 2% | 56% | 67% | 77% | 50% | 85% | 81% | 84% | 74% | 58% |
| Swansea University, College of Human and Health Sciences | 10Mbit/s | 24% | 21% | 22% | 35% | 24% | 24% | 14% | 46% | 29% | 41% | 54% | 50% |
| Swansea University, Library and Information centre | 2Gbit/s | 67% | 25% | 24% | 61% | 86% | 186% | 162% | 92% | 89% | 85% | 92% | 92% |
| The Cardiff and Vale College, Barry Campus | 100Mbit/s | 21% | 11% | 14% | 41% | 43% | 48% | 34% | 52% | 51% | 59% | 54% | 59% |
| The Cardiff and Vale College, Canal Parade | 1Gbit/s | 0% | 0% | 0% | 61% | 61% | 59% | 5% | 4% | 4% | 4% | 5% | 9% |
| The Open University, Cardiff | 100Mbit/s | 7% | 7% | 6% | 8% | 7% | 8% | 7% | 8% | 9% | 9% | 10% | 9% |
| University of South Wales, Caerleon Campus | 1Gbit/s | 2% | 2% | 2% | 2% | 4% | 5% | 3% | 3% | 3% | 3% | 3% | 3% |
| University of South Wales, Cardiff Campus | 1Gbit/s | 2% | 3% | 12% | 13% | 13% | 14% | 12% | 15% | 15% | 14% | 15% | 17% |
| University of South Wales, The Business Loft | 100Mbit/s | <0.5% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% |
| University of South Wales, Treforest Campus | 100Mbit/s | 135% | 148% | 127% | 169% | 396% | 392% | 186% | 358% | 398% | 329% | 342% | 281% |
| University of Wales Prifysgol Cymru | 100Mbit/s | 5% | 6% | 5% | 7% | 9% | 4% | 5% | 6% | 6% | 4% | 3% | 4% |
| University of Wales Trinity Saint David, Carmarthen Campus | 100Mbit/s | 71% | 44% | 27% | 169% | 231% | 221% | 177% | 234% | 248% | 224% | 216% | 211% |
| University of Wales Trinity Saint David, Lampeter Campus | 100Mbit/s | 175% | 164% | 141% | 196% | 231% | 215% | 180% | 214% | 225% | 243% | 200% | 217% |
| University of Wales Trinity Saint David, Swansea Campus | 300Mbit/s | 22% | 21% | 17% | 34% | 53% | 57% | 42% | 56% | 59% | 60% | 53% | 51% |
| WEA YMCA CC Cymru, Coleg Harlech Workers' Educational Association | 100Mbit/s | 1% | <0.5% | 1% | 1% | 1% | 1% | 1% | 4% | 3% | 2% | 1% | 1% |
| WEA YMCA CC Cymru, Head Office | 100Mbit/s | 3% | 3% | 2% | 3% | 3% | 3% | 2% | 97% | 97% | 94% | 0% | 95% |
| Y Coleg Cymraeg Cenedlaethol, Cardiff Office | 100Mbit/s | 1% | 1% | <0.5% | 1% | 1% | 1% | <0.5% | 1% | 1% | 1% | <0.5% | <0.5% |
| Y Coleg Cymraeg Cenedlaethol, Head Office | 100Mbit/s | 2% | 2% | 30% | 22% | 3% | 3% | 3% | 3% | 2% | 4% | 3% | 3% |