



**Service Availability**

The SLA target sets a minimum of 99.7% availability for each customer, averaged over a 12 month rolling period

Periods of scheduled and emergency maintenance are discounted when calculating availability of services

Monthly and annual availabilities falling below 99.7% are highlighted

\* Service has resilience - where an organisation retains connectivity during an outage period by means of a second connection, the outage is not counted against its availability figures

| Service | Apr 17 | May 17 | Jun 17 | Jul 17 | Aug 17 | Sep 17 | Oct 17 | Nov 17 | Dec 17 | Jan 18 | Feb 18 | Mar 18 | 12 Month Rolling Availability |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Aberystwyth University, Llandinam Building | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Aberystwyth University, Visualisation Centre [1] | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Addysg Oedolion Cymru / Adult Learning Wales, Coleg Harlech Workers' Educational Association | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Addysg Oedolion Cymru / Adult Learning Wales, Conwy and Denbighshire | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Addysg Oedolion Cymru / Adult Learning Wales, Dylan Thomas Centre | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Addysg Oedolion Cymru / Adult Learning Wales, Head Office | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Addysg Oedolion Cymru / Adult Learning Wales, Powys | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Bangor University, Archimedes Centre | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Bangor University, Deiniol Road | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Bridgend College, Bridgend Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Bridgend College, Cardiff Arts Academy | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Bridgend College, Maesteg Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Bridgend College, Pencoed Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Bridgend College, Queens Road Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Cardiff Metropolitan University, Cyncoed Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Cardiff Metropolitan University, Llandaff Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Cardiff University, Cathays Park | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Cardiff University, COMSC | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Cardiff University, St Davids Hall | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Cardiff University, Trevithick Building | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Coleg Cambria, Deeside [1] | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Cambria, Deeside [2] | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Cambria, Llysfasi | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Cambria, Northop | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Cambria, Yale | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Coleg Elidyr | 100% | **99.96%** | 100% | **99.88%** | 100% | 100% | 100% | 100% | 100% | **99.72%** | 100% | **99.68%** | **99.94%** |
| Coleg Gwent, Blaenau Gwent Learning Zone | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Coleg Gwent, City of Newport Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Coleg Gwent, Crosskeys Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Coleg Gwent, Link 2 | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Coleg Gwent, Usk | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Coleg Sir Gar \* | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Coleg Sir Gar, Aberystwyth Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Coleg Sir Gar, Ammanford Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Coleg Sir Gar, Cardigan Campus | 100% | 100% | 100% | 100% | **99.46%** | 100% | 100% | 100% | 100% | 100% | 100% | **93.42%** | **99.41%** |
| Coleg Sir Gar, Gelli Aur Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Coleg Y Cymoedd, Nantgarw Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Coleg Y Cymoedd, Rhondda Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Coleg Y Cymoedd, Ystrad Mynach Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Glyndwr University, Hawarden Business Park | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Glyndwr University, St Asaph | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Glyndwr University, Wrexham, Computer Centre | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Glyndwr University, Wrexham, Edward Llwyd Building | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Gower College Swansea, Gorseinon Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Gower College Swansea, Tycoch Campus | 100% | 100% | **99.35%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **99.95%** |
| Grwp Llandrillo Menai, Coleg Llandrillo | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Grwp Llandrillo Menai, Coleg Menai | 100% | 100% | 100% | 100% | **99.94%** | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Grwp Llandrillo Menai, Rhos on Sea | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Higher Education Funding Council for Wales | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| High Performance Computing Wales, Deiniol Road | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| High Performance Computing Wales, Dylan Thomas Centre | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| High Performance Computing Wales, Dylan Thomas Centre - Singleton Park | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| High Performance Computing Wales, Park Place | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| High Performance Computing Wales, Singleton Park | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Merthyr Tydfil College Limited | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Merthyr Tydfil College Limited, Bio Mass Boiler Building | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Merthyr Tydfil College Limited, Redhouse | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Mudiad Meithrin Cyf, Head Office | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| National Learning and Work Institute, Dysgu Cymru, Cardiff | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| National Library of Wales | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Natural Environment Research Council, British Geological Survey, Cardiff | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Natural Environment Research Council, CEH, Bangor | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Natural Environment Research Council, CEH, Climate Change Solardome Facility | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Neath Port Talbot College, Brecon Beacons Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Neath Port Talbot College, Llandrindod Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Neath Port Talbot College, Neath Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Neath Port Talbot College, Newtown Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Pembrokeshire College | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Pembrokeshire College, MITEC | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Royal Welsh College of Music and Drama | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| St David's Catholic College | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Swansea University, Baglan Technium | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Swansea University, Bay Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Swansea University, College of Human and Health Sciences | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Swansea University, Library and Information centre | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Swansea University, TWI | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, Barry Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The Cardiff and Vale College, Canal Parade | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, Cardiff International Sports Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The Cardiff and Vale College, CCTC | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The Cardiff and Vale College, Central Services Centre (Coopers Yard) | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The Cardiff and Vale College, City Centre Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The Cardiff and Vale College, Clos Parc Morgannwg | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The Cardiff and Vale College, Dumballs Road 2 | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The Cardiff and Vale College, Eastern Business Park | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The Cardiff and Vale College, ICAT | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The Cardiff and Vale College, The Friary | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The Cardiff and Vale College, The Parade | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| The Open University, Cardiff | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| University of South Wales, Caerleon Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| University of South Wales, Cardiff Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| University of South Wales, Newport City Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| University of South Wales, The Business Loft | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| University of South Wales, Treforest Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| University of Wales Prifysgol Cymru | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| University of Wales Trinity Saint David, Carmarthen Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| University of Wales Trinity Saint David, Lampeter Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | **98.88%** | 100% | **99.91%** |
| University of Wales Trinity Saint David, Swansea Campus | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Y Coleg Cymraeg Cenedlaethol, Cardiff Office | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Y Coleg Cymraeg Cenedlaethol, Head Office | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

**Connection outages for current month**

Maintenance outages are included in this table - only unscheduled maintenance is counted against availability.

Some of the outages reported below are on circuits which are not connected through the selected region - they appear in the table because they are part of a service whose primary connection does belong to this region.

| Connection | Start Date and Time | End Date and Time | Parking hh:mm | Duration hh:mm | Fault Type | Description |
| --- | --- | --- | --- | --- | --- | --- |
| Coleg Sir Gar, Cardigan Campus | 02/03/2018 13:37 | 04/03/2018 20:25 | 05:50 | 48:58 | Telco Equipment | Faulty Card at BT exchange |
| Coleg Elidyr | 09/03/2018 11:02 | 09/03/2018 14:01 | 00:36 | 02:23 | Telco Equipment | Faulty rectifier in telco exchange |

**Link Utilisation of Contractual Bandwidth**

The table shows utilisation at the 90th percentile, i.e. for 90% of the samples within the period the traffic was at or below the level shown and for 10% of the samples traffic was above the level shown. The figure therefore gives a reasonable indication of the loading of the connection during the busiest periods. The measurements are shown as a percentage of the available contractual bandwidth, and only the highest of the to/from readings for the month is used.

| Connection | Current Bandwidth | Apr-17 | May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Aberystwyth University, Llandinam Building | 3Gbit/s | 0% | 0% | 0% | 11% | 10% | 32% | 47% | 51% | 47% | 50% | 53% | 49% |
| Aberystwyth University, Visualisation Centre [1] | 3Gbit/s | 25% | 32% | 14% | 6% | 5% | 28% | 42% | 43% | 39% | 43% | 45% | 45% |
| Addysg Oedolion Cymru / Adult Learning Wales, Coleg Harlech Workers' Educational Association | 100Mbit/s | 1% | 2% | 3% | 1% | 1% | 2% | 4% | 2% | <0.5% | 1% | 1% | <0.5% |
| Addysg Oedolion Cymru / Adult Learning Wales, Head Office | 1Gbit/s | 97% | 96% | 97% | 97% | 97% | 10% | 10% | 10% | 10% | 1% | 1% | 1% |
| Bangor University, Deiniol Road | 4Gbit/s | 46% | 49% | 17% | 11% | 10% | 44% | 55% | 56% | 53% | 53% | 56% | 56% |
| Bridgend College, Bridgend Campus | 1Gbit/s | 4% | 10% | 10% | 3% | 2% | 13% | 20% | 25% | 19% | 24% | 25% | 26% |
| Cardiff Metropolitan University, Cyncoed Campus | 2Gbit/s | 44% | 50% | 17% | 9% | 10% | 52% | 67% | 76% | 67% | 74% | 40% | 39% |
| Cardiff Metropolitan University, Llandaff Campus | 2Gbit/s | 21% | 29% | 17% | 0% | 6% | 7% | 18% | 20% | 11% | 10% | 18% | 15% |
| Cardiff University, Cathays Park | 10Gbit/s | 15% | 19% | 13% | 14% | 13% | 14% | 22% | 24% | 17% | 19% | 23% | 25% |
| Cardiff University, St Davids Hall | 10Mbit/s | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | <0.5% | <0.5% | <0.5% |
| Cardiff University, Trevithick Building | 10Gbit/s | 21% | 33% | 15% | 7% | 7% | 20% | 33% | 35% | 31% | 33% | 38% | 34% |
| Coleg Cambria, Deeside [1] | 1Gbit/s | 18% | 30% | 18% | 7% | 6% | 26% | 33% | 39% | 32% | 11% | 11% | 11% |
| Coleg Cambria, Llysfasi | 1Gbit/s | 1% | 3% | 2% | <0.5% | 1% | 3% | 3% | 4% | 3% | 4% | 3% | 3% |
| Coleg Cambria, Northop | 1Gbit/s | 2% | 4% | 4% | 1% | <0.5% | 2% | 3% | 3% | 2% | 2% | 1% | 1% |
| Coleg Cambria, Yale | 2Gbit/s | 19% | 29% | 21% | 3% | 2% | 30% | 36% | 39% | 27% | 38% | 37% | 19% |
| Coleg Elidyr | 100Mbit/s | 13% | 20% | 22% | 17% | 11% | 18% | 17% | 18% | 15% | 25% | 27% | 22% |
| Coleg Gwent, Blaenau Gwent Learning Zone, Link 1 | 1Gbit/s | 16% | 36% | 25% | 6% | 5% | 34% | 48% | 48% | 38% | 46% | 48% | 43% |
| Coleg Sir Gar, Aberystwyth Campus | 100Mbit/s | 24% | 9% | 36% | 12% | 4% | 19% | 24% | 21% | 17% | 20% | 25% | 40% |
| Coleg Sir Gar, Cardigan Campus | 100Mbit/s | 34% | 48% | 48% | 20% | 3% | 29% | 42% | 51% | 39% | 46% | 43% | 33% |
| Coleg Sir Gar, Graig Campus | 100Mbit/s | 143% | 255% | 189% | 40% | 31% | 248% | 313% | 322% | 304% | 301% | 314% | 327% |
| Coleg Sir Gar, Pibwrlwyd Campus | 1Gbit/s | 14% | 19% | 14% | 3% | 3% | 13% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Coleg Y Cymoedd, Nantgarw Campus | 1Gbit/s | 105% | 217% | 146% | 24% | 16% | 163% | 244% | 26% | 19% | 26% | 24% | 26% |
| Coleg Y Cymoedd, Ystrad Mynach Campus | 1Gbit/s | 6% | 12% | 10% | 2% | 1% | 8% | 11% | 11% | 8% | 11% | 10% | 10% |
| Glyndwr University, St Asaph | 1Gbit/s | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 16% | 2% | 1% |
| Glyndwr University, Wrexham, Computer Centre | 1Gbit/s | 18% | 19% | 9% | 9% | 16% | 11% | 22% | 23% | 18% | 21% | 22% | 22% |
| Glyndwr University, Wrexham, Edward Llwyd Building | 1Gbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Gower College Swansea, Gorseinon Campus | 1Gbit/s | 43% | 67% | 48% | <0.5% | <0.5% | 7% | 10% | 10% | 4% | 9% | 9% | 9% |
| Gower College Swansea, Tycoch Campus | 1Gbit/s | 7% | 10% | 7% | 2% | 2% | 11% | 16% | 17% | 9% | 18% | 19% | 21% |
| Grwp Llandrillo Menai, Coleg Llandrillo | 1Gbit/s | 17% | 28% | 18% | 7% | 5% | 24% | 30% | 32% | 30% | 44% | 42% | 40% |
| Grwp Llandrillo Menai, Coleg Menai | 1Gbit/s | 16% | 26% | 13% | 2% | 2% | 26% | 27% | 27% | 24% | 20% | 18% | 19% |
| Grwp Llandrillo Menai, Rhos on Sea | 1Gbit/s | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 45% | 42% | 40% |
| Higher Education Funding Council for Wales | 100Mbit/s | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 2% | 2% | 2% |
| Merthyr Tydfil College Limited | 300Mbit/s | 53% | 105% | 21% | 10% | 8% | 35% | 42% | 44% | 26% | 38% | 39% | 41% |
| Merthyr Tydfil College Limited, Bio Mass Boiler Building | 10Mbit/s | 0% | 0% | 0% | 0% | 0% | 0% | 0% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Mudiad Meithrin Cyf, Head Office | 10Mbit/s | 2% | 3% | 4% | 4% | 2% | 4% | 5% | 5% | 5% | 4% | 4% | 4% |
| National Learning and Work Institute, Dysgu Cymru, Cardiff | 100Mbit/s | 1% | 2% | 3% | 2% | 1% | 2% | 1% | 1% | 1% | 3% | 1% | <0.5% |
| Natural Environment Research Council, British Geological Survey, Cardiff | 100Mbit/s | 0% | 0% | 0% | 1% | 1% | 1% | 1% | 1% | <0.5% | 1% | 1% | 1% |
| Natural Environment Research Council, CEH, Bangor | 1Gbit/s | <0.5% | <0.5% | 1% | <0.5% | <0.5% | 1% | 1% | 1% | <0.5% | 1% | <0.5% | 1% |
| Natural Environment Research Council, CEH, Climate Change Solardome Facility | 100Mbit/s | 1% | 1% | 1% | 1% | 1% | <0.5% | 1% | 1% | 1% | 1% | 1% | 1% |
| Neath Port Talbot College, Neath Campus | 1Gbit/s | 6% | 19% | 12% | 3% | 9% | 13% | 17% | 18% | 15% | 18% | 18% | 19% |
| Neath Port Talbot College, Newtown Campus | 1Gbit/s | 3% | 8% | 7% | 1% | 1% | 5% | 7% | 7% | 5% | 7% | 7% | 5% |
| Pembrokeshire College | 1Gbit/s | 9% | 16% | 14% | 3% | 2% | 15% | 20% | 21% | 20% | 19% | 20% | 21% |
| Pembrokeshire College, MITEC | 100Mbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Royal Welsh College of Music and Drama | 100Mbit/s | 17% | 40% | 34% | 19% | 15% | 31% | 41% | 57% | 25% | 45% | 45% | 43% |
| St David's Catholic College | 1Gbit/s | 11% | 12% | 5% | 1% | 1% | 11% | 13% | 14% | 13% | 14% | 14% | 13% |
| Swansea University, Baglan Technium | 100Mbit/s | 0% | 0% | 0% | 47% | 16% | 15% | 24% | 26% | 22% | 36% | 45% | 47% |
| Swansea University, College of Human and Health Sciences | 10Mbit/s | 82% | 136% | 126% | 71% | 64% | 116% | 256% | 265% | 213% | 298% | 287% | 283% |
| Swansea University, Library and Information centre | 10Gbit/s | 89% | 129% | 102% | 46% | 42% | 19% | 28% | 28% | 23% | 24% | 31% | 25% |
| The Cardiff and Vale College, Barry Campus | 100Mbit/s | 42% | 90% | 57% | 18% | 17% | 89% | 111% | 122% | 72% | 134% | 120% | 120% |
| The Cardiff and Vale College, City Centre Campus | 1Gbit/s | 9% | 18% | 18% | 8% | 6% | 12% | 12% | 10% | 7% | 28% | 27% | 26% |
| The Open University, Cardiff | 100Mbit/s | 13% | 14% | 15% | 17% | 18% | 20% | 20% | 22% | 21% | 26% | 28% | 25% |
| University of South Wales, Cardiff Campus | 4Gbit/s | 12% | 15% | 11% | 13% | 16% | 31% | 19% | 19% | 17% | 15% | 14% | 4% |
| University of South Wales, Newport City Campus | 1Gbit/s | 0% | 0% | 0% | 12% | 13% | 24% | 14% | 12% | 11% | 9% | 6% | 6% |
| University of South Wales, The Business Loft | 100Mbit/s | 1% | 1% | 1% | <0.5% | 1% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | 1% | 1% |
| University of South Wales, Treforest Campus | 5Gbit/s | 288% | 350% | 209% | 208% | 205% | 318% | 652% | 658% | 393% | 543% | 604% | 11% |
| University of Wales Prifysgol Cymru | 100Mbit/s | 2% | 3% | 3% | 4% | 3% | 3% | 3% | 3% | 2% | 3% | 3% | 4% |
| University of Wales Trinity Saint David, Carmarthen Campus | 500Mbit/s | 205% | 233% | 120% | 67% | 45% | 161% | 271% | 267% | 227% | 232% | 270% | 54% |
| University of Wales Trinity Saint David, Lampeter Campus | 500Mbit/s | 156% | 220% | 91% | 48% | 32% | 122% | 210% | 207% | 194% | 206% | 220% | 45% |
| University of Wales Trinity Saint David, Swansea Campus | 500Mbit/s | 73% | 86% | 41% | 32% | 23% | 59% | 100% | 108% | 88% | 95% | 106% | 63% |
| Y Coleg Cymraeg Cenedlaethol, Cardiff Office | 100Mbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | 1% | <0.5% | 1% | 1% | <0.5% |
| Y Coleg Cymraeg Cenedlaethol, Head Office | 100Mbit/s | 1% | 2% | 2% | 2% | 2% | 2% | 2% | 4% | 4% | 6% | 5% | 2% |