



**Service Availability**

The SLA target sets a minimum of 99.7% availability for each customer, averaged over a 12 month rolling period

Periods of scheduled and emergency maintenance are discounted when calculating availability of services

Monthly and annual availabilities falling below 99.7% are highlighted

\* Service has resilience - where an organisation retains connectivity during an outage period by means of a second connection, the outage is not counted against its availability figures

| Service | Jan 15 | Feb 15 | Mar 15 | Apr 15 | May 15 | Jun 15 | Jul 15 | Aug 15 | Sep 15 | Oct 15 | Nov 15 | Dec 15 | 12 Month Rolling Availability |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Aberystwyth University, Llandinam Building | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Aberystwyth University, Visualisation Centre | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Bangor University, Deiniol Road | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Bridgend College, Maesteg Campus | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Bridgend College, Pencoed Campus | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Bridgend College | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Cardiff Metropolitan University, Cyncoed Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Cardiff Metropolitan University, Llandaff Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.95%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Cardiff University, Cathays Park | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Cardiff University, Trevithick Building | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Cambria, Deeside | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Cambria, Llysfasi | 100% | 100% | 100% | 100% | 100% | **99.93%** | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Cambria, Northop | 100% | 100% | 100% | 100% | 100% | **99.93%** | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Cambria, Yale | 100% | 100% | 100% | 100% | 100% | **99.93%** | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Ceredigion, Aberystwyth Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Ceredigion, Cardigan Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Elidyr | 100% | 100% | 100% | **99.64%** | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **99.97%** |
| Coleg Gwent, Blaenau Gwent Learning Zone | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Gwent, Usk | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Sir Gar, Ammanford Campus | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Coleg Sir Gar, Gelli Aur Campus | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Coleg Sir Gar, Jobswell Campus | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Coleg Sir Gar \* | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Y Cymoedd, Nantgarw Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Coleg Y Cymoedd, Ystrad Mynach Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Glyndwr University, St Asaph | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Glyndwr University, Wrexham, Computer Centre | 100% | 100% | 100% | 100% | 100% | **99.93%** | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Glyndwr University, Wrexham, Edward Llwyd Building | 0.00% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Gower College Swansea, Gorseinon Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Gower College Swansea, Tycoch Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Grwp Llandrillo-Menai, Coleg Llandrillo | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Grwp Llandrillo-Menai, Coleg Menai | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Higher Education Funding Council for Wales | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| High Performance Computing Wales | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Medical Research Council, Bridgend Data Centre \* | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Merthyr Tydfil College Limited, Bio Mass Boiler Building | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Merthyr Tydfil College Limited, Redhouse | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Merthyr Tydfil College Limited | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Mudiad Meithrin Cyf, Aberystwyth | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| National Institute of Adult Continuing Education, Dysgu Cymru, Cardiff | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Natural Environment Research Council, British Geological Survey, Cardiff | 100% | 100% | 100% | 100% | 100% | **99.60%** | **99.98%** | 100% | 100% | 100% | **99.98%** | 100% | **99.96%** |
| Natural Environment Research Council, CEH, Bangor | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Natural Environment Research Council, CEH, Climate Change Solardome Facility | 100% | 100% | 100% | **85.84%** | 100% | **99.86%** | **99.98%** | 100% | 100% | 100% | 100% | 100% | **98.81%** |
| Neath Port Talbot College, Brecon Beacons Campus | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Neath Port Talbot College, Llandrindod Campus | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Neath Port Talbot College, Neath Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Neath Port Talbot College, Neath Campus | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Neath Port Talbot College, Newtown Campus | 100% | 100% | 100% | **98.87%** | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **99.90%** |
| Pembrokeshire College, MITEC | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | 100% | <12 Months |
| Pembrokeshire College | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Royal Mencap Society, Mencap National College - Pengwern | 100% | 100% | **99.01%** | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **99.92%** |
| Royal Welsh College of Music and Drama | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| St David's Catholic College | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Swansea University, Baglan Technium | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Swansea University, College of Human and Health Sciences | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Swansea University, Library and Information centre | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| Swansea University, ROPC | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, Canal Parade | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, CCTC | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, Colcot Road | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| The Cardiff and Vale College, Curran Road | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, Dumballs Road 2 | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, House of Sport | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, ICAT | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, The Friary | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| The Cardiff and Vale College, Trowbridge | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| The Cardiff and Vale College, Waterfront IT Centre | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| The Open University, Cardiff | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | **99.55%** | <12 Months |
| University of South Wales, Caerleon Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of South Wales, Cardiff Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of South Wales, Newport City Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of South Wales, Newport City Campus | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| University of South Wales, Treforest Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of Wales Prifysgol Cymru | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | >99.99% | >99.99% | >99.99% | >99.99% | >99.99% | >99.99% |
| University of Wales Prifysgol Cymru | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | >99.99% | >99.99% | >99.99% | >99.99% | >99.99% | >99.99% |
| University of Wales Trinity Saint David, Carmarthen Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of Wales Trinity Saint David, Lampeter Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| University of Wales Trinity Saint David, Swansea Campus | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| WEA YMCA CC Cymru, Coleg Harlech Workers' Educational Association | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| WEA YMCA CC Cymru, Conwy | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| WEA YMCA CC Cymru, Coopers Yard | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |
| WEA YMCA CC Cymru, Powys | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 100% | 100% | <12 Months |
| Y Coleg Cymraeg Cenedlaethol, Cardiff Office | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | **99.65%** | **99.97%** |
| Y Coleg Cymraeg Cenedlaethol, Head Office | 100% | 100% | 100% | 100% | 100% | 100% | **99.98%** | 100% | 100% | 100% | 100% | 100% | **>99.99%** |

**Connection outages for current month**

Maintenance outages are included in this table - only unscheduled maintenance is counted against availability.

Some of the outages reported below are on circuits which are not connected through the selected region - they appear in the table because they are part of a service whose primary connection does belong to this region.

| Connection | Start Date and Time | End Date and Time | Parking hh:mm | Duration hh:mm | Fault Type | Description |
| --- | --- | --- | --- | --- | --- | --- |
| Natural Environment Research Council, British Geological Survey, Cardiff | 04/12/2015 16:14 | 07/12/2015 09:08 | 00:00 | 64:54 | Customer Maintenance | Customer unscheduled electrical works |
| Gower College Swansea, Tycoch Campus | 02/12/2015 16:14 | 02/12/2015 16:28 | 00:00 | 00:14 | Telco Maintenance | Faulty fan |
| Natural Environment Research Council, CEH, Climate Change Solardome Facility | 29/12/2015 23:39 | 30/12/2015 01:56 | 00:00 | 02:17 | Customer Environment | Area power cut |
| Y Coleg Cymraeg Cenedlaethol, Cardiff Office | 23/12/2015 08:56 | 23/12/2015 11:34 | 00:00 | 02:38 | Regional Equipment | RNO equipment fault |
| The Open University, Cardiff | 08/12/2015 14:21 | 08/12/2015 16:43 | 00:00 | 02:22 | Telco Equipment | UPS failure for Telco equipment |
| The Open University, Cardiff | 23/12/2015 08:55 | 23/12/2015 09:52 | 00:00 | 00:57 | Regional Equipment | RNO equipment fault |

**Link Utilisation of Raw Bandwidth**

The table shows utilisation at the 90th percentile, i.e. for 90% of the samples within the period the traffic was at or below the level shown and for 10% of the samples traffic was above the level shown. The figure therefore gives a reasonable indication of the loading of the connection during the busiest periods. The measurements are shown as a percentage of the available raw bandwidth, and only the highest of the to/from readings for the month is used.

Some of the connections reported below are not connected through the selected region - they appear in the table because they are part of a service whose primary connection does belong to this region.

| Connection | Current Bandwidth | Jan-15 | Feb-15 | Mar-15 | Apr-15 | May-15 | Jun-15 | Jul-15 | Aug-15 | Sep-15 | Oct-15 | Nov-15 | Dec-15 |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Aberystwyth University, Llandinam Building | 1Gbit/s | 64% | 71% | 71% | 69% | 71% | 25% | 18% | 17% | 62% | 86% | 92% | 81% |
| Aberystwyth University, Visualisation Centre | 1Gbit/s | 66% | 75% | 70% | 74% | 76% | 27% | 11% | 9% | 60% | 81% | 82% | 72% |
| Bangor University, Deiniol Road | 2Gbit/s | 53% | 63% | 54% | 60% | 57% | 25% | 13% | 14% | 53% | 74% | 75% | 71% |
| Bridgend College | 1Gbit/s | 7% | 7% | 8% | 7% | 6% | 7% | 1% | 1% | 4% | 6% | 8% | 3% |
| Cardiff Metropolitan University, Cyncoed Campus | 1Gbit/s | 27% | 38% | 37% | 19% | 31% | 13% | 6% | 6% | 26% | 39% | 44% | 35% |
| Cardiff Metropolitan University, Llandaff Campus | 1Gbit/s | 12% | 20% | 21% | 13% | 15% | 9% | 9% | 7% | 11% | 25% | 29% | 13% |
| Cardiff University, Cathays Park | 10Gbit/s | 8% | 10% | 10% | 10% | 10% | 8% | 8% | 8% | 9% | 13% | 13% | 9% |
| Cardiff University, Trevithick Building | 10Gbit/s | 18% | 20% | 20% | 17% | 20% | 11% | 4% | 5% | 16% | 23% | 24% | 20% |
| Coleg Cambria, Deeside | 1Gbit/s | 18% | 18% | 20% | 18% | 17% | 17% | 3% | 2% | 15% | 18% | 19% | 17% |
| Coleg Cambria, Llysfasi | 100Mbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Coleg Cambria, Northop | 100Mbit/s | 29% | 29% | 36% | 30% | 36% | 33% | 6% | 3% | 52% | 34% | 43% | 28% |
| Coleg Cambria, Yale | 1Gbit/s | 18% | 19% | 21% | 18% | 18% | 17% | 2% | 2% | 18% | 22% | 25% | 19% |
| Coleg Ceredigion, Aberystwyth Campus | 100Mbit/s | 29% | 25% | 22% | 80% | 61% | 75% | 74% | 55% | 71% | 60% | 21% | 15% |
| Coleg Ceredigion, Cardigan Campus | 100Mbit/s | 22% | 20% | 21% | 86% | 83% | 83% | 82% | 81% | 83% | 45% | 23% | 18% |
| Coleg Elidyr | 100Mbit/s | 7% | 10% | 10% | 9% | 10% | 12% | 11% | 7% | 14% | 14% | 15% | 14% |
| Coleg Gwent, Blaenau Gwent Learning Zone | 1Gbit/s | 30% | 31% | 34% | 31% | 29% | 23% | 3% | 3% | 28% | 29% | 34% | 24% |
| Coleg Sir Gar, Graig Campus | 1Gbit/s | 8% | 7% | 8% | 8% | 8% | 7% | 2% | 2% | 12% | 15% | 18% | 16% |
| Coleg Sir Gar, Pibwrlwyd Campus | 1Gbit/s | 1% | 1% | 1% | 1% | 1% | 1% | 1% | <0.5% | 1% | 1% | 1% | 1% |
| Coleg Y Cymoedd, Nantgarw Campus | 1Gbit/s | 10% | 10% | 11% | 9% | 9% | 9% | 2% | 1% | 9% | 11% | 16% | 10% |
| Coleg Y Cymoedd, Ystrad Mynach Campus | 1Gbit/s | 6% | 5% | 7% | 5% | 6% | 7% | 1% | 1% | 5% | 6% | 9% | 6% |
| Glyndwr University, Wrexham, Computer Centre | 1Gbit/s | 27% | 28% | 27% | 27% | 22% | 10% | 12% | 11% | 26% | 35% | 36% | 35% |
| Glyndwr University, Wrexham, Edward Llwyd Building | 1Gbit/s | 0% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Gower College Swansea, Gorseinon Campus | 100Mbit/s | 41% | 42% | 45% | 36% | 34% | 36% | 3% | 2% | 72% | 90% | 96% | 30% |
| Gower College Swansea, Tycoch Campus | 100Mbit/s | 78% | 69% | 66% | 60% | 55% | 54% | 11% | 10% | 29% | 32% | 35% | 22% |
| Grwp Llandrillo-Menai, Coleg Llandrillo | 1Gbit/s | 25% | 24% | 26% | 24% | 25% | 21% | 5% | 4% | 21% | 28% | 31% | 24% |
| Grwp Llandrillo-Menai, Coleg Menai | 1Gbit/s | 5% | 5% | 6% | 6% | 5% | 4% | 1% | 1% | 6% | 6% | 7% | 6% |
| Higher Education Funding Council for Wales | 100Mbit/s | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% |
| High Performance Computing Wales | 1Gbit/s | 4% | 15% | 14% | 7% | 6% | 1% | <0.5% | 1% | 2% | 1% | 7% | 1% |
| Medical Research Council, Bridgend Data Centre, Cardiff University | 100Mbit/s | 1% | 2% | 2% | 3% | 3% | 2% | 4% | 3% | 2% | 1% | 2% | 2% |
| Medical Research Council, Bridgend Data Centre, Updata Local Exchange | 100Mbit/s | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Merthyr Tydfil College Limited | 1Gbit/s | 5% | 5% | 6% | 5% | 4% | 4% | 1% | 1% | 5% | 6% | 7% | 4% |
| Mudiad Meithrin Cyf, Aberystwyth | 10Mbit/s | 11% | 14% | 11% | 14% | 6% | 7% | 13% | 97% | 96% | 15% | 13% | 98% |
| National Institute of Adult Continuing Education, Dysgu Cymru, Cardiff | 100Mbit/s | 20% | 19% | 13% | 16% | 3% | 2% | 3% | 2% | 2% | 1% | 1% | 9% |
| Natural Environment Research Council, British Geological Survey, Cardiff | 100Mbit/s | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | <0.5% | <0.5% |
| Natural Environment Research Council, CEH, Bangor | 1Gbit/s | 30% | 31% | 32% | 32% | 35% | 40% | 33% | 31% | 31% | 30% | 29% | 28% |
| Natural Environment Research Council, CEH, Climate Change Solardome Facility | 2Mbit/s | 2% | 2% | 11% | 13% | 12% | 13% | 13% | 13% | 13% | 12% | 14% | 15% |
| Neath Port Talbot College, Neath Campus | 1Gbit/s | 6% | 6% | 7% | 7% | 7% | 7% | 2% | 1% | 7% | 8% | 9% | 8% |
| Neath Port Talbot College, Newtown Campus | 1Gbit/s | 5% | 5% | 4% | <0.5% | 2% | 4% | 1% | <0.5% | 3% | 4% | 5% | 4% |
| Pembrokeshire College | 1Gbit/s | 8% | 8% | 9% | 8% | 7% | 9% | 2% | 1% | 8% | 9% | 11% | 9% |
| Pembrokeshire College, MITEC | 100Mbit/s | 0% | 0% | 0% | 0% | 0% | 0% | 0% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Royal Mencap Society, Mencap National College - Pengwern | 10Mbit/s | <0.5% | <0.5% | <0.5% | 0% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% | <0.5% |
| Royal Welsh College of Music and Drama | 100Mbit/s | 16% | 19% | 21% | 13% | 20% | 18% | 13% | 10% | 20% | 28% | 26% | 15% |
| St David's Catholic College | 100Mbit/s | 55% | 55% | 53% | 51% | 43% | 28% | 7% | 2% | 56% | 67% | 77% | 50% |
| Swansea University, College of Human and Health Sciences | 100Mbit/s | 2% | 2% | 2% | 2% | 2% | 2% | 2% | 2% | 3% | 2% | 2% | 1% |
| Swansea University, Library and Information centre | 2Gbit/s | 76% | 81% | 78% | 81% | 81% | 67% | 25% | 24% | 61% | 86% | 93% | 81% |
| The Cardiff and Vale College, Canal Parade | 1Gbit/s | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 61% | 61% | 59% | 5% |
| The Cardiff and Vale College, Colcot Road | 1Gbit/s | 3% | 3% | 3% | 3% | 3% | 2% | 1% | 1% | 4% | 4% | 5% | 3% |
| The Cardiff and Vale College, Trowbridge | 1Gbit/s | 6% | 6% | 6% | 5% | 5% | 3% | 1% | <0.5% | <0.5% | 1% | 1% | 1% |
| The Open University, Cardiff | 100Mbit/s | 0% | 0% | 0% | 0% | 6% | 7% | 7% | 6% | 8% | 7% | 8% | 7% |
| University of South Wales, Caerleon Campus | 1Gbit/s | 4% | 5% | 5% | 4% | 4% | 2% | 2% | 2% | 2% | 4% | 5% | 3% |
| University of South Wales, Cardiff Campus | 1Gbit/s | 4% | 4% | 4% | 4% | 4% | 2% | 3% | 12% | 13% | 13% | 14% | 12% |
| University of South Wales, Newport City Campus | 100Mbit/s | <0.5% | <0.5% | <0.5% | 1% | <0.5% | <0.5% | 1% | 1% | 1% | 1% | 1% | 1% |
| University of South Wales, Treforest Campus | 1Gbit/s | 261% | 280% | 303% | 22% | 23% | 14% | 15% | 13% | 17% | 40% | 39% | 19% |
| University of Wales Prifysgol Cymru | 100Mbit/s | 5% | 5% | 5% | 6% | 4% | 5% | 6% | 5% | 7% | 9% | 4% | 5% |
| University of Wales Trinity Saint David, Carmarthen Campus | 100Mbit/s | 174% | 201% | 204% | 174% | 186% | 71% | 44% | 27% | 169% | 231% | 221% | 177% |
| University of Wales Trinity Saint David, Lampeter Campus | 1Gbit/s | 19% | 20% | 20% | 25% | 26% | 18% | 16% | 14% | 20% | 23% | 22% | 18% |
| University of Wales Trinity Saint David, Swansea Campus | 1Gbit/s | 14% | 14% | 14% | 12% | 12% | 7% | 6% | 5% | 10% | 16% | 17% | 13% |
| WEA YMCA CC Cymru, Coleg Harlech Workers' Educational Association | 100Mbit/s | 1% | 1% | 1% | <0.5% | 1% | 1% | <0.5% | 1% | 1% | 1% | 1% | 1% |
| WEA YMCA CC Cymru, Coopers Yard | 100Mbit/s | 2% | 2% | 0% | 0% | 2% | 3% | 3% | 2% | 3% | 3% | 3% | 2% |
| Y Coleg Cymraeg Cenedlaethol, Cardiff Office | 100Mbit/s | 1% | 1% | 1% | 1% | <0.5% | 1% | 1% | <0.5% | 1% | 1% | 1% | <0.5% |
| Y Coleg Cymraeg Cenedlaethol, Head Office | 100Mbit/s | 2% | 2% | 2% | 2% | 2% | 2% | 2% | 30% | 22% | 3% | 3% | 3% |