JANET Update

Frances Neilson

Customer Engagement for Scotland

September 2011

JANET Update

- Scottish Public Sector Network – filling in for Stephanie Wells

- Business and Community Engagement

- Customer Engagement

Scottish PSN?

- McClelland Review of Public Sector ICT Infrastructure published 21 June 2011
- Public Service Reform Board with national oversight for Public Sector ICT progressing with first meeting scheduled for 30 September 2011
- Set up/alignment of Sectoral Governance September/October 2011
- Short life Project Groups Technical and Strategic to inform task and timescales

Scottish PSN?

- PSN Technical Group set up by Stephanie Wells of Scottish Procurement.

- Representatives from NHS, JANET, Local Authorities, Fire Service, Police Service, Schools

Digital Strategy

- Ambition
- Availability of next generation broadband to all by 2020 – significant progress to made by 2015; and
- That the rate of broadband uptake by people in Scotland should be at or above the UK average by 2013, and should be highest among the UK nations by 2015

Digital Strategy

- The market alone will not deliver broadband across the whole of Scotland. Public sector action will be required
- Further work needed – cost analysis, market investments, etc
- Collaboration and partnership working
- Funding package – UK, SG, EU

National Broadband Plan for Scotland

- Small number of Regional Broadband Strategies
- Will require collaboration across local authority areas and co-ordinated action across a wide range of partners
- Collaboration and partnership working
- Make better use of existing public sector infrastructure (eg Pathfinder, JANET)

Key Actions

- Cabinet Secretary for Infrastructure and Investment (Mr Alex Neil)
- Cabinet Sub-committee – Digital Strategy
- Recognition and commitment to bring together Digital Strategy and McClelland – work ongoing
- Must maximise public sector investment and leverage significant levels of private sector investment
- Do it once and do it right

Business and Community Engagement

- JANET is increasingly regarded as important to the developing of an institution's business and community engagement activities
- BCE focuses on building partnerships with other organisations within public, private and third sectors to
  - Exchange knowledge between the institutions and their partners with a view to improving the UK's economic and social prospects, and to
  - Develop the UK's workforce in today's competitive markets.

Business and Community Engagement

- JANET is supporting BCE aims through a significant liberalisation of policies regulating who can use the network and for what purpose.
- The JANET Connection Policy replaced with a new JANET Eligibility Policy
- The JANET Acceptable Use Policy has also been updated

Business and Community Engagement

- Practical advice is available from the JANET website:
  - A guide to managing state aid issues, and
  - An implementation guide for BCE

  - JANET is interested in any case studies from institutions responding to these changes, so that it may publish these for the benefit of others and if necessary update its guidance documents.

Customer Engagement

- Nine regions
- Acting as point of contact
- Proactive engagement with customers
- Promoting the JANET services
- Regional agenda
  - Participation in regional activities
  - Organisation of regional events
- Interaction with suppliers
- Internal engagement

Progress

- Five staff in place
  - Eastern and East Midlands
  - London
  - South East
  - South West and West Midlands
  - Scotland
- North East and Wales
- Programme of customer visits
- CRM
- Collaboration with regional groups
- Collaboration with national groups
- Commercial Initiative

Planned Events

- JANET Strategic Briefing 27th September, Woburn House, London.

- Moonshot Technology Pilot 10th and 11th October in Warwick

- JANET CSIRT Conference 10th November, 1 Wimpole Street, London

- Ipv6 Deployment Workshop 7th December, Loughborough University

Networkshop 40

- University of York
- 3 to 5 April 2012
- Call for Papers issued
  - closing date, 28 October 2011
- Exhibition
  - Open for bookings, October 2011
- Programme Committee

Future Exhibition Attendance

- Scottish Learning Festival, 21/22 Sep 2011
- SOCITM, 29 Nov – 1 Dec 2011
- UCISA 14 – 16 March 2012
- JISC 2012?

Questions?