

HSC-HE Collaboration in Northern Ireland

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Preamble

Unified Health & Social Care

NI Health & Social Services Library

Services to HSC staff throughout NI

DHSSPS contract

Delivery via internet

Dependent on e-access

- ✿ Professional practice & CPD
- ✿ e-Learning
- ✿ Teaching & research

HSC Network Infrastructure

Lack of investment

- ✿ Limited availability
- ✿ Inadequate bandwidth
- ✿ Poor resilience/reliability

Restrictive policies

Resistance to change

18 Trusts (different architectures and policies)

First Regional ICT Forum (2004)

Inadequate infrastructure

Shortage of skills

No strategic emphasis on information and e-learning

User needs un-quantified

Forum on user needs

2005 Forum on User Needs

Survey findings

- Inadequate access, especially for nurses and AHPs
- Slow, unreliable network

Practitioners' reports

- Access to e-resources directly impacts quality of care
- Inconsistency/inequality of approach by Trusts

ICT staff perspectives

- Poor communication between Trusts and DIS
- Powerlessness of individual Trusts (NICS vs NHS)

ICT Strategy

Forum on HSC-HE Interconnectivity

2006 Forum on HSC-HE Connectivity

UK Projects

Local education & research needs

Inadequate infrastructure (again!)

Role of NIRAN

Review of Public Administration (RPA)

Review of Public Administration

18 Trusts merged into 5

4 Boards – 1 HSC Board & a regional Public Health Agency

Volatile environment

DIS shake-up

Co-ordination between Trusts

Opportunities for improved collaboration

Workshop on HSC-HE Collaboration in ICT

Heads of ICT, DIS & University staff

Acknowledgement of unmet needs

Progressive, open attitude

Insufficient funding

Competing demands

Service Level Agreement