

The background of the slide features a large, light-colored watermark of the University of Edinburgh crest. The crest is circular and contains a shield with a sunburst at the top, a book in the center, and a building at the bottom. The words "THE UNIVERSITY OF EDINBURGH" are written around the perimeter of the crest.

University of Edinburgh N3 JANET Gateway

NHS-HE Forum
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Background

- The University runs postgraduate courses in collaboration with the NHS
- Course participants (and lecturers) are often NHS staff
- Issues
 - Poor access to CPD courses
 - Poor access to materials
 - Poor uptake of efficient tools for learning, collaboration and discussion
 - Course participants fall behind or drop out

Target issues using N3

- Virtual learning environments
 - Course materials, timetables, assessments, communication mechanisms
 - Captured presentations/lectures
 - Bandwidth and email protocol
- eJournals
 - Readings and scholarly resources
 - Authentication mechanisms
- Virtual meeting rooms
 - Real time tutorials and discussions
 - Real Time Messaging Protocol

Summary of experience

We have not done systematic testing

- Reports of uneven improvements in access
 - Some students report no issues; others give up and access from home/elsewhere
 - No access, or extremely slow access
 - Necessary software/hardware not installed on computers (e.g. flash; sound cards)
- Change in ejournals portal
 - loss of access for 6 months until workaround for port found
- Lack of access to learning resources external to UoE network
 - ning, training videos

Moving forward

- Better cascading of configuration to regional firewalls?
- Systematic data gathering?
 - Detailed survey of user experience
 - Logging of traffic to UoE via N3 Gateway
 - How?
 - What?