

# **A National Review of NHS Library Services: The Report: headlines and implementation**

**NHS-HE Forum**  
**Royal Society of Arts**  
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## *the report ...*

[www.library.nhs.uk/aboutnlh/review](http://www.library.nhs.uk/aboutnlh/review)

122 pages

126 references

50 recommendations:

- in order of appearance

- by target audience

- separated into strategic and operational

## *context and challenges ...*

context:

one of continuing change

politics

the tooke report on clinical effectiveness

the darzi review

challenges:

to provide the best possible patient care

to improve health and reduce inequalities

library and knowledge services actively supporting

clinical care and other decision making

## *headlines (1) ...*

*“It is inconceivable that care should not be founded on the best available evidence. Not to use the best available evidence risks harm to, or even the death of, patients.”*

## *headlines (2) ...*

core purposes of nhs health library and knowledge services:

clinical decisions informed by the best available evidence

commissioning and health policy decisions

informed by the best available evidence

support for lifelong learning

support and inform research

## *headlines (3) ...*

consequential issues (1):

being part of core business:

chief knowledge officers  
"team knowledge officers"

training:

"... is the beginning of a relationship"  
an opportunity to advance the evidence  
into practice agenda

## *headlines (4) ...*

consequential issues (2):

the role of regulation

quality at different levels:

quality control in nhs organisations (local)

quality management (sha level)

quality assurance (national)

## *headlines (5) ...*

consequential issues (3):

changing the culture:

all nhs staff

health libraries and librarians as a modern and  
essential part of a service supporting the nhs  
performance development reviews  
continuing professional development  
personal development plans



## *the recommendations ...*

presented in a variety of ways  
can be considered as strategic or operational  
broadly, cover:

- knowledge systems

- barriers to access

- procurement

- quality and standards, including regulation

## *implementation ...*

publication and widespread distribution  
meshing with:

the darzi review and its outcome  
tooke and the clinical effectiveness agenda  
an overview by the national library for health  
a key role for strategic health authorities,  
and their library leads  
influencing nhs business planning, at all levels

Peter Hill has agreed to help:

two days a week until 31 march 2009  
appointment as associate director to nlh

## *work in hand ...*

chief knowledge officer role description

info from chief executives

team knowledge officer role description

input to darzi

developing the quality framework

widening the range of nlh services

better procurement arrangements

forging links:

higher education

social care

patients and the public

remodelling the nlh board