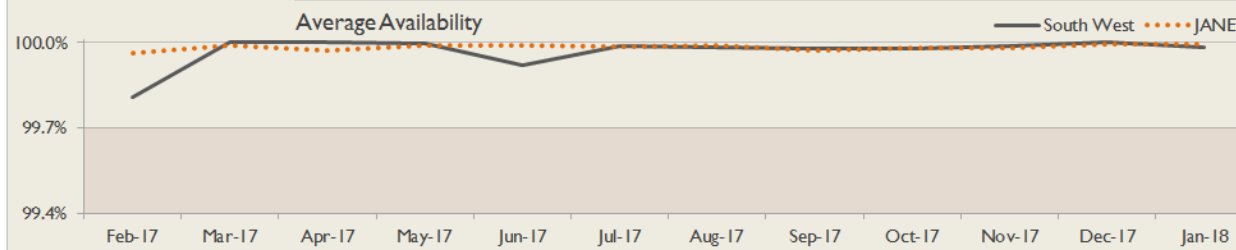# janet

South West Service Report

January 2018

Jisc

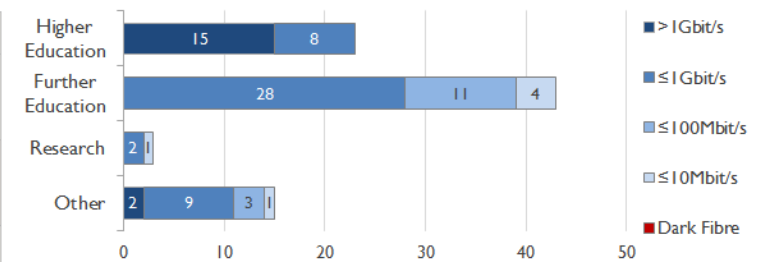## Service Reliability

The SLA sets a target minimum of 99.7% availability for each service averaged over a 12 month rolling period
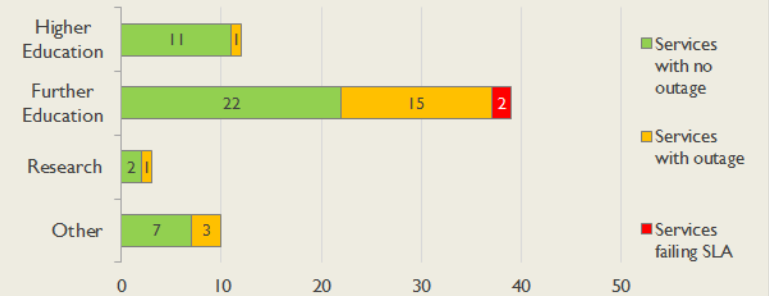
Average Availability

Legend: South West, JANET

Connections in South West by Contractual Bandwidth

Legend: > 1Gbit/s, ≤ 1Gbit/s, ≤ 100Mbit/s, ≤ 10Mbit/s, Dark Fibre

	> 1Gbit/s	≤ 1Gbit/s	≤ 100Mbit/s	≤ 10Mbit/s
Higher Education	15	8		
Further Education		28	11	4
Research	2	1		
Other	2	9	3	1

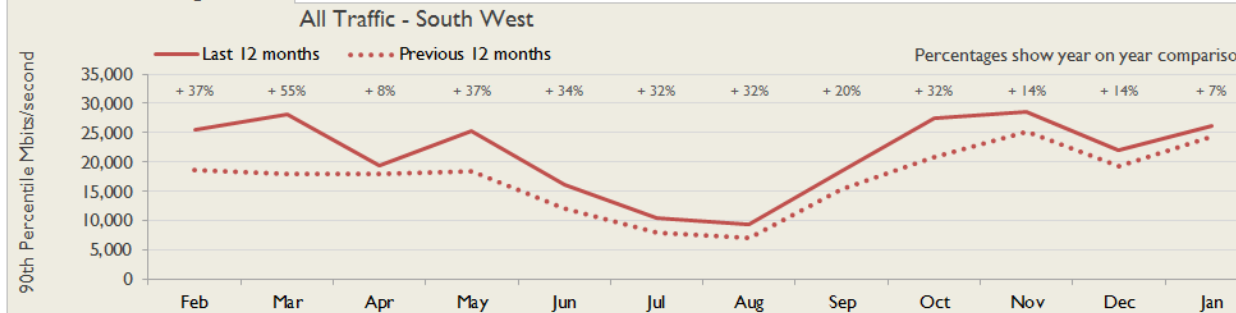| Average Availability of All Services in South West				Average Availability of All Services in Janet			
Jan 2018	Equivalent Unavailability in Minutes per Service	12 Months Rolling	Equivalent Unavailability in Minutes per Service	Jan 2018	Equivalent Unavailability in Minutes per Service	12 Months Rolling	Equivalent Unavailability in Minutes per Service
99.98%	7	99.97%	163	>99.99%	3	99.98%	85
Mean Time to Repair	Average Faults per Service per Year			Mean Time to Repair	Average Faults per Service per Year		
4h 11m	0.48			5h 02m	0.40		
Based on 66 faults over the last 24 months				Based on 914 faults over the last 24 months			

NB: Periods of scheduled and emergency maintenance are not included in reliability performance statistics

South West Service Outages - Last 12 Months

Legend: Services with no outage, Services with outage, Services failing SLA

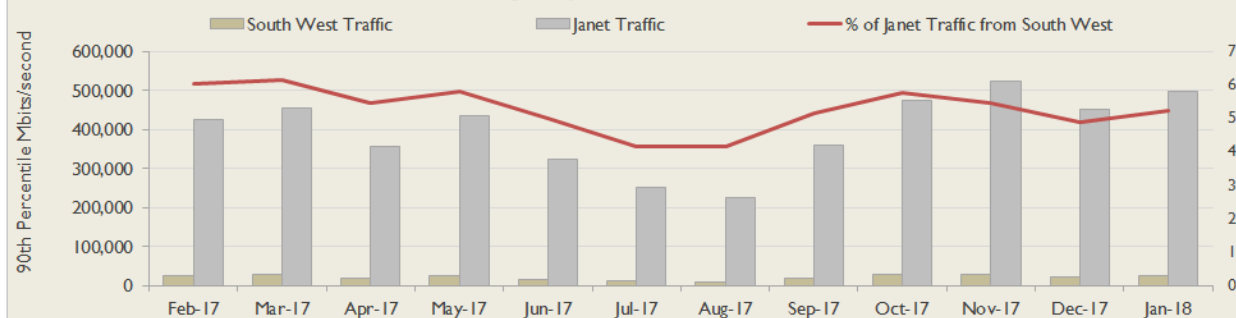|	Services with no outage	Services with outage	Services failing SLA
Higher Education	11	1	
Further Education	22	15	2
Research	2	1	
Other	7	3	

Connection Usage

Traffic usage is expressed as the sum, in megabits per second, of 90th percentile readings taken during the month, in whichever direction is the greater, for all links being charted

All Traffic - South West

Legend: Last 12 months, Previous 12 months — Percentages show year on year comparison

Year on year: + 37%, + 55%, + 8%, + 37%, + 34%, + 32%, + 32%, + 20%, + 32%, + 14%, + 14%, + 7%

South West Traffic Against Janet Traffic

Legend: South West Traffic, Janet Traffic, % of Janet Traffic from South West

% Utilisation of Available Contractual Bandwidth at 90th Percentile

Legend: >75%, 50-75%, 25-50%, 0-25%

	0-25%	25-50%	50-75%	>75%
Higher Education	20	3		
Further Education	26	11	4	2
Research	3			
Other	11	3	1	

Service Availability

The SLA target sets a minimum of 99.7% availability for each customer, averaged over a 12 month rolling period

Periods of scheduled and emergency maintenance are discounted when calculating availability of services

Monthly and annual availabilities falling below 99.7% are highlighted

* Service has resilience - where an organisation retains connectivity during an outage period by means of a second connection, the outage is not counted against its availability figures

Service	Feb 17	Mar 17	Apr 17	May 17	Jun 17	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	12 Month Rolling Availability
Bath College, City Centre Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bath College, Somer Valley Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bath Spa University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bridgwater and Taunton College, Bridgwater Centre	97.45%	100%	100%	100%	99.87%	100%	100%	100%	100%	100%	100%	99.92%	99.77%
Bridgwater and Taunton College, Taunton Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bristol City Council	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Cirencester College	100%	100%	100%	100%	99.33%	100%	100%	100%	100%	100%	100%	100%	99.94%
City College Plymouth	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
City of Bristol College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Cornwall College, Camborne	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Cornwall College, Saltash	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Cornwall Council, Personal & Community Development	100%	100%	100%	100%	100%	99.59%	99.81%	100%	100%	100%	100%	100%	99.95%
Exeter College, Hele Road Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Exeter College, Victoria House	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Exeter Royal Academy for Deaf Education	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fairfield Farm Trust	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Falmouth University	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Foxes Academy	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.92%	>99.99%
Gloucestershire College, Cheltenham Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Gloucestershire College, Gloucester Campus	100%	100%	100%	100%	99.34%	100%	100%	100%	100%	100%	100%	100%	99.94%
Hartpury College	100%	100%	100%	100%	99.33%	100%	100%	100%	100%	100%	100%	100%	99.94%
Higher Education Funding Council for England, Stoke Gifford *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Higher Education Statistics Agency Limited	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Feb 17	Mar 17	Apr 17	May 17	Jun 17	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	12 Month Rolling Availability
Jisc, Bristol *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jisc Commercial Limited, Goonhilly Earth Station Limited	97.45%	100%	100%	100%	99.87%	100%	100%	100%	99.58%	100%	100%	99.92%	99.74%
Jisc Commercial Limited, Watershed				100%	100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
Met Office, IT Hall 1 *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
National Star Foundation	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Natural Environment Research Council, Hartland Magnetic Observatory	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Petroc, Brannams Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.90%	100%	99.98%	99.99%
Petroc, Mid Devon Campus	100%	100%	100%	99.87%	100%	100%	100%	100%	100%	100%	100%	99.50%	99.95%
Petroc, North Devon Campus	100%	100%	100%	100%	100%	99.46%	100%	100%	100%	100%	100%	100%	99.96%
Plymouth College of Art, Tavistock Place *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Plymouth Marine Laboratory	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Richard Huish College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.92%	>99.99%
Rothamsted Research Limited, North Wyke	100%	100%	100%	100%	100%	100%	100%	98.56%	100%	100%	100%	100%	99.88%
Royal Agricultural University	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Ruskin Mill Trust Limited, Ruskin College	100%	100%	100%	100%	99.33%	100%	100%	100%	100%	100%	100%	100%	99.94%
South Devon College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
South Devon College, South West Energy Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.90%	100%	100%	>99.99%
South Gloucestershire and Stroud College, Filton Campus	100%	100%	100%	100%	100%	100%	99.96%	100%	100%	100%	100%	100%	>99.99%
South Gloucestershire and Stroud College, Gloucestershire Science and Technology Park		100%	100%	100%	100%	100%	99.21%	100%	100%	100%	100%	100%	<12 Months
South Gloucestershire and Stroud College, Stroud Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
South Gloucestershire and Stroud College, Stroud to GSTP					100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
St Brendan's Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strode College	97.45%	100%	100%	100%	99.77%	100%	100%	100%	99.54%	99.72%	100%	99.92%	99.70%
The Cambian Group, Mencap National College - Lufton	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.92%	>99.99%
The Conservatoire for Dance and Drama, Bristol Old Vic Theatre School	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Marine Biological Association of the United Kingdom	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Quality Assurance Agency for Higher Education, Head Office	100%	100%	100%	100%	99.33%	100%	100%	100%	100%	100%	100%	100%	99.94%

Service	Feb 17	Mar 17	Apr 17	May 17	Jun 17	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	12 Month Rolling Availability
The Universities and Colleges Admissions Service	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Truro and Penwith College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Bath *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Bristol *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Exeter *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Exeter, Cablecom Halls of Residence											100%	100%	<12 Months
University of Gloucestershire	100%	100%	100%	100%	99.33%	100%	100%	100%	100%	100%	100%	100%	99.94%
University of Plymouth *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of St Mark & St John	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of the West of England, Bristol *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UTC Portsmouth												100%	<12 Months
WESC Foundation	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Weston College	97.45%	100%	100%	100%	99.87%	100%	100%	100%	100%	100%	100%	99.92%	99.77%
William Morris Camphill Community, Specialist College	100%	100%	100%	100%	99.33%	100%	100%	100%	100%	100%	100%	100%	99.94%
Wiltshire College, Trowbridge Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Workers' Educational Association, Bristol	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Workers' Educational Association, Plymouth	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Workers' Educational Association, South West	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yeovil College	97.45%	100%	100%	100%	99.77%	100%	100%	100%	99.54%	99.72%	100%	99.92%	99.70%

Connection outages for current month

Maintenance outages are included in this table - only unscheduled maintenance is counted against availability.

Some of the outages reported below are on circuits which are not connected through the selected region - they appear in the table because they are part of a service whose primary connection does belong to this region.

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Bridgwater and Taunton College, Bridgwater Centre	09/01/2018 23:21	09/01/2018 23:56	00:00	00:35	Telco Line	Fibre break found on SURF network
Petroc, Mid Devon Campus	07/01/2018 22:32	08/01/2018 03:50	01:35	03:43	Telco Line	Telco fibre break
Foxes Academy	09/01/2018 23:21	09/01/2018 23:56	00:00	00:35	Telco Line	Fibre break found on SURF network
Hartpury College	06/01/2018 03:08	06/01/2018 12:26	00:00	09:18	Managed Router Other	MRS routers stopped routing
The Cambian Group, Mencap National College - Lufton	09/01/2018 23:21	09/01/2018 23:56	00:00	00:35	Telco Line	Fibre break found on SURF network
Plymouth College of Art, Tavistock Place, via Plymouth	25/12/2017 16:19	02/01/2018 11:30	00:00	187:11	Customer Line	Loose fibre in customer kit
Richard Huish College	09/01/2018 23:21	09/01/2018 23:56	00:00	00:35	Telco Line	Fibre break found on SURF network
Bridgwater and Taunton College, Taunton Centre	06/01/2018 03:08	06/01/2018 12:59	00:00	09:51	Managed Router Other	MRS routers stopped routing
Strode College	09/01/2018 23:21	09/01/2018 23:56	00:00	00:35	Telco Line	Fibre break found on SURF network
University of the West of England, Bristol, Link 2	23/01/2018 10:10	23/01/2018 12:06	00:00	01:56	Customer Scheduled Maintenance	Site scheduled optical maintenance
Weston College	09/01/2018 23:21	09/01/2018 23:56	00:00	00:35	Telco Line	Fibre break found on SURF network
Yeovil College	06/01/2018 03:08	06/01/2018 18:30	00:00	15:22	Managed Router Other	MRS routers stopped routing
Yeovil College	09/01/2018 23:21	09/01/2018 23:56	00:00	00:35	Telco Line	Fibre break found on SURF network

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Petroc, Brannams Campus	24/01/2018 11:45	24/01/2018 11:56	00:00	00:11	Telco Configuration	Telco virtual circuit failure
Jisc Commercial Limited, Goonhilly Earth Station Limited	09/01/2018 23:21	09/01/2018 23:56	00:00	00:35	Telco Line	Fibre break found on SURF network
Jisc Commercial Limited, Watershed	02/01/2018 13:06	02/01/2018 13:54	00:00	00:48	Customer Environment	Customer power supply issue

Link Utilisation of Contractual Bandwidth

The table shows utilisation at the 90th percentile, i.e. for 90% of the samples within the period the traffic was at or below the level shown and for 10% of the samples traffic was above the level shown. The figure therefore gives a reasonable indication of the loading of the connection during the busiest periods. The measurements are shown as a percentage of the available contractual bandwidth, and only the highest of the to/from readings for the month is used.

Connection	Current Bandwidth	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18
Bath College, City Centre Campus	1Gbit/s	113%	135%	89%	14%	8%	3%	2%	10%	11%	15%	7%	12%
Bath College, Somer Valley Campus	100Mbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	2%
Bath Spa University, Newton Park Campus	10Gbit/s	72%	74%	5%	7%	3%	2%	1%	4%	8%	8%	7%	8%
Bath Spa University, Sion Hill Campus	10Gbit/s	7%	7%	5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
Bridgwater and Taunton College, Bridgwater Centre	1Gbit/s	54%	63%	29%	67%	45%	9%	6%	46%	54%	55%	47%	52%
Bridgwater and Taunton College, Taunton Centre	1Gbit/s	32%	12%	5%	9%	10%	3%	2%	13%	18%	22%	12%	15%
Bristol City Council	2Gbit/s	39%	40%	25%	43%	46%	39%	8%	37%	41%	44%	38%	48%
Cirencester College	1Gbit/s	25%	34%	18%	31%	22%	3%	2%	27%	31%	37%	29%	36%
City College Plymouth	1Gbit/s	22%	26%	10%	24%	16%	7%	2%	13%	19%	24%	14%	23%
City of Bristol College, via Coldharbour Lane	100Mbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
City of Bristol College, via Tyndall Avenue	1Gbit/s	20%	25%	12%	22%	16%	9%	6%	21%	26%	31%	16%	30%
Cornwall College, Camborne	1Gbit/s	11%	10%	6%	11%	11%	8%	6%	12%	2%	3%	2%	3%
Cornwall College, Saltash	1Gbit/s	37%	41%	14%	38%	32%	8%	5%	27%	35%	41%	29%	40%
Cornwall Council, Personal & Community Development	10Mbit/s	15%	21%	10%	16%	19%	18%	18%	21%	23%	26%	8%	8%
Exeter College, Hele Road Centre	1Gbit/s	41%	48%	12%	45%	27%	10%	5%	39%	50%	55%	30%	55%
Exeter College, Victoria House	1Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
Exeter Royal Academy for Deaf Education	100Mbit/s	29%	24%	18%	23%	32%	21%	4%	15%	16%	22%	17%	23%
Fairfield Farm Trust	100Mbit/s	13%	15%	9%	13%	16%	12%	8%	15%	15%	19%	10%	12%
Falmouth University	10Gbit/s	14%	15%	10%	11%	5%	2%	1%	11%	14%	16%	14%	14%
Foxes Academy	10Mbit/s	96%	86%	71%	105%	33%	56%	46%	46%	43%	194%	185%	41%
Gloucestershire College, Cheltenham Campus	1Gbit/s	27%	21%	34%	44%	30%	9%	7%	18%	11%	13%	3%	11%
Gloucestershire College, Gloucester Campus	1Gbit/s	20%	23%	3%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	20%	23%	5%	22%
Hartpury College	200Mbit/s	296%	323%	185%	269%	185%	36%	41%	279%	297%	360%	256%	368%
Higher Education Funding Council for England, Stoke Gifford, Nicholson House	500Mbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%

Connection	Current Bandwidth	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18
Higher Education Funding Council for England, Stoke Gifford, Westward house	500Mbit/s	10%	9%	8%	17%	12%	13%	13%	10%	11%	13%	16%	58%
Higher Education Statistics Agency Limited	500Mbit/s	6%	4%	3%	4%	3%	3%	3%	3%	3%	3%	2%	3%
Jisc, Bristol, via University of Bristol	1Gbit/s	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	2%	3%
Jisc, Bristol, via University of the West of England	1Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
Jisc Commercial Limited, Goonhilly Earth Station Limited	10Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
Jisc Commercial Limited, Watershed	1Gbit/s				<0.5%	1%	1%	1%	1%	1%	1%	1%	5%
Met Office, IT Hall 1, via Bradley Stoke	1Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
Met Office, IT Hall 1, via Telecity Powergate	1Gbit/s	36%	32%	<0.5%	1%	3%	<0.5%	1%	2%	32%	29%	28%	28%
National Star Foundation	100Mbit/s	62%	65%	52%	67%	72%	64%	31%	65%	67%	76%	70%	80%
Natural Environment Research Council, Hartland Magnetic Observatory	10Mbit/s	6%	10%	6%	9%	11%	6%	4%	6%	6%	6%	18%	14%
Petroc, Brannams Campus	100Mbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
Petroc, Mid Devon Campus	1Gbit/s	2%	2%	1%	2%	2%	<0.5%	<0.5%	1%	1%	2%	1%	2%
Petroc, North Devon Campus	1Gbit/s	12%	15%	4%	13%	9%	2%	2%	9%	12%	15%	12%	14%
Plymouth College of Art, Tavistock Place, via Plymouth	500Mbit/s	84%	109%	75%	43%	15%	6%	7%	15%	35%	43%	19%	40%
Plymouth College of Art, Tavistock Place, via Telecity Powergate	200Mbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
Plymouth Marine Laboratory	1Gbit/s	19%	21%	10%	19%	13%	3%	3%	15%	19%	21%	14%	21%
Richard Huish College	500Mbit/s	38%	41%	29%	35%	23%	2%	2%	30%	33%	39%	35%	35%
Rothamsted Research Limited, North Wyke	1Gbit/s	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
Royal Agricultural University	1Gbit/s	22%	21%	15%	20%	5%	10%	3%	9%	24%	25%	16%	23%
Ruskin Mill Trust Limited, Ruskin College	100Mbit/s	6%	7%	7%	7%	8%	6%	7%	8%	8%	13%	12%	14%
South Devon College	1Gbit/s	19%	21%	10%	19%	13%	3%	3%	15%	19%	21%	14%	21%
South Devon College, South West Energy Centre	100Mbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
South Gloucestershire and Stroud College, Filton Campus	1Gbit/s	8%	10%	5%	9%	6%	3%	2%	8%	10%	12%	7%	9%
South Gloucestershire and Stroud College, Gloucestershire Science and Technology Park	1Gbit/s		<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	1%	2%	3%	1%	4%
South Gloucestershire and Stroud College, Stroud Campus	1Gbit/s	5%	8%	6%	9%	4%	1%	1%	4%	4%	6%	3%	7%
South Gloucestershire and Stroud College, Stroud to GSTP	1Gbit/s					<0.5%	<0.5%	<0.5%	1%	<0.5%	<0.5%	<0.5%	1%
St Brendan's Sixth Form College	500Mbit/s	192%	233%	85%	41%	24%	3%	2%	35%	36%	46%	11%	45%
Strode College	400Mbit/s	31%	38%	14%	29%	18%	4%	5%	22%	28%	38%	32%	36%

Connection	Current Bandwidth	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18
The Cambian Group, Mencap National College - Lufton	20Mbit/s	84%	94%	80%	117%	127%	112%	10%	107%	95%	101%	71%	63%
The Conservatoire for Dance and Drama, Bristol Old Vic Theatre School	1Gbit/s	<0.5%	1%	<0.5%	1%	1%	<0.5%	2%	1%	1%	1%	1%	1%
The Marine Biological Association of the United Kingdom, via Telehouse West	100Mbit/s	9%	44%	44%	42%	46%	46%	43%	42%	46%	41%	36%	39%
The Quality Assurance Agency for Higher Education, Head Office	50Mbit/s	183%	129%	194%	194%	193%	123%	117%	106%	194%	123%	162%	<0.5%
The Universities and Colleges Admissions Service	100Mbit/s	26%	26%	26%	26%	26%	27%	25%	28%	26%	25%	21%	22%
Truro and Penwith College, Allyn building	500Mbit/s	21%	24%	1%	16%	4%	<0.5%	<0.5%	9%	28%	38%	26%	44%
Truro and Penwith College, Fal Building	1Gbit/s	39%	40%	16%	38%	32%	7%	4%	36%	41%	43%	40%	45%
University of Bath, Link 1	10Gbit/s	31%	33%	32%	33%	14%	9%	9%	16%	32%	36%	34%	34%
University of Bath, Link 2	10Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
University of Bristol, via UB	20Gbit/s	56%	71%	55%	62%	45%	41%	45%	46%	68%	58%	45%	25%
University of Bristol, via UWE 1	10Gbit/s											<0.5%	
University of Bristol, via UWE 2	10Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
University of Exeter, Cablecom Halls of Residence	10Gbit/s											<0.5%	<0.5%
University of Exeter, via Exeter College	10Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
University of Exeter, via University of Exeter	10Gbit/s	20%	20%	13%	18%	13%	11%	9%	11%	20%	23%	14%	19%
University of Gloucestershire	10Gbit/s	16%	15%	12%	16%	9%	3%	2%	11%	14%	15%	13%	15%
University of Plymouth, Link 1	10Gbit/s	21%	21%	15%	20%	9%	7%	6%	16%	22%	24%	20%	19%
University of Plymouth, Link 2	1Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
University of Plymouth, Link 3	1Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
University of St Mark & St John	1Gbit/s	25%	26%	18%	21%	11%	5%	3%	22%	25%	28%	25%	28%
University of the West of England, Bristol, Link 1	10Gbit/s	11%	12%	8%	7%	5%	5%	5%	7%	14%	15%	9%	10%
University of the West of England, Bristol, Link 2	1Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
University of the West of England, Bristol, Link 3	10Gbit/s	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%
UTC Portsmouth	1Gbit/s												3%
WESC Foundation	100Mbit/s	11%	13%	9%	13%	12%	12%	5%	13%	12%	12%	10%	13%
Weston College	1Gbit/s	36%	40%	22%	35%	22%	10%	7%	28%	38%	44%	28%	47%
William Morris Camphill Community, Specialist College	100Mbit/s	13%	13%	10%	13%	12%	13%	10%	11%	11%	11%	12%	12%
Wiltshire College, Trowbridge Campus	1Gbit/s	22%	25%	15%	27%	23%	6%	4%	23%	28%	32%	20%	33%
Workers' Educational Association, Bristol	10Mbit/s	5%	5%	4%	5%	5%	4%	6%	94%	7%	8%	4%	5%

Connection	Current Bandwidth	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18
Workers' Educational Association, Plymouth	10Mbit/s	<0.5%	<0.5%	1%	1%	<0.5%	<0.5%	<0.5%	1%	<0.5%	1%	<0.5%	<0.5%
Workers' Educational Association, South West	10Mbit/s	3%	3%	3%	4%	4%	3%	2%	2%	2%	2%	1%	1%
Yeovil College	200Mbit/s	58%	59%	24%	62%	45%	11%	9%	40%	48%	61%	49%	60%