

janet

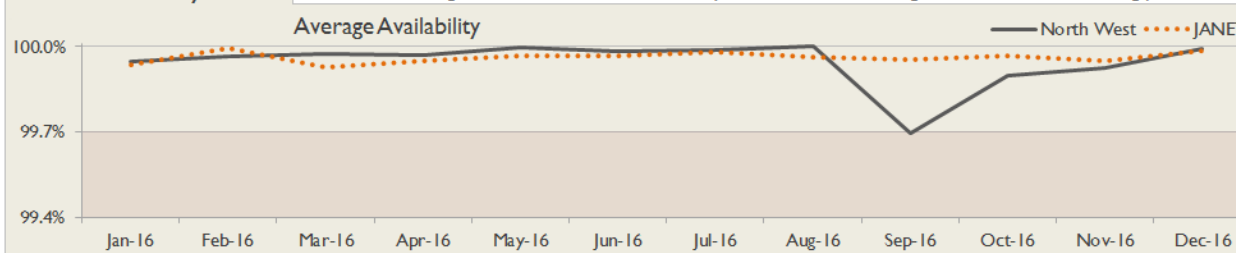
North West Service Report

December 2016

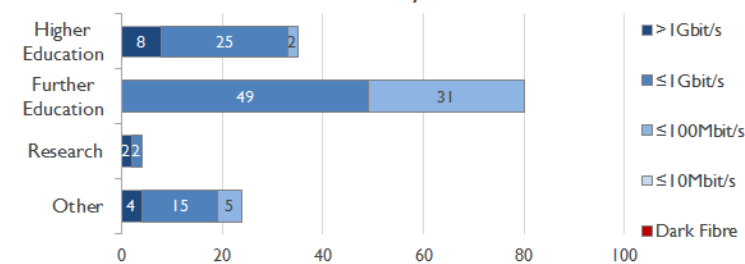


Service Reliability

The SLA sets a target minimum of 99.7% availability for each service averaged over a 12 month rolling period

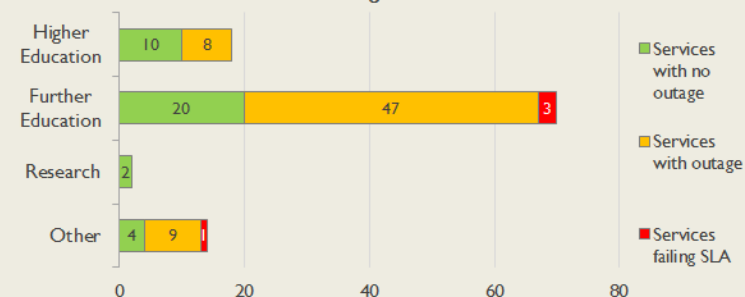


Connections in North West by Contractual Bandwidth



Average Availability of All Services in North West				Average Availability of All Services in Janet			
Dec 2016	Equivalent Unavailability in Minutes per Service	12 Months Rolling	Equivalent Unavailability in Minutes per Service	Dec 2016	Equivalent Unavailability in Minutes per Service	12 Months Rolling	Equivalent Unavailability in Minutes per Service
>99.99%	3	99.94%	294	99.98%	7	99.96%	203
Mean Time to Repair		Average Faults per Service per Year		Mean Time to Repair		Average Faults per Service per Year	
4h 46m		1.70		5h 59m		0.61	
Based on 387 faults over the last 24 months				Based on 1348 faults over the last 24 months			

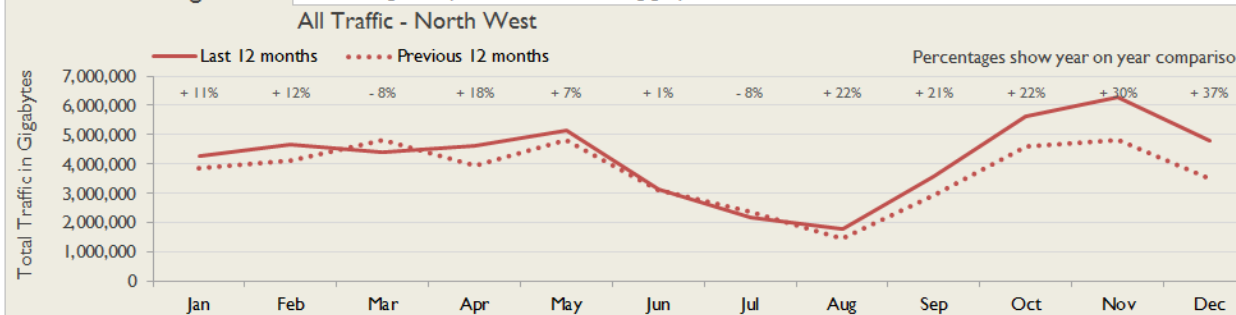
North West Service Outages - Last 12 Months



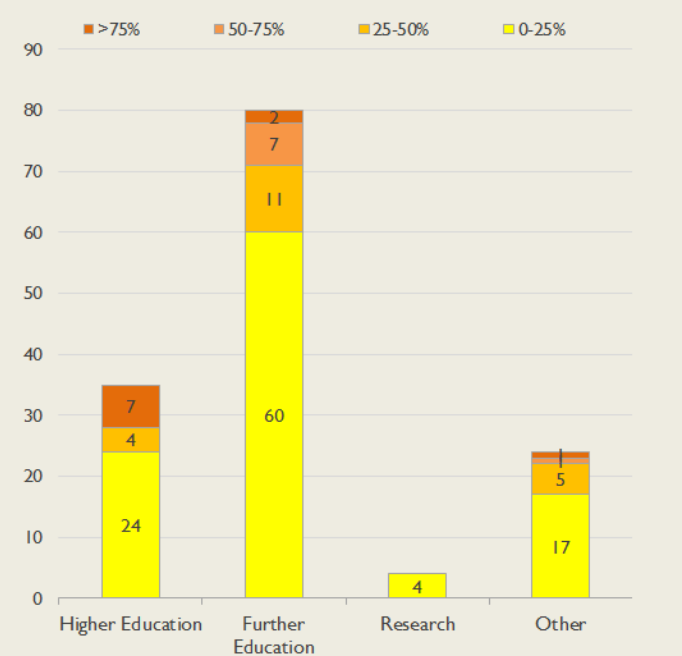
NB: Periods of scheduled and emergency maintenance are not included in reliability performance statistics

Connection Usage

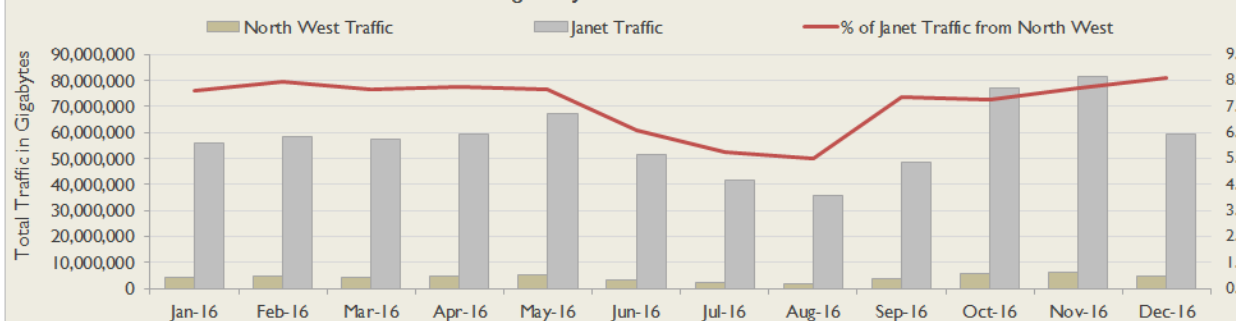
Traffic usage is expressed as the sum, in gigabytes, of the volume of data carried in both directions in the month, for all links being charted



% Utilisation of Available Contractual Bandwidth at 90th Percentile



North West Traffic Against Janet Traffic



Service Availability

The SLA target sets a minimum of 99.7% availability for each customer, averaged over a 12 month rolling period

Periods of scheduled and emergency maintenance are discounted when calculating availability of services

Monthly and annual availabilities falling below 99.7% are highlighted

* Service has resilience - where an organisation retains connectivity during an outage period by means of a second connection, the outage is not counted against its availability figures

Service	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	12 Month Rolling Availability
Accrington and Rossendale College	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	100%	99.60%	100%	99.96%
Aquinas College	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.33%	100%	100%	99.94%
Ashton Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Birkenhead Sixth Form College	100%	98.64%	100%	100%	100%	100%	100%	100%	97.92%	100%	100%	100%	99.71%
Blackburn College	99.90%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	>99.99%
Blackburn with Darwen Borough Council, North West Learning Grid	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.90%	99.60%	100%	99.96%
Blackpool and The Fylde College, South Building Annex			100%	100%	100%	100%	100%	100%	100%	100%	99.57%	100%	<12 Months
Blackpool and The Fylde College, University Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.77%	99.60%	100%	99.95%
Bolton College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bolton Metropolitan Borough Council, North West Learning Grid	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	98.77%	100%	99.90%
Bolton Sixth Form College, Town Centre Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bridge College	100%	100%	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	>99.99%
Burnley College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bury College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.60%	100%	99.97%

Service	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	12 Month Rolling Availability
Bury Metropolitan Borough Council, North West Learning Grid	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.60%	100%	99.97%
Bury Metropolitan Borough Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.60%	100%	99.97%
Cardinal Newman College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Carmel College	100%	100%	100%	100%	100%	99.97%	100%	100%	97.92%	100%	100%	100%	99.82%
Cheadle and Marple Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	>99.99%
Cheshire West and Chester Council, Riverside Campus *	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	100%	100%	100%	>99.99%
City of Stoke-on-Trent Sixth Form College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Cybermoor Service Limited, The Barn										100%	100%	100%	<12 Months
Edge Hill University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Edge Hill University, Manchester									100%	100%	100%	100%	<12 Months
Holy Cross College	100%	100%	100%	100%	100%	100%	100%	100%	98.58%	99.05%	99.60%	100%	99.77%
Hopwood Hall College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hugh Baird College *	100%	100%	100%	100%	100%	99.97%	100%	100%	97.92%	100%	100%	100%	99.82%
Imperial War Museum, IWM North	100%	100%	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	>99.99%
Jisc Commercial Limited, Ovid Technology				100%	100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
King George V College	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	100%	100%	99.44%	99.95%
Knowsley Community College	100%	100%	100%	100%	100%	99.97%	100%	100%	97.92%	100%	100%	100%	99.82%
Lancashire County Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Langdon College	100%	100%	100%	100%	100%	100%	100%	100%	99.56%	100%	100%	99.76%	99.94%
Liverpool Hope University *	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	100%	100%	100%	>99.99%

Service	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	12 Month Rolling Availability
Liverpool Institute for Performing Arts	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	100%	100%	100%	>99.99%
Liverpool John Moores University *	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	100%	100%	100%	>99.99%
Loreto Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	>99.99%
Macclesfield College	99.85%	100%	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	99.99%
Manchester Metropolitan University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mid-Cheshire College of Further Education	100%	100%	100%	99.41%	100%	100%	100%	100%	100%	100%	100%	100%	99.95%
Myerscough College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.60%	100%	99.97%
Myerscough College, Additional Connection	100%	100%	99.94%	100%	100%	100%	100%	100%	100%	100%	100%	100%	>99.99%
Natural Environment Research Council, National Oceanography Centre, Liverpool *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
NCG, West Lancashire College	100%	100%	99.46%	100%	100%	98.99%	100%	100%	97.92%	100%	100%	100%	99.70%
Nelson and Colne College	100%	100%	97.93%	100%	100%	100%	100%	100%	99.03%	96.65%	99.60%	100%	99.43%
Newcastle-under-Lyme College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Oldham Metropolitan Borough Council, North West Learning Grid	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Oldham Sixth Form College, Science Centre				100%	100%	100%	100%	100%	99.97%	100%	100%	100%	<12 Months
Oldham Sixth Form College, Union Street West	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Preston College, Link 1	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.60%	100%	99.97%
Preston College, Link 2			100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
Priestley College	100%	100%	100%	100%	100%	100%	100%	100%	97.92%	100%	100%	100%	99.83%
Reaseheath College	100%	100%	100%	99.41%	100%	100%	100%	100%	100%	100%	100%	100%	99.95%
Redcar and Cleveland College, via Telecity Powergate	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Regent College Limited	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	12 Month Rolling Availability
Riverside College Halton, Halton College Campus	100%	100%	100%	99.41%	100%	100%	100%	100%	100%	100%	100%	100%	99.95%
Rochdale Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Northern College of Music *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Runshaw College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.60%	100%	99.97%
Salford City College, Pendleton Sixth Form Centre	100%	100%	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	>99.99%
Salford City College, Walkden Sixth Form Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Salford City Council, North West Learning Grid	100%	100%	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	>99.99%
Science and Technology Facilities Council, Daresbury Laboratory *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Seashell Trust	100%	100%	100%	100%	99.74%	100%	100%	100%	100%	100%	100%	100%	99.98%
Sir John Deane's College	100%	100%	100%	99.41%	100%	100%	100%	100%	100%	100%	100%	100%	99.95%
South Cheshire College	100%	100%	100%	99.41%	100%	100%	100%	100%	100%	100%	100%	100%	99.95%
Southport College *	100%	99.84%	100%	100%	100%	99.97%	100%	100%	97.92%	100%	100%	100%	99.81%
Staffordshire University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Staffordshire University, Stoke-on-Trent Express Route *											100%	100%	<12 Months
St Helens College	100%	100%	100%	100%	100%	99.97%	100%	100%	97.92%	100%	100%	100%	99.82%
St Helens Metropolitan Borough Council, Lincoln House				100%	100%	100%	100%	100%	99.97%	100%	100%	100%	<12 Months
St Helens Metropolitan Borough Council, Personal & Community Development	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	100%	100%	100%	>99.99%
St Helens Metropolitan Borough Council, Town Hall	100%	100%	100%	100%	100%	99.97%	100%	100%	97.92%	94.61%	100%	100%	99.37%
St John Rigby College	100%	100%	100%	100%	100%	99.97%	100%	100%	97.92%	100%	100%	100%	99.82%
St Mary's College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.60%	100%	99.97%
Stockport College	100%	100%	100%	100%	100%	100%	100%	100%	99.97%	99.14%	100%	100%	99.93%

Service	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	12 Month Rolling Availability
Stockport Metropolitan Borough Council *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Stockton Riverside College, via Telecity Powergate	99.22%	100%	100%	100%	100%	100%	99.16%	100%	100%	100%	99.57%	100%	99.83%
Stoke-on-Trent College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Stoke-on-Trent College, Burslem Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Synetrix Holdings Ltd, Managed Services for JANET users					100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
Tameside College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The City of Liverpool College, Bankfield Road Campus	99.29%	100%	100%	100%	100%	99.97%	100%	100%	100%	100%	100%	100%	99.94%
The City of Liverpool College, The Learning Exchange	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Co-operative College	100%	97.69%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.81%
The David Lewis Centre	100%	100%	100%	100%	100%	100%	99.57%	100%	100%	100%	100%	100%	99.96%
The Liverpool School of Tropical Medicine *		100%	100%	100%	100%	99.97%	100%	100%	100%	100%	100%	100%	<12 Months
The Manchester College, Openshaw Campus	100%	100%	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	>99.99%
The Oldham College, Bellis Building	100%	100%	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	>99.99%
The Oldham College, University Campus Oldham	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Open University, Manchester	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Science Museum, Museum of Science and Industry Manchester	100%	100%	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	>99.99%
The University of Bolton *	100%	100%	100%	100%	99.71%	99.97%	100%	100%	100%	100%	100%	100%	99.97%
The University of Manchester *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Trafford College, Altrincham Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Trafford College, The Centre for Science and Technology	100%	100%	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	>99.99%
Trafford Metropolitan Borough Council, North West Learning Grid *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	12 Month Rolling Availability
University of Central Lancashire *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Chester	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Chester, Leighton Hospital	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	100%	100%	100%	>99.99%
University of Keele, University Campus *	100%	100%	100%	100%	100%	100%	99.93%	100%	100%	100%	100%	100%	>99.99%
University of Liverpool *	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	100%	100%	100%	>99.99%
University of Salford *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Salford, via Manchester	100%	100%	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	>99.99%
University of Salford, via Salford	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Warrington Collegiate	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
West Cheshire College	100%	100%	100%	99.41%	100%	100%	100%	100%	100%	100%	100%	100%	99.95%
Wigan & Leigh College, Leigh College	100%	100%	100%	100%	100%	99.97%	100%	100%	97.92%	100%	100%	100%	99.82%
Wigan & Leigh College, Parson's Walk Centre	100%	100%	100%	100%	100%	99.97%	100%	100%	97.92%	100%	100%	100%	99.82%
Winstanley College *	96.33%	100%	100%	100%	100%	100%	100%	100%	97.92%	100%	100%	100%	99.52%
Wirral Metropolitan College	100%	100%	100%	100%	100%	99.97%	100%	100%	97.92%	100%	100%	100%	99.82%
Wirral Metropolitan College, Conway Park Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.57%	100%	99.96%
Workers' Educational Association, North West	100%	100%	100%	100%	100%	99.97%	100%	100%	97.92%	100%	98.82%	100%	99.73%
Xaverian College	100%	100%	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	>99.99%

Connection outages for current month

Maintenance outages are included in this table - only unscheduled maintenance is counted against availability.

Some of the outages reported below are on circuits which are not connected through the selected region - they appear in the table because they are part of a service whose primary connection does belong to this region.

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Burnley College, Link 2	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
City of Stoke-on-Trent Sixth Form College, Link 1	10/12/2016 09:16	10/12/2016 11:37	00:00	02:21	Regional Maintenance	Scheduled maintenance
City of Stoke-on-Trent Sixth Form College, Link 1	10/12/2016 23:59	11/12/2016 04:20	00:00	04:21	Regional Maintenance	Emergency maintenance
Edge Hill University, CMIST Building	07/12/2016 18:04	07/12/2016 19:11	00:00	01:07	Regional Environment	Power failure affecting switch at Edge Hill University, CMIST
Edge Hill University, CMIST Building	08/12/2016 18:47	08/12/2016 19:52	00:00	01:05	Regional Environment	Power failure affecting switch at Edge Hill University, CMIST
Edge Hill University, CMIST Building	11/12/2016 09:15	11/12/2016 11:13	00:00	01:58	Regional Environment	Power failure affecting switch at Edge Hill University, CMIST
Hugh Baird College	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
King George V College	07/12/2016 18:04	07/12/2016 19:11	00:00	01:07	Regional Environment	Power failure affecting switch at Edge Hill University, CMIST
King George V College	08/12/2016 18:47	08/12/2016 19:52	00:00	01:05	Regional Environment	Power failure affecting switch at Edge Hill University, CMIST
King George V College	11/12/2016 09:15	11/12/2016 11:13	00:00	01:58	Regional Environment	Power failure affecting switch at Edge Hill University, CMIST
Langdon College	26/12/2016 12:26	26/12/2016 16:23	02:10	01:47	Telco Equipment	Faulty rectifier in third party network

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Newcastle-under-Lyme College	10/12/2016 09:16	10/12/2016 11:37	00:00	02:21	Regional Maintenance	Scheduled maintenance
Newcastle-under-Lyme College	10/12/2016 23:59	11/12/2016 04:20	00:00	04:21	Regional Maintenance	Emergency maintenance
Regent College Limited	10/12/2016 09:16	10/12/2016 11:37	00:00	02:21	Regional Maintenance	Scheduled maintenance
Regent College Limited	10/12/2016 23:59	11/12/2016 04:20	00:00	04:21	Regional Maintenance	Emergency maintenance
Southport College, via Telecity Powergate	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
St Helens College	06/12/2016 21:37	06/12/2016 22:44	00:00	01:07	Customer Environment	Area power failure
St Helens College	07/12/2016 10:07	07/12/2016 11:55	00:00	01:48	Customer Environment	Area power failure
Staffordshire University, College Road Campus	10/12/2016 09:16	10/12/2016 11:37	00:00	02:21	Regional Maintenance	Scheduled maintenance
Staffordshire University, College Road Campus	10/12/2016 23:59	11/12/2016 04:20	00:00	04:21	Regional Maintenance	Emergency maintenance
Staffordshire University, College Road Campus	16/12/2016 20:05	21/12/2016 16:16	14:07	54:04	MRS Equipment	Interface module failed on MRS router
Stoke-on-Trent College	10/12/2016 09:16	10/12/2016 11:37	00:00	02:21	Regional Maintenance	Scheduled maintenance
Stoke-on-Trent College	10/12/2016 23:59	11/12/2016 04:20	00:00	04:21	Regional Maintenance	Emergency maintenance
Tameside College, via Telecity Powergate	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
The University of Bolton, Deane Building	07/12/2016 18:04	07/12/2016 19:11	00:00	01:07	Regional Environment	Power failure affecting switch at Edge Hill University, CMIST

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
The University of Bolton, Deane Building	08/12/2016 18:47	08/12/2016 19:52	00:00	01:05	Regional Environment	Power failure affecting switch at Edge Hill University, CMIST
The University of Bolton, Deane Building	11/12/2016 09:15	11/12/2016 11:13	00:00	01:58	Regional Environment	Power failure affecting switch at Edge Hill University, CMIST
University of Keele, University Campus, Library and IT Services	10/12/2016 09:16	10/12/2016 11:37	00:00	02:21	Regional Maintenance	Scheduled maintenance
University of Keele, University Campus, Library and IT Services	10/12/2016 23:59	11/12/2016 04:20	00:00	04:21	Regional Maintenance	Emergency maintenance
The City of Liverpool College, The Learning Exchange	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Stoke-on-Trent College, Burslem Campus	03/12/2016 08:21	03/12/2016 13:45	00:00	05:24	Customer Maintenance	Site maintenance
Stoke-on-Trent College, Burslem Campus	03/12/2016 14:14	03/12/2016 17:20	00:00	03:06	Customer Maintenance	Site power maintenance
Stoke-on-Trent College, Burslem Campus	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Wirral Metropolitan College, Conway Park Campus	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Myerscough College, Additional Connection	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Stockton Riverside College, via Telecity Powergate	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Redcar and Cleveland College, via Telecity Powergate	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Blackpool and The Fylde College, South Building Annex	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Preston College, Link 2	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Cybermoor Service Limited, The Barn	04/12/2016 01:14	04/12/2016 01:38	00:00	00:24	Unknown	Customer provided circuit. No response from customer