

janet

London Service Report

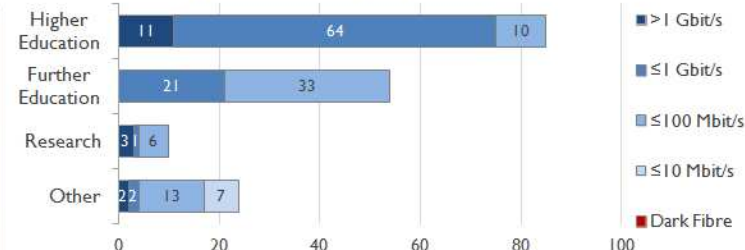
September 2014

Service Reliability

The SLA sets a target minimum of 99.7% availability for each service averaged over a 12 month rolling period



Connections in London by Bandwidth



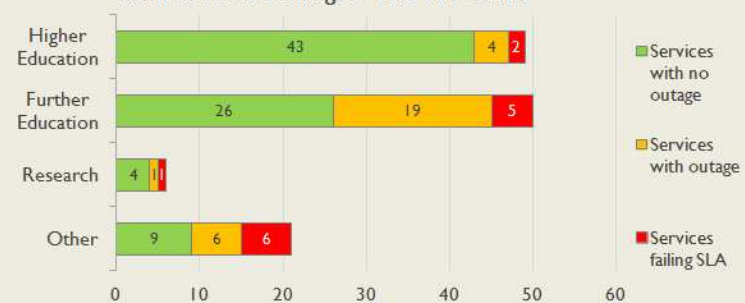
Average Availability of All Services in London

Sep 2014	Equivalent Unavailability in Minutes per Service	12 Months Rolling	Equivalent Unavailability in Minutes per Service
99.83%	74	99.92%	432
Mean Time to Repair		Average Faults per Service per Year	
1 h 49m		0.69	
Based on 181 faults over the last 24 months			

Average Availability of All Services in Janet

Sep 2014	Equivalent Unavailability in Minutes per Service	12 Months Rolling	Equivalent Unavailability in Minutes per Service
99.93%	29	99.96%	217
Mean Time to Repair		Average Faults per Service per Year	
5 h 12m		0.71	
Based on 1378 faults over the last 24 months			

London Service Outages - Last 12 Months



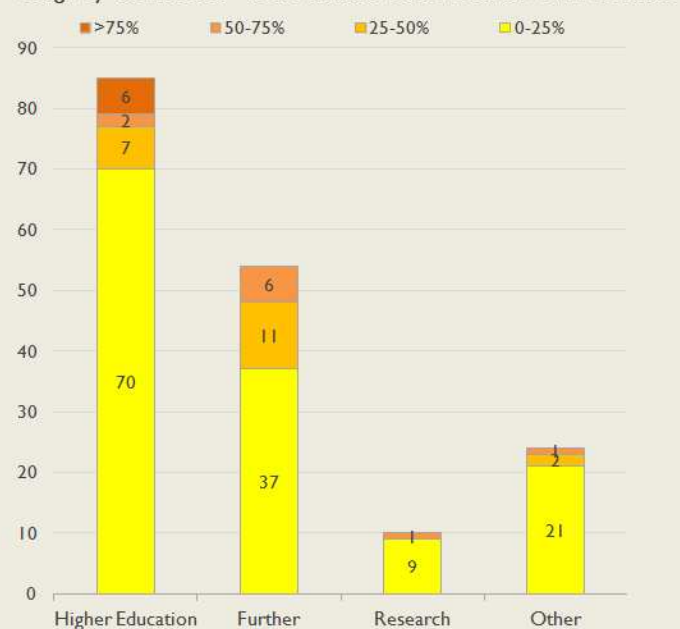
NB: Periods of scheduled and emergency maintenance are not included in reliability performance statistics

Connection Usage

Traffic usage is expressed as the sum, in megabits per second, of 90th percentile readings taken during the month, in whichever direction is the greater, for all links being charted



Usage by Connection - % of Available Bandwidth at 90th Percentile



London Traffic Against Janet Traffic



Service Availability

The SLA target sets a minimum of 99.7% availability for each customer, averaged over a 12 month rolling period

Periods of scheduled and emergency maintenance are discounted when calculating availability of services

Where an organisation retains connectivity during an outage period by means of a second connection, the outage is not counted against its availability figures

Monthly and annual availabilities falling below 99.7% are highlighted

Service	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	12 Month Rolling Availability
Amersham and Wycombe College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Association of Colleges	100%	100%	100%	100%	100%	100%	100%	>99.99%	100%	100%	100%	99.14%	99.93%
Bangor University, Bangor Business School						100%	100%	100%	100%	100%	100%	100%	<12 Months
Barking and Dagenham College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Barking and Dagenham College, Technical Skills Academy					100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
Barnet and Southgate College, Barnet Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Barnet and Southgate College, Southgate Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Birkbeck College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
British Universities Film & Video Council	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bromley College of Further and Higher Education, Bromley Campus	100%	100%	100%	100%	100%	100%	100%	>99.99%	100%	100%	100%	99.14%	99.93%
Bromley College of Further and Higher Education, Orpington Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Brunel University	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Cancer Research UK, London Research Institute	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	12 Month Rolling Availability	
Capel Manor College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.14%	99.93%
Carshalton College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
City and Islington College, Centre for Health, Social and Child Care	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
City of Westminster College, North Wharf Road Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
City University	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
College of North West London	100%	100%	95.84%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.65%
Coulsdon Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Courtauld Institute of Art	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Croydon College	100%	100%	100%	100%	100%	100%	100%	>99.99%	100%	100%	100%	100%	99.14%	99.93%
Ealing, Hammersmith and West London College, Hammersmith Campus	100%	100%	95.24%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.60%
East Berkshire College, Langley Campus	100%	100%	99.57%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.96%
Esher College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
European Bioinformatics Institute	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fashion Retail Academy	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Glyndwr University, London Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Goldsmiths' College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Guildhall School of Music and Drama	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hackney Community College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Harrow College, Harrow Weald Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	12 Month Rolling Availability
Havering College of Further and Higher Education	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.14%	99.93%
Havering Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.78%	100%	99.16%	99.91%
Heythrop College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Higher Education Funding Council for England, London Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	94.58%	100%	100%	99.55%
Hillcroft College	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.79%	100%	100%	99.98%
ifs University College, London Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Imperial College of Science, Technology and Medicine	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Imperial War Museum, IWM London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.44%	99.95%
Institute of Education, University of London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jisc, Brettenham House	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
John Ruskin College	99.73%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.98%
Kensington and Chelsea College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
King's College London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
King's College London, Opera Project	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Kingston College	100%	100%	100%	100%	79.83%	100%	100%	100%	100%	100%	100%	100%	98.32%
Kingston University	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Lambeth College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Leyton Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	98.54%	99.88%
London Borough of Brent, Personal & Community Development	100%	100%	93.71%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.48%

Service	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	12 Month Rolling Availability
London Borough of Bromley, Education and Care Directorate	100%	100%	100%	100%	100%	100%	100%	100%	99.51%	100%	100%	100%	99.96%
London Borough of Camden, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Borough of Hammersmith and Fulham, Personal & Community Development	100%	100%	93.17%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.43%
London Borough of Harrow, Personal & Community Development	100%	100%	93.04%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.42%
London Borough of Hillingdon Adult & Community Learning, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	99.98%	100%	100%	100%	>99.99%
London Borough of Islington, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Borough of Lewisham, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	98.54%	99.88%
London Borough of Merton, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Business School	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Business School, Outsourcery							100%	100%	100%	100%	100%	100%	<12 Months
London Metropolitan University	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London School of Economics and Political Science	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London School of Hygiene and Tropical Medicine	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London South Bank University	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mary Ward Settlement, Queen Square	100%	100%	100%	100%	100%	100%	100%	98.91%	100%	100%	100%	98.54%	99.79%

Service	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	12 Month Rolling Availability	
Medical Research Council, Head Office (London)	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.44%	99.95%
Medical Research Council, MRC Technology	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Medical Research Council, NIMR	100%	100%	93.75%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.48%
Middlesex University	100%	100%	95.26%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.61%
Middlesex University	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Morley College Limited	100%	100%	100%	100%	100%	100%	100%	100%	99.51%	100%	100%	100%	100%	99.96%
Nash College	100%	100%	99.51%	100%	100%	100%	100%	100%	100%	100%	100%	100%	96.43%	99.66%
National Centre for the Replacement Refinement & Reduction of Animals in Research					100%	100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
National Institute for Biological Standards and Control	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Newham College of Further Education	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Newham Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	98.54%	99.88%
Queen Mary and Westfield College, University of London, Mile End Road	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Ravensbourne	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Redbridge College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	97.88%	99.82%
Richmond Adult Community College, Parkshot Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Richmond upon Thames College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Roehampton University, Digby Stuart College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Academy of Music	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Borough of Kingston upon Thames, Personal &	100%	100%	93.15%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.43%

Service	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	12 Month Rolling Availability
Community Development													
Royal College of Art, Battersea Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal College of Art, Kensington Gore	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal College of Music	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Holloway and Bedford New College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Holloway and Bedford New College, Olympics	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.81%	100%	100%	99.98%
Royal Holloway and Bedford New College, Physics Link	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
School of Oriental and African Studies	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Sir George Monoux College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	98.54%	99.88%
South Thames College, Merton Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
St Charles Catholic Sixth Form College	100%	100%	93.84%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.49%
St Dominic's Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
St Francis Xavier Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.44%	99.95%
St Mary's University, Twickenham	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Stanmore College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.51%	99.96%
The City Literary Institute, Keeley Street	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The City Literary Institute, Queens House	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The College of Haringey, Enfield and North East London, Tottenham Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Conservatoire for Dance and Drama, London Contemporary Dance School	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.88%	100%	>99.99%

Service	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	12 Month Rolling Availability
The Institute of Cancer Research: Royal Cancer Hospital	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Royal Borough of Kensington and Chelsea, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Royal Central School of Speech and Drama	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Royal Veterinary College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The University of West London, Brentford	100%	100%	96.47%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.71%
The University of West London, Ealing	100%	100%	93.32%	100%	100%	100%	100%	100%	99.87%	100%	100%	100%	99.43%
Tower Hamlets College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.44%	99.95%
Trinity Laban Conservatoire of Music and Dance	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University College London, Kathleen Lonsdale Building	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University for the Creative Arts, Data Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University for the Creative Arts, Epsom Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of East London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Essex, Corbett Theatre							100%	97.72%	100%	100%	98.14%	100%	<12 Months
University of Essex, Oakwood Hill Campus							100%	100%	100%	100%	100%	100%	<12 Months
University of Greenwich, Greenwich Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Greenwich, Old Royal Naval College	100%	100%	100%	100%	100%	100%	98.90%	100%	100%	100%	100%	100%	99.91%
University of London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of the Arts London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Wales Trinity Saint David, London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	12 Month Rolling Availability
University of Westminster	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Uxbridge College, Hayes Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Uxbridge College, Uxbridge Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.81%	99.98%
Waltham Forest College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.14%	99.93%
West Thames College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Westminster City Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Westminster Kingsway College	100%	100%	93.03%	100%	100%	100%	100%	>99.99%	100%	100%	100%	99.14%	99.35%
Woodhouse College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Workers' Educational Association, London	100%	100%	100%	100%	100%	100%	100%	100%	99.51%	100%	100%	100%	99.96%
Working Men's College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Connection outages this month

Maintenance outages are included in this table - only unscheduled maintenance is counted against availability.

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Royal College of Music	30/08/2014 04:41	01/09/2014 10:43	00:00	06:02	Customer Environment	Firewall power supply failure
Ravensbourne, via King's College	03/09/2014 13:22	03/09/2014 17:24	00:00	04:02	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.
Imperial War Museum, IWM London	03/09/2014 13:22	03/09/2014 17:24	00:00	04:02	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.
Medical Research Council, Head Office (London)	03/09/2014 13:22	03/09/2014 17:24	00:00	04:02	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.
Medical Research Council, MRC Technology, Lynton House	03/09/2014 13:22	03/09/2014 17:24	00:00	04:02	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.
Goldsmiths' College, via ULCC	03/09/2014 13:22	03/09/2014 17:24	00:00	04:02	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.
St Francis Xavier Sixth Form College	03/09/2014 13:22	03/09/2014 17:24	00:00	04:02	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.
Tower Hamlets College	03/09/2014 13:22	03/09/2014 17:24	00:00	04:02	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.
University of the Arts London, Chelsea College of Art and Design	03/09/2014 13:22	03/09/2014 17:24	00:00	04:02	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
						loss of connectivity to 34 sites in the London Region.
Westminster Kingsway College	03/09/2014 12:37	03/09/2014 18:47	00:00	06:10	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.
Croydon College	03/09/2014 12:37	03/09/2014 18:47	00:00	06:10	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.
Association of Colleges	03/09/2014 12:37	03/09/2014 18:47	00:00	06:10	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.
Havering College of Further and Higher Education	03/09/2014 12:37	03/09/2014 18:47	00:00	06:10	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.
Bromley College of Further and Higher Education, Bromley Campus	03/09/2014 12:37	03/09/2014 18:47	00:00	06:10	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.
Capel Manor College	03/09/2014 12:37	03/09/2014 18:47	00:00	06:10	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.
Jisc, Brettenham House	03/09/2014 12:37	03/09/2014 18:47	00:00	06:10	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.
Waltham Forest College	03/09/2014 12:37	03/09/2014 18:47	00:00	06:10	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.
Havering Sixth Form College	03/09/2014 13:21	03/09/2014 19:26	00:00	06:05	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region.

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Sir George Monoux College	03/09/2014 12:37	03/09/2014 23:08	00:00	10:31	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region. Outage was extended for several sites due to card failure caused by power outage.
Trinity Laban Conservatoire of Music and Dance, Faculty of Dance	03/09/2014 12:37	03/09/2014 23:08	00:00	10:31	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region. Outage was extended for several sites due to card failure caused by power outage.
Newham Sixth Form College	03/09/2014 12:37	03/09/2014 23:08	00:00	10:31	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region. Outage was extended for several sites due to card failure caused by power outage.
London School of Economics and Political Science, via Kings College	03/09/2014 12:37	03/09/2014 23:08	00:00	10:31	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region. Outage was extended for several sites due to card failure caused by power outage.
London Borough of Lewisham, Personal & Community Development	03/09/2014 12:37	03/09/2014 23:08	00:00	10:31	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region. Outage was extended for several sites due to card failure caused by power outage.
Leyton Sixth Form College	03/09/2014 12:37	03/09/2014 23:08	00:00	10:31	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region. Outage was extended for several sites due to card failure caused by power outage.
Mary Ward Settlement, Queen Square	03/09/2014 12:37	03/09/2014 23:08	00:00	10:31	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
						loss of connectivity to 34 sites in the London Region. Outage was extended for several sites due to card failure caused by power outage.
Redbridge College	03/09/2014 13:21	04/09/2014 04:37	00:00	15:16	Telco Equipment	The power supplies to equipment carrying Janet circuits at Anchorage House network site failed, resulting in a loss of connectivity to 34 sites in the London Region. Redbridge link remained down after fault fixed.
Trinity Laban Conservatoire of Music and Dance, Faculty of Dance	04/09/2014 00:06	04/09/2014 05:23	00:00	05:17	Telco Equipment	Telco interface issue
Carshalton College	03/09/2014 16:09	04/09/2014 07:25	00:00	15:16	Customer Scheduled Maintenance	Customer scheduled maintenance
University of Greenwich, Greenwich Campus, Maritime Campus	04/09/2014 00:06	04/09/2014 09:16	00:00	09:10	Customer Equipment	Customer equipment failure
Havering Sixth Form College	04/09/2014 12:47	04/09/2014 13:46	00:00	00:59	Customer Equipment	Router rebooted
Royal Holloway and Bedford New College, Olympics, CampusNet	06/09/2014 04:17	07/09/2014 05:21	00:00	01:04	Customer Scheduled Maintenance	Site scheduled maintenance
Institute of Education, University of London, via Wolfson House	07/09/2014 16:47	08/09/2014 08:51	00:00	16:04	Customer Environment	Power issues at Institute of Education
Institute of Education, University of London, via Kathleen Lonsdale Building	07/09/2014 16:47	08/09/2014 08:51	00:00	16:04	Customer Environment	Power issues at Institute of Education
Bromley College of Further and Higher Education, Bromley Campus	09/09/2014 12:17	09/09/2014 18:27	00:00	06:10	Customer Environment	Power issues at Bromley College of Further and Higher Education
London Business School, Outsourcery	09/09/2014 20:03	09/09/2014 20:21	00:00	00:18	Customer Unscheduled Maintenance	Site shut down peering

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Middlesex University, Hendon Campus	11/09/2014 04:15	11/09/2014 09:26	00:00	05:11	Customer Environment	Power issues at Middlesex University, Hendon Campus
Medical Research Council, MRC Technology, Mill Hill	11/09/2014 18:07	11/09/2014 19:16	00:00	01:09	Customer Unscheduled Maintenance	unscheduled maintenance
Stanmore College	12/09/2014 00:15	12/09/2014 03:46	00:00	03:31	Telco Unscheduled Maintenance	Unscheduled maintenance
Amersham and Wycombe College	13/09/2014 15:14	14/09/2014 11:42	00:00	20:28	Customer Environment	Power issues at Amersham and Wycombe College, Stanley Hill
Kingston University, Penrhyn Road via Imperial College (2)	16/09/2014 06:26	16/09/2014 07:05	00:00	00:39	Customer Unscheduled Maintenance	Customer unscheduled maintenance
Nash College	13/09/2014 12:48	16/09/2014 10:36	20:04	01:44	Telco Line	Fibre break
Uxbridge College, Uxbridge Campus	17/09/2014 13:29	17/09/2014 14:50	00:00	01:21	Telco Equipment	Power failure at Telco pop
Royal Holloway and Bedford New College, Egham Hill	17/09/2014 14:38	18/09/2014 11:17	00:00	20:39	Regional Configuration	Routing issues on Janet network
City and Islington College, Centre for Health, Social and Child Care, Centre for Applied Sciences	18/09/2014 05:49	18/09/2014 16:38	02:11	08:38	Telco Line	Telco fibre fault
The Royal Veterinary College, Hawkshead Campus	20/09/2014 07:58	20/09/2014 16:31	00:00	08:33	Customer Environment	Power issues at The Royal Veterinary College
Queen Mary and Westfield College, University of London, Mile End Road, Mile End Road	21/09/2014 12:25	21/09/2014 14:29	00:00	02:04	Unknown	Unknown
Goldsmiths' College, via ULCC	22/09/2014 17:03	22/09/2014 17:28	00:00	00:25	Denial of Service	Denial of Service

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
London School of Economics and Political Science, via Kings College	23/09/2014 00:29	23/09/2014 01:16	00:00	00:47	Telco Scheduled Maintenance	Telco maintenance
Royal Holloway and Bedford New College, Physics Link, No 1	23/09/2014 00:29	23/09/2014 01:16	00:00	00:47	Telco Scheduled Maintenance	Telco maintenance
Esher College	22/09/2014 21:14	23/09/2014 07:11	00:00	09:57	Unknown	Unknown
Kingston University, Kingston Hill	23/09/2014 07:26	23/09/2014 07:44	00:00	00:18	Customer Scheduled Maintenance	Customer scheduled maintenance
Kingston University, Penrhyn Road via Imperial College (2)	23/09/2014 07:57	23/09/2014 08:07	00:00	00:10	Customer Scheduled Maintenance	Customer scheduled maintenance
Barnet and Southgate College, Southgate Campus	25/09/2014 12:02	25/09/2014 12:32	00:00	00:30	Unknown	Unknown
Association of Colleges	27/09/2014 09:04	27/09/2014 10:43	00:00	01:39	Customer Scheduled Maintenance	Site power maintenance
King's College London, Strand Campus	29/09/2014 10:39	29/09/2014 11:17	00:00	00:38	Customer Equipment	Site file server issue