

janet

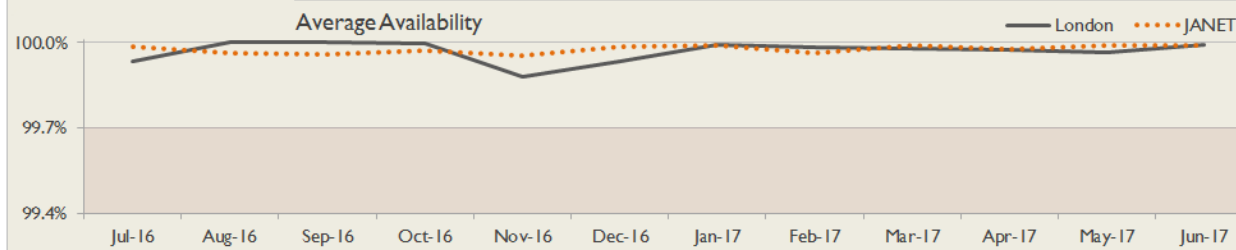
London Service Report

June 2017

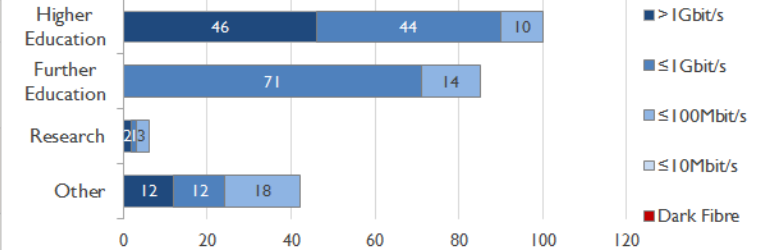


Service Reliability

The SLA sets a target minimum of 99.7% availability for each service averaged over a 12 month rolling period

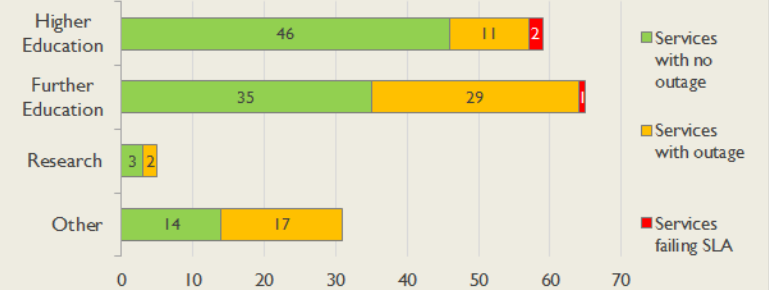


Connections in London by Contractual Bandwidth



Average Availability of All Services in London				Average Availability of All Services in Janet			
Jun 2017	Equivalent Unavailability in Minutes per Service	12 Months Rolling	Equivalent Unavailability in Minutes per Service	Jun 2017	Equivalent Unavailability in Minutes per Service	12 Months Rolling	Equivalent Unavailability in Minutes per Service
>99.99%	3	99.97%	164	>99.99%	4	99.97%	132
Mean Time to Repair		Average Faults per Service per Year		Mean Time to Repair		Average Faults per Service per Year	
6h 37m		0.38		6h 24m		0.45	
Based on 131 faults over the last 24 months				Based on 1003 faults over the last 24 months			

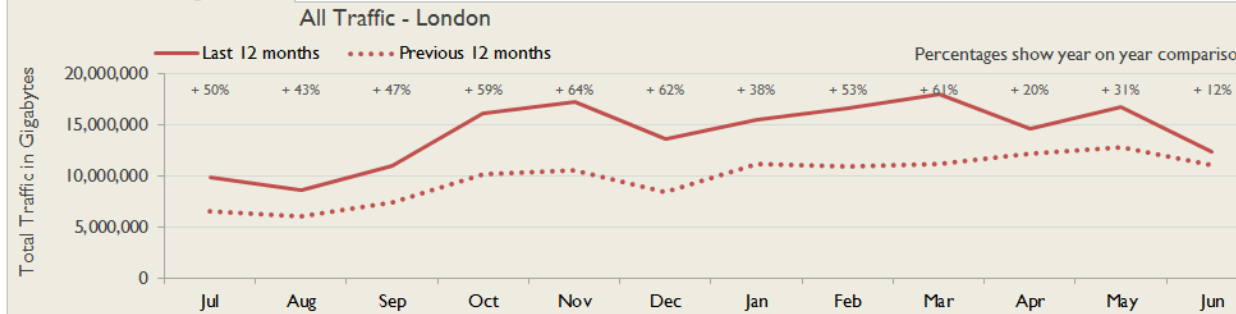
London Service Outages - Last 12 Months



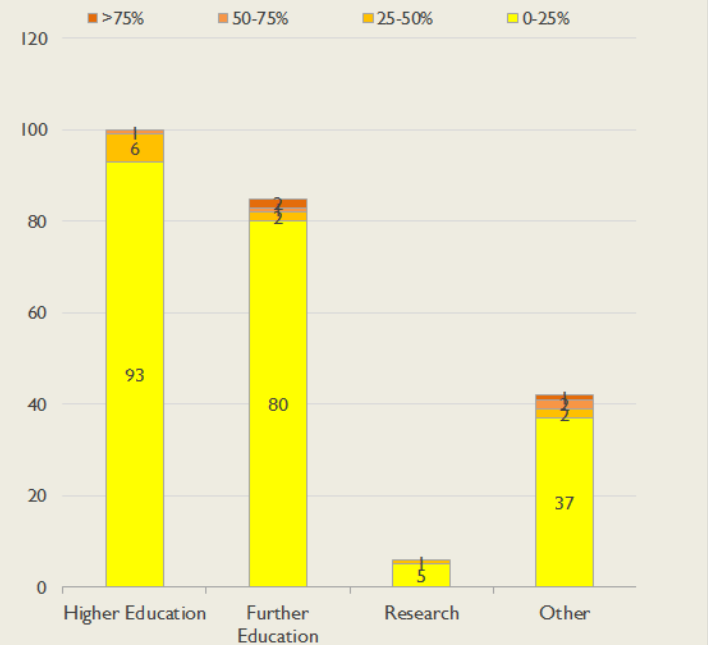
NB: Periods of scheduled and emergency maintenance are not included in reliability performance statistics

Connection Usage

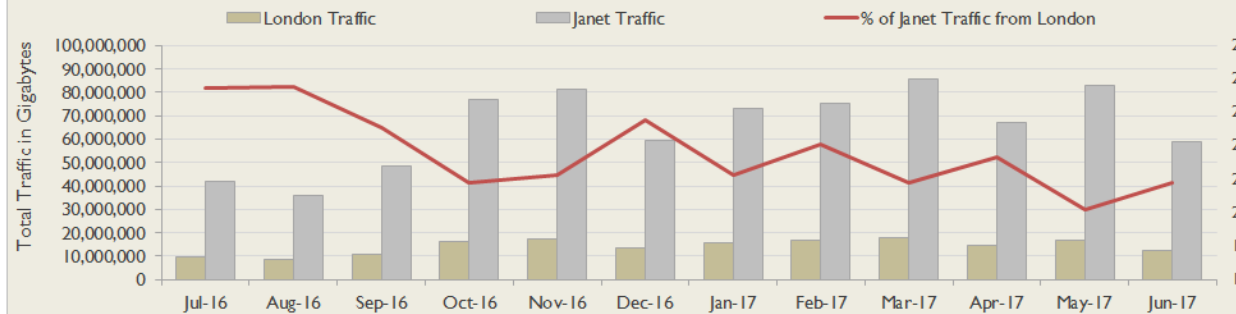
Traffic usage is expressed as the sum, in gigabytes, of the volume of data carried in both directions in the month, for all links being charted



% Utilisation of Available Contractual Bandwidth at 90th Percentile



London Traffic Against Janet Traffic



Service Availability

The SLA target sets a minimum of 99.7% availability for each customer, averaged over a 12 month rolling period

Periods of scheduled and emergency maintenance are discounted when calculating availability of services

Monthly and annual availabilities falling below 99.7% are highlighted

* Service has resilience - where an organisation retains connectivity during an outage period by means of a second connection, the outage is not counted against its availability figures

Service	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	12 Month Rolling Availability
Association of Colleges	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Barking and Dagenham College, Rush Green Campus	100%	100%	100%	100%	95.30%	100%	100%	100%	100%	100%	97.56%	100%	99.40%
Barking and Dagenham College, The Technical Skills Academy	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Barking and Dagenham College, The Technical Skills Academy												100%	<12 Months
Barnet and Southgate College, Southgate Campus	100%	100%	100%	100%	100%	100%	98.40%	100%	100%	100%	100%	100%	99.87%
Barnet and Southgate College, Wood Street Campus	100%	100%	100%	100%	99.57%	100%	100%	100%	99.97%	100%	100%	100%	99.96%
Birkbeck College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Brent London Borough Council, Personal & Community Development	100%	100%	100%	100%	99.57%	99.35%	100%	100%	100%	100%	100%	99.10%	99.83%
Bromley College of Further and Higher Education *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bromley College of Further and Higher Education, Bexley College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%
Bromley College of Further and Higher Education, Greenwich Community College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%
Brooke House Sixth Form College	100%	100%	100%	100%	98.01%	100%	100%	100%	100%	100%	99.87%	100%	99.82%
Brunel University London, Uxbridge *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	12 Month Rolling Availability
Buckinghamshire New University, Uxbridge Campus	100%	100%	100%	100%	99.57%	100%	100%	100%	98.95%	100%	100%	99.84%	99.86%
Camden Council, Personal & Community Development	100%	100%	100%	100%	100%	99.35%	100%	100%	100%	100%	100%	100%	99.95%
Capel Manor College	97.93%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.82%
Carshalton College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Christ the King Sixth Form College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
City College Brighton and Hove, East Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%
City of Westminster College, North Wharf Road Campus	100%	100%	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	>99.99%
City, University of London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
College of North West London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Coulsdon Sixth Form College	100%	100%	100%	100%	99.57%	100%	100%	100%	100%	100%	100%	100%	99.96%
Courtauld Institute of Art	100%	100%	100%	100%	100%	100%	100%	100%	100%	97.49%	100%	100%	99.79%
Coventry University, London Campus *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Croydon College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Defence Science and Technology Laboratory	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Ealing, Hammersmith & West London College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
East of England Broadband Network, E2BN Data Centre Stevenage	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
East Sussex County Council *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Epping Forest College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Esher College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fashion Retail Academy, via Stewart House	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fashion Retail Academy, via Telecity Powergate	100%	100%	100%	100%	99.57%	99.35%	100%	100%	99.97%	100%	100%	100%	99.91%

Service	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	12 Month Rolling Availability
Glasgow Caledonian University, GCU London	99.94%	100%	100%	100%	100%	100%	100%	100%	100%	99.41%	100%	100%	99.95%
Goldsmiths' College, Link 1	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Goldsmiths' College, Link 2	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%
Guildford College of Further and Higher Education, Merrist Wood College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%
Guildhall School of Music and Drama	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hammersmith and Fulham London Borough Council, Personal & Community Development	100%	100%	100%	100%	99.57%	99.35%	100%	100%	100%	100%	100%	100%	99.91%
Hampshire County Council	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%
Harrow College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Harrow London Borough Council, Personal & Community Development	100%	100%	100%	100%	100%	99.35%	100%	100%	100%	100%	100%	100%	99.95%
Havering College of Further and Higher Education *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Havering Sixth Form College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Heythrop College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Higher Education Funding Council for England, London Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hillcroft College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Imperial College of Science, Technology and Medicine *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Imperial War Museum, IWM London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jisc, Brettenham House *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jisc Commercial Limited, Bridge Fibre												100%	<12 Months
Jisc Commercial Limited, Cogeco Peer 1								100%	100%	100%	99.87%	100%	<12 Months
Jisc Commercial Limited, Dimension Data							100%	100%	100%	100%	100%	100%	<12 Months

Service	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	12 Month Rolling Availability	
Jisc Commercial Limited, FluidOne											100%	100%	<12 Months	
John Ruskin College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%
Kensington and Chelsea College	100%	100%	100%	100%	99.57%	100%	100%	100%	100%	100%	100%	100%	100%	99.96%
King's College London, Quintdown Business Park	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
King's College London, Strand Campus *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Kingston College, Creative Industries Centre	100%	100%	100%	99.74%	99.57%	100%	100%	100%	100%	100%	100%	100%	100%	99.94%
Kingston College, Kingston Hall Road	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Kingston University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Lambeth College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Learning on Screen British Universities and Colleges Film and Video Council	100%	100%	100%	100%	99.57%	100%	100%	100%	99.97%	100%	100%	99.84%	99.95%	
Lewisham Southwark College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Leyton Sixth Form College	97.93%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.82%	
London Borough of Bromley, Education and Care Directorate	100%	100%	100%	100%	100%	99.35%	99.91%	100%	100%	100%	100%	100%	100%	99.94%
London Borough of Hillingdon, Personal & Community Development	100%	100%	100%	100%	100%	99.35%	100%	100%	100%	100%	100%	100%	100%	99.95%
London Borough of Islington, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Borough of Lewisham, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Borough of Redbridge, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%	
London Business School *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	12 Month Rolling Availability
London Business School, Outsourcery	100%	100%	100%	100%	99.57%	96.45%	100%	100%	100%	100%	100%	100%	99.67%
London Grid for Learning Trust *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Metropolitan University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London School of Economics and Political Science *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London School of Hygiene and Tropical Medicine *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London South Bank University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London South Bank University, Telecity Harbour Exchange	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.41%	100%	100%	99.95%
London South Bank University, Telehouse West	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%
Loughborough University, London to Haselgrave	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Loughborough University, London to Holywell	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mary Ward Settlement, Great Turnstile	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mary Ward Settlement, Queen Square	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Medical Research Council, Head Office (London)	100%	100%	100%	100%	99.57%	99.35%	100%	100%	100%	100%	100%	100%	99.91%
Medical Research Council, MRC Technology	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Middlesex University *	100%	100%	100%	100%	99.57%	100%	100%	100%	100%	100%	100%	100%	99.96%
Middlesex University, Plat Hall	100%	100%	100%	100%	95.30%	100%	100%	100%	100%	100%	100%	100%	99.61%
Morley College Limited	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Moulton College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Nash College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
National Centre for the Replacement Refinement & Reduction of Animals in Research	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
National Institute for Biological Standards and Control	100%	100%	100%	100%	99.57%	100%	100%	100%	99.97%	100%	100%	100%	99.96%

Service	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	12 Month Rolling Availability
National Learning and Work Institute, The Centre for Economic and Social Inclusion								100%	100%	100%	100%	100%	<12 Months
New City College Corporation, Arbour Square	100%	100%	100%	100%	99.57%	100%	100%	100%	100%	100%	100%	100%	99.96%
New City College Corporation, Hackney Community College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
New City College Corporation, Poplar	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%
Newham College of Further Education *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Newham Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%
Palmer's College	99.52%	100%	100%	100%	100%	100%	100%	100%	97.45%	100%	99.87%	100%	99.74%
Queen Mary University of London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Ravensbourne *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Redbridge College	97.93%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.82%
Redcentric Solutions plc	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.41%	100%	100%	99.95%
Richmond Adult Community College, Parkshot Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Richmond upon Thames College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
RM plc, South West Grid for Learning Trust	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Roehampton University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Rose Bruford College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Academy of Music *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Borough of Kingston upon Thames, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%
Royal Brompton Hospital					100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
Royal College of Art, Battersea Campus	100%	100%	100%	100%	100%	100%	100%	99.75%	100%	100%	100%	100%	99.98%

Service	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	12 Month Rolling Availability
Royal College of Art, Kensington Gore	100%	100%	100%	100%	99.67%	100%	100%	100%	100%	100%	100%	100%	99.97%
Royal College of Music *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Holloway University of London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
School of Oriental and African Studies *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Sir George Monoux College	97.93%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.82%
South Thames College, Merton Campus	100%	100%	100%	100%	99.57%	100%	100%	100%	100%	100%	100%	100%	99.96%
South Thames College, Wandsworth Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%
Stanmore College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
St Charles Catholic Sixth Form College	100%	100%	100%	100%	99.57%	100%	100%	100%	100%	100%	100%	100%	99.96%
St Dominic's Sixth Form College	100%	100%	100%	100%	99.57%	100%	100%	100%	100%	100%	100%	99.85%	99.95%
St Francis Xavier Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	99.98%	100%	100%	100%	>99.99%
St George's University of London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
St Mary's University, Twickenham *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Surrey County Council, Interconnect	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Ada National College for Digital Skills Limited										100%	100%	100%	<12 Months
The British Library, St Pancras	100%	100%	100%	100%	100%	100%	100%	97.47%	100%	100%	100%	100%	99.79%
The British School of Osteopathy, BSO Clinical Centre						100%	100%	100%	100%	100%	100%	100%	<12 Months
The British School of Osteopathy, Forough High Street					100%	100%	100%	100%	100%	100%	99.87%	100%	<12 Months
The British School of Osteopathy, Southwark Bridge Road									100%	100%	100%	100%	<12 Months
The City Literary Institute, Keeley Street	100%	100%	100%	100%	99.57%	100%	100%	100%	100%	100%	100%	100%	99.96%
The College of Haringey, Enfield and North East London, Enfield Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%

Service	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	12 Month Rolling Availability
The College of Haringey, Enfield and North East London, Tottenham Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Conservatoire for Dance and Drama, London Academy of Music and Dramatic Art	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Conservatoire for Dance and Drama, London Contemporary Dance School	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Francis Crick Institute Limited, Brill Place *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Institute of Cancer Research: Royal Cancer Hospital *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The London Institute of Banking & Finance, London Campus	100%	100%	100%	100%	99.57%	99.35%	100%	100%	100%	100%	100%	100%	99.91%
The Open University, Camden	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Royal Borough of Kensington and Chelsea, Personal & Community Development	100%	100%	100%	100%	99.57%	99.35%	100%	100%	100%	100%	100%	100%	99.91%
The Royal Central School of Speech and Drama	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Royal Veterinary College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The University of Cumbria, London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%
The University of West London, Ealing *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Tower Hamlets London Borough Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%
Trinity Laban Conservatoire of Music and Dance *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University College London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University for the Creative Arts, Data Centre *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University for the Creative Arts, Epsom Campus [1]	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University for the Creative Arts, Epsom Campus [2]	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Bath, London		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	<12 Months

Service	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	12 Month Rolling Availability
University of East London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Greenwich *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of London, ULCC Data Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of the Arts London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Warwick, Warwick Business School *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Westminster *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Uxbridge College, Uxbridge Campus *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Waltham Forest College, via Telecity Powergate	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Waltham Forest College, via Telehouse West	97.93%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.82%
Waltham Forest London Borough Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.87%	100%	99.99%
West Berkshire Council	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Westminster City Council, Personal & Community Development	100%	100%	100%	100%	100%	99.35%	100%	100%	100%	100%	100%	100%	99.95%
West Suffolk College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
West Thames College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
WKCIC Group, City and Islington College [1] *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
WKCIC Group, Westminster Kingsway College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Woodhouse College	100%	100%	100%	100%	100%	100%	100%	100%	99.97%	100%	100%	100%	>99.99%
Workers' Educational Association, London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Working Men's College Corporation	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Connection outages for current month

Maintenance outages are included in this table - only unscheduled maintenance is counted against availability.

Some of the outages reported below are on circuits which are not connected through the selected region - they appear in the table because they are part of a service whose primary connection does belong to this region.

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Barnet and Southgate College, Wood Street Campus	20/06/2017 01:06	20/06/2017 02:28	00:00	01:22	Telco Scheduled Maintenance	Scheduled maintenance affecting various sites in the London area
Brent London Borough Council, Personal & Community Development	16/06/2017 11:26	16/06/2017 17:56	00:00	06:30	Telco Equipment	Faulty SFP in telco exchange
Learning on Screen British Universities and Colleges Film and Video Council	20/06/2017 01:06	20/06/2017 02:15	00:00	01:09	Telco Unscheduled Maintenance	Telco unscheduled maintenance
Carshalton College	14/06/2017 00:26	14/06/2017 00:40	00:00	00:14	Customer Scheduled Maintenance	Site failover testing
Ealing, Hammersmith & West London College, Ealing Campus	21/06/2017 09:55	26/06/2017 10:52	00:00	120:57	Customer Equipment	Power feed tripped at customer site
University of Greenwich, Greenwich Campus	20/06/2017 21:42	20/06/2017 22:29	00:00	00:47	Telco Other	Power outage in Bermondsey
Harrow College, Harrow-on-the-Hill Campus	20/06/2017 01:06	20/06/2017 02:28	00:00	01:22	Telco Scheduled Maintenance	Scheduled maintenance affecting various sites in the London area
Harrow College, Harrow-on-the-Hill Campus	26/06/2017 00:21	26/06/2017 01:27	00:00	01:06	Telco Other	Power outage at Third-party network site.
Jisc, Brettenham House, via Imperial College	21/06/2017 00:07	21/06/2017 02:56	02:49	00:00	Telco Scheduled Maintenance	Telco scheduled maintenance
Heythrop College, via Stewart House	26/06/2017 20:46	28/06/2017 16:00	15:10	28:04	Telco Line	Micro bend in telco fibre

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Kingston College, Kingston Hall Road	14/06/2017 00:16	14/06/2017 00:30	00:00	00:14	Customer Scheduled Maintenance	Site failover testing
Lewisham Southwark College, Depford Campus	20/06/2017 21:42	20/06/2017 22:29	00:00	00:47	Telco Other	Power outage in Bermondsey
London School of Economics and Political Science, via Kings College	20/06/2017 01:06	20/06/2017 02:10	00:00	01:04	Telco Unscheduled Maintenance	Telco unscheduled maintenance
Middlesex University, Hendon Campus	20/06/2017 01:06	20/06/2017 02:28	00:00	01:22	Telco Scheduled Maintenance	Scheduled maintenance affecting various sites in the London area
National Institute for Biological Standards and Control	20/06/2017 01:06	20/06/2017 02:28	00:00	01:22	Telco Scheduled Maintenance	Scheduled maintenance affecting various sites in the London area
Ravensbourne, via King's College	20/06/2017 21:42	20/06/2017 22:29	00:00	00:47	Telco Other	Power outage in Bermondsey
The Royal Veterinary College, Hawkshead Campus	20/06/2017 01:06	20/06/2017 02:28	00:00	01:22	Telco Scheduled Maintenance	Scheduled maintenance affecting various sites in the London area
London South Bank University, Borough Road	20/06/2017 21:42	20/06/2017 22:29	00:00	00:47	Telco Other	Power outage in Bermondsey
St Dominic's Sixth Form College	26/06/2017 00:21	26/06/2017 01:27	00:00	01:06	Telco Other	Power outage at Third-party network site.
Stanmore College, via ULCC	20/06/2017 01:06	20/06/2017 02:28	00:00	01:22	Telco Scheduled Maintenance	Scheduled maintenance affecting various sites in the London area
Trinity Laban Conservatoire of Music and Dance, Faculty of Dance	20/06/2017 21:42	20/06/2017 22:29	00:00	00:47	Telco Other	Power outage in Bermondsey
University of Westminster, Harrow Campus	26/06/2017 00:21	26/06/2017 01:27	00:00	01:06	Telco Other	Power outage at Third-party network site.
University of Westminster, Harrow Campus	26/06/2017 00:21	26/06/2017 01:27	00:00	01:06	Telco Other	Power outage at Third-party network site.
University of Westminster, Harrow Campus	26/06/2017 00:21	26/06/2017 01:27	00:00	01:06	Telco Other	Power outage at Third-party network site.

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
University of Westminster, Harrow Campus	26/06/2017 00:21	26/06/2017 01:27	00:00	01:06	Telco Other	Power outage at Third-party network site.
University of Westminster, Harrow Campus	26/06/2017 00:21	26/06/2017 01:27	00:00	01:06	Telco Other	Power outage at Third-party network site.
Woodhouse College	20/06/2017 01:06	20/06/2017 02:28	00:00	01:22	Telco Scheduled Maintenance	Scheduled maintenance affecting various sites in the London area
University of the Arts London, Chelsea College of Art and Design	21/06/2017 00:06	21/06/2017 02:56	02:50	00:00	Telco Scheduled Maintenance	Telco scheduled maintenance
Buckinghamshire New University, Uxbridge Campus	07/06/2017 12:47	09/06/2017 10:13	20:16	01:10	Telco Line	Faulty fibre jumper at telco exchange
City College Brighton and Hove, East Campus	08/06/2017 11:18	08/06/2017 11:30	00:00	00:12	Customer Unscheduled Maintenance	Site unscheduled power maintenance