

janet

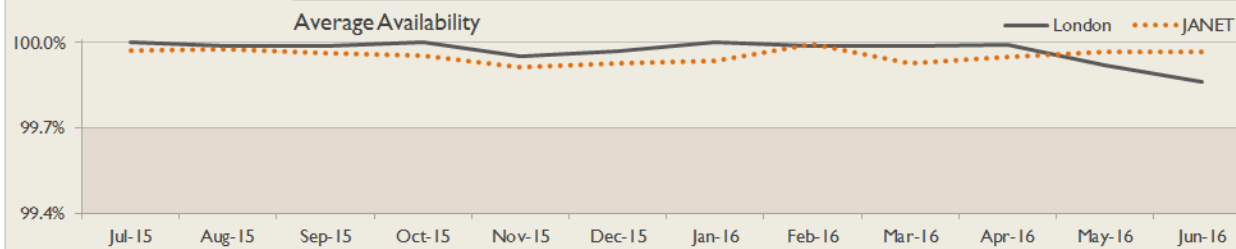
London Service Report

June 2016

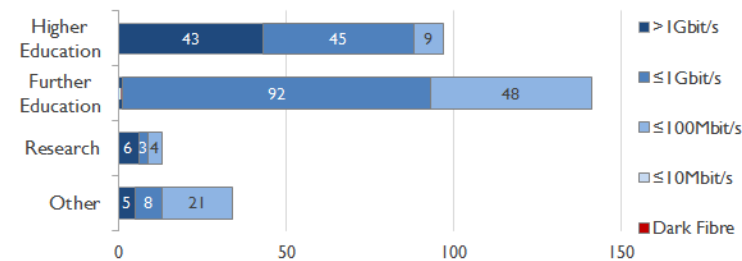


Service Reliability

The SLA sets a target minimum of 99.7% availability for each service averaged over a 12 month rolling period

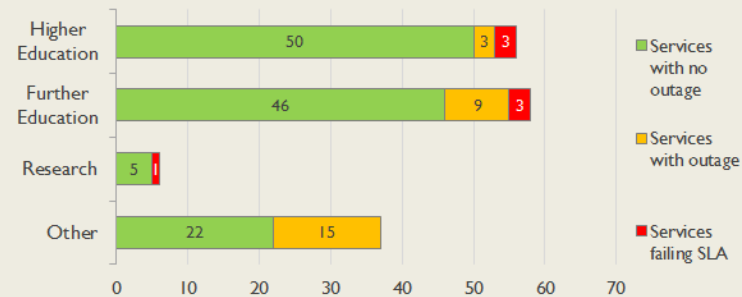


Connections in London by Contractual Bandwidth



Average Availability of All Services in London				Average Availability of All Services in Janet			
Jun 2016	Equivalent Unavailability in Minutes per Service	12 Months Rolling	Equivalent Unavailability in Minutes per Service	Jun 2016	Equivalent Unavailability in Minutes per Service	12 Months Rolling	Equivalent Unavailability in Minutes per Service
99.86%	60	99.97%	158	99.97%	14	99.96%	233
Mean Time to Repair		Average Faults per Service per Year		Mean Time to Repair		Average Faults per Service per Year	
8h 08m		0.60		5h 39m		0.68	
Based on 200 faults over the last 24 months				Based on 1508 faults over the last 24 months			

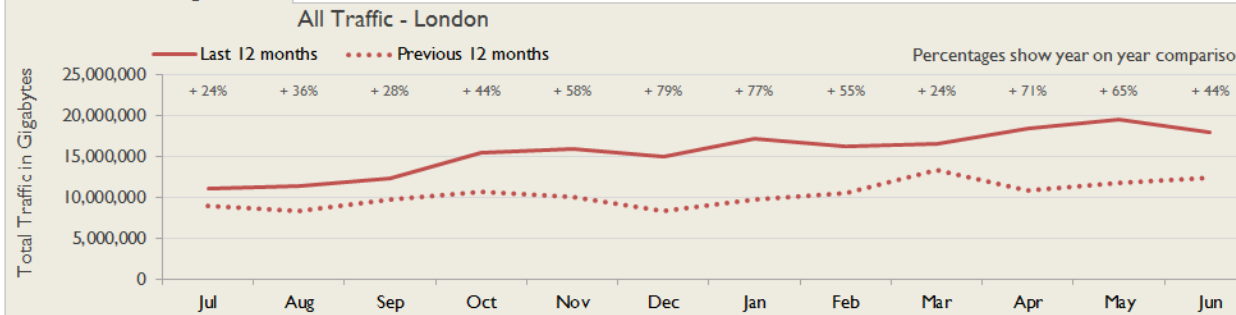
London Service Outages - Last 12 Months



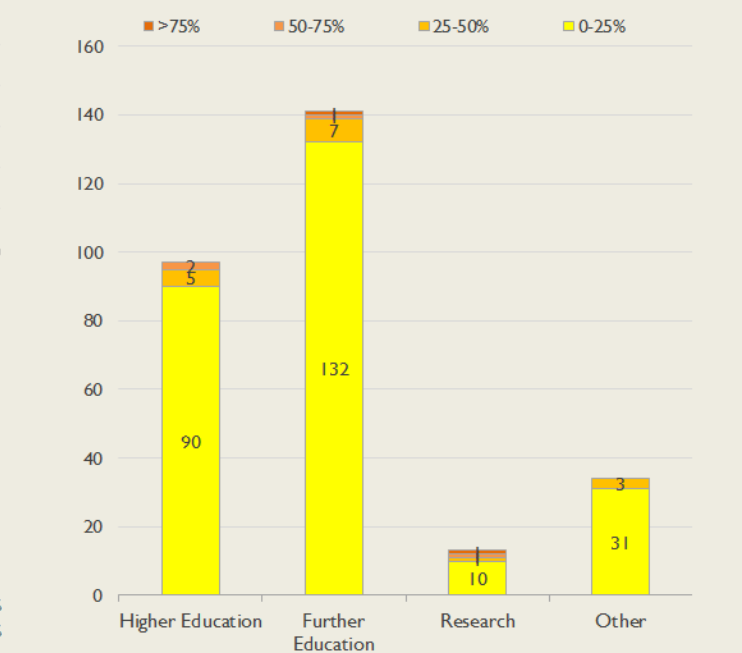
NB: Periods of scheduled and emergency maintenance are not included in reliability performance statistics

Connection Usage

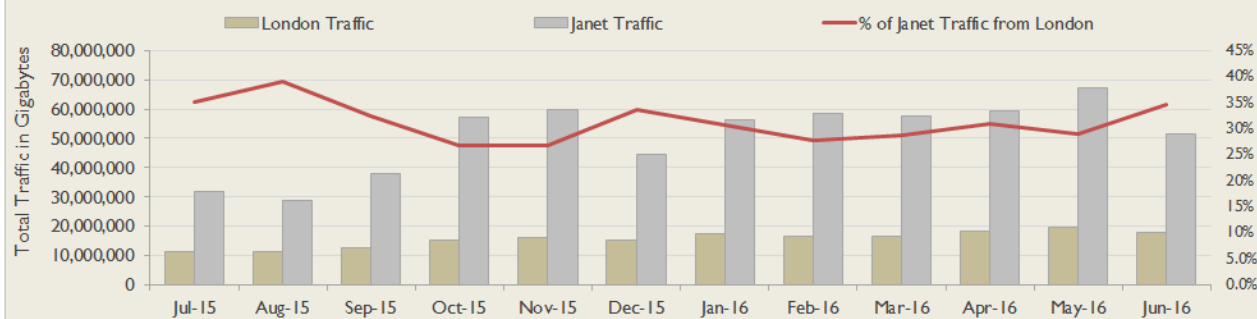
Traffic usage is expressed as the sum, in gigabytes, of the volume of data carried in both directions in the month, for all links being charted



% Utilisation of Available Contractual Bandwidth at 90th Percentile



London Traffic Against Janet Traffic



Service Availability

The SLA target sets a minimum of 99.7% availability for each customer, averaged over a 12 month rolling period

Periods of scheduled and emergency maintenance are discounted when calculating availability of services

Monthly and annual availabilities falling below 99.7% are highlighted

* Service has resilience - where an organisation retains connectivity during an outage period by means of a second connection, the outage is not counted against its availability figures

Service	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	12 Month Rolling Availability
Association of Colleges	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Barking and Dagenham College, The Technical Skills Academy	>99.99%	100%	99.00%	100%	100%	100%	100%	100%	100%	100%	99.92%	100%	99.91%
Barking and Dagenham College, Rush Green Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.95%	100%	>99.99%
Barnet and Southgate College, Southgate Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Barnet and Southgate College, Wood Street Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bexley College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Birkbeck College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Brent London Borough Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.41%	100%	99.95%
British Universities Film & Video Council	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bromley College of Further and Higher Education *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Brooke House Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Brunel University London, Uxbridge *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Buckinghamshire New University, Uxbridge Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Camden London Borough Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.77%	100%	100%	99.98%

Service	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	12 Month Rolling Availability
Capel Manor College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Carshalton College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Christ the King Sixth Form College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
City and Islington College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
City of Westminster College, North Wharf Road Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
City University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
College of North West London	100%	100%	100%	100%	97.01%	100%	100%	100%	100%	100%	100%	100%	99.75%
Coulsdon Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	94.85%	99.57%
Courtauld Institute of Art	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Coventry University, London Campus *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Croydon College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Defence Science and Technology Laboratory *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Ealing, Hammersmith & West London College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
East of England Broadband Network, E2BN Data Centre Stevenage	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
East of England Broadband Network, Thurrock Council, Grays	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
East Sussex County Council *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Epping Forest College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Esher College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fashion Retail Academy, via Stewart House												100%	<12 Months
Fashion Retail Academy, via Telecity Powergate	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.40%	100%	99.95%
Glasgow Caledonian University, GCU London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	12 Month Rolling Availability
Goldsmiths' College, Link 1						100%	100%	100%	100%	100%	100%	100%	<12 Months
Goldsmiths' College, Link 2	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Greenwich Community College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Guildford College of Further and Higher Education, Merrist Wood College	100%	100%	99.60%	100%	100%	100%	100%	100%	99.94%	100%	100%	100%	99.96%
Guildhall School of Music and Drama	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hackney Community College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hammersmith and Fulham London Borough Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.41%	100%	99.95%
Hampshire County Council	100%	100%	99.64%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.97%
Harrow College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Harrow London Borough Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.43%	100%	99.95%
Havering College of Further and Higher Education *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Havering Sixth Form College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Heythrop College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Higher Education Funding Council for England, London Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hillcroft College	100%	100%	100%	100%	98.53%	100%	100%	100%	100%	100%	100%	100%	99.88%
Hillingdon London Borough Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.77%	100%	100%	99.98%
Imperial College of Science, Technology and Medicine *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Imperial War Museum, IWM London	100%	100%	100%	100%	100%	100%	100%	100%	99.74%	100%	100%	100%	99.98%
Jisc, Woburn House		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	<12 Months

Service	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	12 Month Rolling Availability
Jisc, Brettenham House *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
John Ruskin College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Kensington and Chelsea College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
King's College London, Strand Campus *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
King's College London, Quintdown Business Park	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Kingston College, Kingston and Sutton Educational Partnership								100%	100%	99.77%	100%	100%	<12 Months
Kingston College, Kingston Hall Road	>99.99%	100%	100%	100%	98.53%	100%	100%	100%	100%	100%	100%	100%	99.88%
Kingston University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Lambeth College	100%	100%	100%	100%	100%	99.38%	100%	100%	100%	100%	100%	95.52%	99.58%
Lewisham Southwark College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Leyton Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Borough of Bromley, Education and Care Directorate	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.77%	100%	100%	99.98%
London Borough of Islington, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Borough of Lewisham, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Borough of Merton, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.77%	100%	100%	99.98%
London Borough of Redbridge, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	97.86%	100%	99.82%
London Business School *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Business School, Outsourcery	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	12 Month Rolling Availability
London Grid for Learning Trust *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Metropolitan University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London School of Economics and Political Science *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London School of Hygiene and Tropical Medicine *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London South Bank University, Telecity Harbour Exchange								100%	100%	100%	100%	100%	<12 Months
London South Bank University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London South Bank University, Telehouse West	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Loughborough University, London to Haselgrave											100%	100%	<12 Months
Loughborough University, London to Holywell											100%	100%	<12 Months
Mary Ward Settlement, Queen Square	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mary Ward Settlement, Great Turnstile	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Medical Research Council, Head Office (London)	100%	97.91%	100%	100%	99.67%	95.61%	100%	100%	100%	100%	99.38%	100%	99.38%
Medical Research Council, MRC Technology	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Middlesex University, Plat Hall	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	93.23%	100%	99.44%
Middlesex University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Morley College Limited	100%	100%	100%	100%	100%	100%	100%	100%	99.74%	100%	100%	100%	99.98%
Nash College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	95.52%	99.63%
National Centre for the Replacement Refinement & Reduction of Animals in Research	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
National Institute for Biological Standards and Control	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Newham College of Further Education *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Newham Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	12 Month Rolling Availability
Palmer's College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Queen Mary University of London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Ravensbourne *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Redbridge College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Redcentric Solutions plc	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Richmond Adult Community College, Parkshot Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Richmond upon Thames College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
RM plc, South West Grid for Learning Trust	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
RM plc, South East Grid for Learning *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
RM plc, South West Grid for Learning Trust	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Roehampton University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	95.52%	99.63%
Rose Bruford College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Academy of Music *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Borough of Kingston upon Thames, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal College of Art, Battersea Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	95.31%	99.61%
Royal College of Art, Kensington Gore	>99.99%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	>99.99%
Royal College of Music *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Holloway University of London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
School of Oriental and African Studies *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Sir George Monoux College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
South Thames College, Wandsworth Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	12 Month Rolling Availability
South Thames College, Merton Campus	100%	100%	100%	100%	98.53%	100%	100%	98.15%	100%	100%	100%	100%	99.72%
Stanmore College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
St Charles Catholic Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
St Dominic's Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
St Francis Xavier Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
St George's University of London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
St Mary's University, Twickenham *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Surrey County Council, Interconnect	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The British Library, St Pancras	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The City Literary Institute, Keeley Street	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The College of Haringey, Enfield and North East London, Tottenham Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The College of Haringey, Enfield and North East London, Enfield Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Conservatoire for Dance and Drama, London Contemporary Dance School	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Conservatoire for Dance and Drama, London Academy of Music and Dramatic Art	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Francis Crick Institute Limited, Brill Place *									100%	100%	100%	100%	<12 Months
The Francis Crick Institute Limited, Cancer Research UK: London Research Institute	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Francis Crick Institute Limited, National Institute for Medical Research *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Institute of Cancer Research: Royal Cancer Hospital *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	12 Month Rolling Availability
The London Institute of Banking & Finance, London Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.77%	100%	100%	99.98%
The Open University, Camden	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Quality Assurance Agency for Higher Education, Carlton House Terrace	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Royal Borough of Kensington and Chelsea, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.41%	100%	99.95%
The Royal Central School of Speech and Drama	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Royal Veterinary College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The University of Cumbria, London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The University of West London, Ealing *	>99.99%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	>99.99%
Tower Hamlets College, Arbour Square							100%	100%	100%	100%	100%	100%	<12 Months
Tower Hamlets College, Poplar							100%	100%	100%	100%	100%	100%	<12 Months
Tower Hamlets London Borough Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	98.83%	100%	100%	100%	99.90%
Trinity Laban Conservatoire of Music and Dance *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University College London, IOE Main Building *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University College London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University for the Creative Arts, Epsom Campus [1]	>99.99%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.92%	100%	>99.99%
University for the Creative Arts, Epsom Campus [2]									100%	100%	100%	100%	<12 Months
University for the Creative Arts, Data Centre *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of East London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Essex *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Greenwich *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	12 Month Rolling Availability
University of Lancaster, The Work Foundation	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of the Arts London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Warwick, Warwick Business School *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Westminster *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Uxbridge College, Uxbridge Campus *	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.77%	100%	100%	99.98%
Waltham Forest College, via Telecity Powergate								100%	100%	100%	100%	100%	<12 Months
Waltham Forest College, via Telehouse West	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Waltham Forest London Borough Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
West Berkshire Council	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Westminster City Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.42%	100%	99.95%
Westminster Kingsway College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
West Thames College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Woodhouse College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Workers' Educational Association, London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Working Men's College Corporation	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Connection outages for current month

Maintenance outages are included in this table - only unscheduled maintenance is counted against availability.

Some of the outages reported below are on circuits which are not connected through the selected region - they appear in the table because they are part of a service whose primary connection does belong to this region.

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Bromley College of Further and Higher Education, Bromley Campus	14/06/2016 15:28	16/06/2016 00:04	00:19	32:17	Telco Line	Telco fibre break at Porden Road, Brixton caused by construction work
Brunel University London, Uxbridge, via Imperial College	24/06/2016 08:05	26/06/2016 16:43	00:00	56:38	Telco Line	Telco fibre break and dirty fibres
Brunel University London, Uxbridge, via ULCC	15/06/2016 09:15	17/06/2016 07:19	00:00	46:04	Telco Line	Fibre break in Reading
British Universities Film & Video Council	23/06/2016 00:29	23/06/2016 00:37	00:00	00:08	Telco Maintenance	Circuits flapping emergency maintenance to fix
Carshalton College	19/06/2016 17:28	20/06/2016 08:57	00:00	15:29	Customer Environment	Local area power outage
Coulsdon Sixth Form College	05/06/2016 17:28	06/06/2016 13:55	15:41	04:46	Telco Equipment	Faulty Attenuator.
Coulsdon Sixth Form College	14/06/2016 15:28	16/06/2016 00:04	00:19	32:17	Telco Line	Telco fibre break at Porden Road, Brixton caused by construction work
Higher Education Funding Council for England, London Office	15/06/2016 00:43	15/06/2016 00:57	00:00	00:14	Telco Maintenance	Scheduled maintenance
Jisc, Brettenham House, via Imperial College	23/06/2016 10:26	23/06/2016 12:58	01:10	01:22	Telco Other	Flooding to the telco exchange caused power loss
Kingston University, Penrhyn Road Campus	18/06/2016 08:08	18/06/2016 14:28	00:00	06:20	Customer Maintenance	Customer unscheduled Maintenance
Lambeth College	14/06/2016 15:28	16/06/2016 00:04	00:19	32:17	Telco Line	Telco fibre break at Porden Road, Brixton caused by construction work
Lambeth College	23/06/2016 00:29	23/06/2016 00:37	00:00	00:08	Telco Maintenance	Circuits flapping emergency maintenance to fix

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
London Business School, Taunton Centre	24/06/2016 13:38	24/06/2016 14:12	00:00	00:34	Customer Line	Customer equipment fault
London School of Economics and Political Science, via Kings College	14/06/2016 15:28	16/06/2016 00:04	00:19	32:17	Telco Line	Telco fibre break at Porden Road, Brixton caused by construction work
South Thames College, Merton Campus	23/06/2016 00:29	23/06/2016 00:37	00:00	00:08	Telco Maintenance	Circuits flapping emergency maintenance to fix
Middlesex University, Hendon Campus	26/06/2016 00:38	26/06/2016 02:02	00:00	01:24	Telco Maintenance	Telco maintenance
Nash College	14/06/2016 15:28	16/06/2016 00:04	00:19	32:17	Telco Line	Telco fibre break at Porden Road, Brixton caused by construction work
Ravensbourne, via King's College	14/06/2016 15:28	16/06/2016 00:04	00:19	32:17	Telco Line	Telco fibre break at Porden Road, Brixton caused by construction work
Richmond Adult Community College, Parkshot Centre	23/06/2016 00:29	23/06/2016 00:37	00:00	00:08	Telco Maintenance	Circuits flapping emergency maintenance to fix
Richmond upon Thames College, via Telehouse West	27/05/2016 16:08	02/06/2016 11:47	00:00	139:39	Customer Maintenance	Site maintenance
Roehampton University, Digby Stuart College	14/06/2016 15:28	16/06/2016 00:04	00:19	32:17	Telco Line	Telco fibre break at Porden Road, Brixton caused by construction work
Roehampton University, Whitelands College	14/06/2016 15:28	16/06/2016 01:35	00:19	33:48	Telco Line	Telco fibre break at Porden Road, Brixton caused by construction work
Royal College of Music, via Telehouse West	07/06/2016 14:29	08/06/2016 09:42	00:00	19:13	Customer Configuration	Customer configured IP addressing incorrectly on their router
Royal Holloway University of London, Egham Hill (1)	24/06/2016 08:05	26/06/2016 16:43	00:00	56:38	Telco Line	Telco fibre break and dirty fibres
Royal Holloway University of London, Datacentre Building (1)	15/06/2016 09:15	17/06/2016 07:19	00:00	46:04	Telco Line	Fibre break in Reading
Royal Holloway University of London, Egham Hill (2)	24/06/2016 08:05	26/06/2016 16:43	00:00	56:38	Telco Line	Telco fibre break and dirty fibres

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Royal Holloway University of London, Datacentre Building (2)	15/06/2016 09:15	17/06/2016 07:19	00:00	46:04	Telco Line	Fibre break in Reading
London South Bank University, London Road	14/06/2016 15:28	16/06/2016 00:04	00:19	32:17	Telco Line	Telco fibre break at Porden Road, Brixton caused by construction work
St George's University of London, Cranmer Terrace	14/06/2016 15:28	16/06/2016 01:35	00:19	33:48	Telco Line	Telco fibre break at Porden Road, Brixton caused by construction work
Trinity Laban Conservatoire of Music and Dance, Faculty of Music	06/06/2016 10:08	06/06/2016 19:51	00:57	08:46	Telco Line	Kink in Fibre
Trinity Laban Conservatoire of Music and Dance, Faculty of Music	13/06/2016 11:26	13/06/2016 11:45	00:00	00:19	Unknown	Unknown
Uxbridge College, Uxbridge Campus	09/06/2016 05:45	09/06/2016 06:35	00:00	00:50	Customer Environment	Wide area power failure
Uxbridge College, Uxbridge Campus, Hayes Campus	06/06/2016 11:58	06/06/2016 12:23	00:25	00:00	Denial of Service	DDoS
Waltham Forest College, via Telehouse West	17/06/2016 15:21	18/06/2016 14:27	00:00	23:06	Customer Maintenance	Scheduled Maintenance
Westminster Kingsway College, King's Cross Centre	14/06/2016 08:02	14/06/2016 08:23	00:00	00:21	Regional Maintenance	Scheduled maintenance at Westminster Kingsway College
Epping Forest College	06/06/2016 03:09	06/06/2016 03:22	00:00	00:13	Telco Maintenance	Telco scheduled maintenance
Palmer's College	06/06/2016 03:14	06/06/2016 03:28	00:00	00:14	Telco Maintenance	Telco scheduled maintenance
London Grid for Learning Trust, Poplar via London PG	15/06/2016 09:15	17/06/2016 07:19	00:00	46:04	Telco Line	Fibre break in Reading
University of the Arts London, Chelsea College of Art and Design	23/06/2016 10:26	23/06/2016 12:57	01:10	01:21	Telco Other	Flooding to the telco exchange caused power loss
Middlesex University, Plat Hall	23/06/2016 16:16	23/06/2016 16:26	00:00	00:10	Customer Environment	Area power cut

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Royal College of Art, Battersea Campus	14/06/2016 15:28	16/06/2016 01:35	00:19	33:48	Telco Line	Telco fibre break at Porden Road, Brixton caused by construction work
Waltham Forest College, via Telecity Powergate	17/06/2016 15:21	18/06/2016 14:27	00:00	23:06	Customer Maintenance	Scheduled Maintenance