

janet

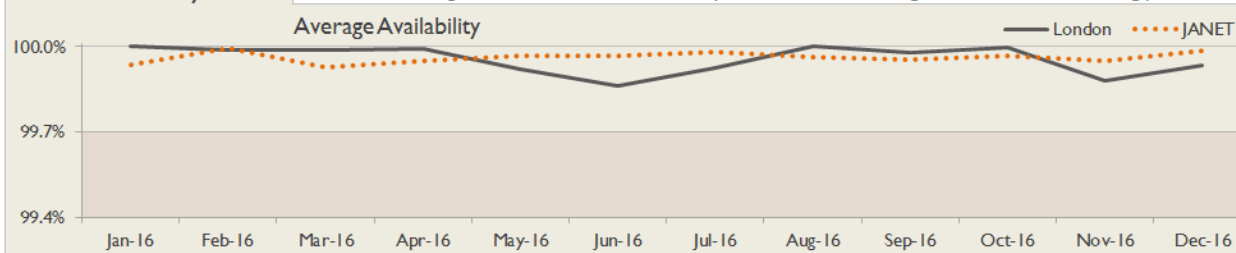
London Service Report

December 2016

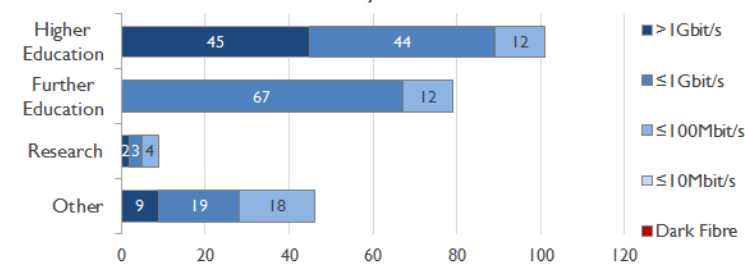


Service Reliability

The SLA sets a target minimum of 99.7% availability for each service averaged over a 12 month rolling period

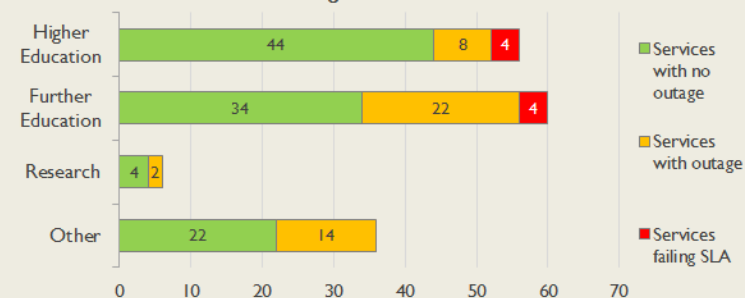


Connections in London by Contractual Bandwidth



Average Availability of All Services in London				Average Availability of All Services in Janet			
Dec 2016	Equivalent Unavailability in Minutes per Service	12 Months Rolling	Equivalent Unavailability in Minutes per Service	Dec 2016	Equivalent Unavailability in Minutes per Service	12 Months Rolling	Equivalent Unavailability in Minutes per Service
99.93%	30	99.95%	240	99.98%	7	99.96%	203
Mean Time to Repair		Average Faults per Service per Year		Mean Time to Repair		Average Faults per Service per Year	
9h 48m		0.45		5h 59m		0.61	
Based on 153 faults over the last 24 months				Based on 1348 faults over the last 24 months			

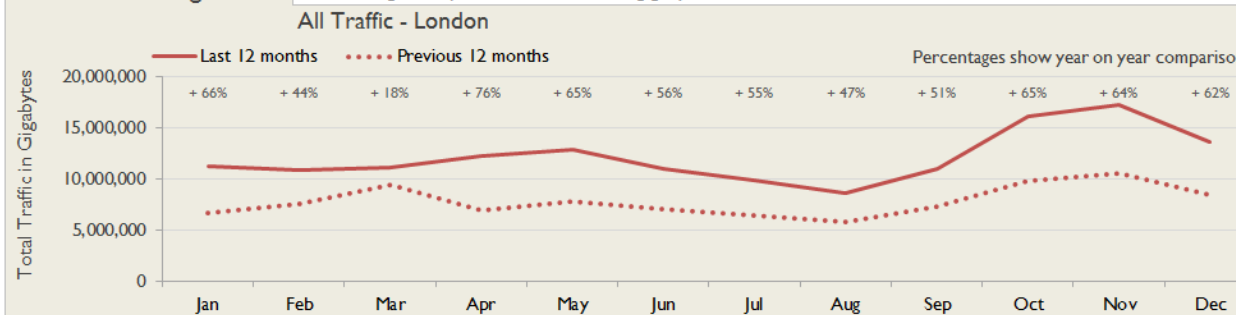
London Service Outages - Last 12 Months



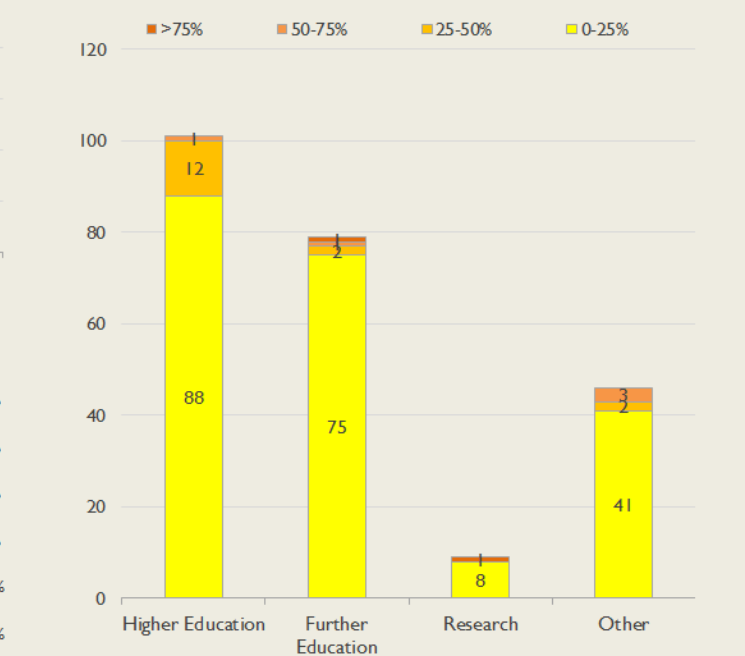
NB: Periods of scheduled and emergency maintenance are not included in reliability performance statistics

Connection Usage

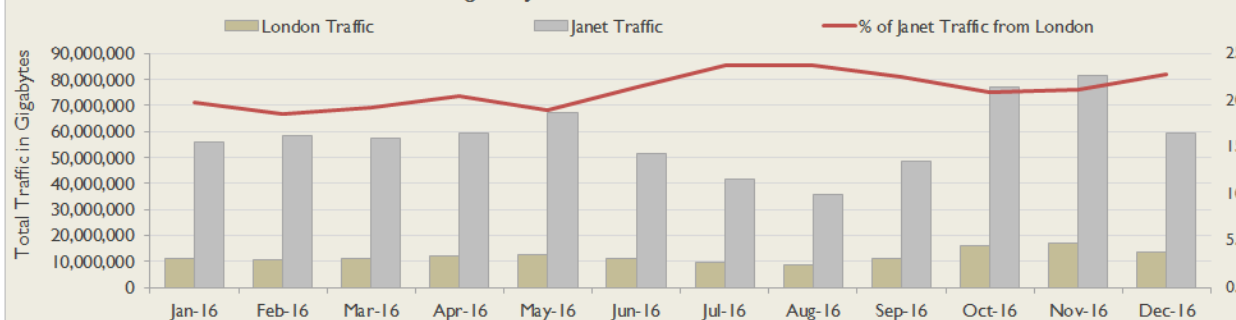
Traffic usage is expressed as the sum, in gigabytes, of the volume of data carried in both directions in the month, for all links being charted



% Utilisation of Available Contractual Bandwidth at 90th Percentile



London Traffic Against Janet Traffic



Service Availability

The SLA target sets a minimum of 99.7% availability for each customer, averaged over a 12 month rolling period

Periods of scheduled and emergency maintenance are discounted when calculating availability of services

Monthly and annual availabilities falling below 99.7% are highlighted

* Service has resilience - where an organisation retains connectivity during an outage period by means of a second connection, the outage is not counted against its availability figures

Service	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	12 Month Rolling Availability
Association of Colleges	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Barking and Dagenham College, Rush Green Campus	100%	100%	100%	100%	99.95%	100%	100%	100%	100%	100%	95.30%	100%	99.60%
Barking and Dagenham College, The Technical Skills Academy	100%	100%	100%	100%	99.92%	100%	100%	100%	100%	100%	100%	100%	>99.99%
Barnet and Southgate College, Southgate Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Barnet and Southgate College, Wood Street Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.57%	100%	99.96%
Birkbeck College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Brent London Borough Council, Personal & Community Development	100%	100%	100%	100%	99.41%	100%	100%	100%	100%	100%	99.57%	99.35%	99.86%
Bromley College of Further and Higher Education *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bromley College of Further and Higher Education, Bexley College	100%	100%	100%	100%	100%	100%	100%	100%	99.43%	100%	100%	100%	99.95%
Bromley College of Further and Higher Education, Greenwich Community College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Brooke House Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	98.01%	100%	99.83%
Brunel University London, Uxbridge *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Buckinghamshire New University, Uxbridge Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.57%	100%	99.96%

Service	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	12 Month Rolling Availability
Camden Council, Personal & Community Development	100%	100%	100%	99.77%	100%	100%	100%	100%	100%	100%	100%	99.35%	99.93%
Capel Manor College	100%	100%	100%	100%	100%	100%	97.93%	100%	100%	100%	100%	100%	99.83%
Carshalton College	100%	100%	100%	100%	100%	100%	100%	100%	99.43%	100%	100%	100%	99.95%
Christ the King Sixth Form College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
City College Brighton and Hove, East Campus			100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
City of Westminster College, North Wharf Road Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
City, University of London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
College of North West London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Coulsdon Sixth Form College	100%	100%	100%	100%	100%	94.85%	100%	100%	100%	100%	99.57%	100%	99.54%
Courtauld Institute of Art	100%	100%	100%	100%	100%	100%	99.16%	100%	100%	100%	100%	100%	99.93%
Coventry University, London Campus *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Croydon College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Defence Science and Technology Laboratory *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Ealing, Hammersmith & West London College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
East of England Broadband Network, E2BN Data Centre Stevenage	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
East of England Broadband Network, Thurrock Council, Grays	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
East Sussex County Council *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Epping Forest College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Esher College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fashion Retail Academy, via Stewart House						100%	100%	100%	100%	100%	100%	100%	<12 Months
Fashion Retail Academy, via Telety Powergate	100%	100%	100%	100%	99.40%	100%	100%	100%	100%	100%	99.57%	99.35%	99.86%

Service	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	12 Month Rolling Availability
Glasgow Caledonian University, GCU London	100%	100%	100%	100%	100%	100%	99.94%	100%	100%	100%	100%	100%	>99.99%
Goldsmiths' College, Link 1	100%	100%	100%	100%	100%	100%	100%	100%	99.43%	100%	100%	100%	99.95%
Goldsmiths' College, Link 2	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Guildford College of Further and Higher Education, Merrist Wood College	100%	100%	99.94%	100%	100%	100%	100%	100%	100%	100%	100%	100%	>99.99%
Guildhall School of Music and Drama	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hammersmith and Fulham London Borough Council, Personal & Community Development	100%	100%	100%	100%	99.41%	100%	100%	100%	100%	100%	99.57%	99.35%	99.86%
Hampshire County Council	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Harrow College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Harrow London Borough Council, Personal & Community Development	100%	100%	100%	100%	99.43%	100%	100%	100%	100%	100%	100%	99.35%	99.90%
Havering College of Further and Higher Education *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Havering Sixth Form College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Heythrop College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Higher Education Funding Council for England, London Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hillcroft College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Imperial College of Science, Technology and Medicine *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Imperial War Museum, IWM London	100%	100%	99.74%	100%	100%	100%	100%	100%	99.43%	100%	100%	100%	99.93%
Jisc, Brettenham House *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
John Ruskin College	100%	100%	100%	100%	100%	100%	100%	100%	99.43%	100%	100%	100%	99.95%
Kensington and Chelsea College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.57%	100%	99.96%
King's College London, Quintdown Business Park	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	12 Month Rolling Availability
King's College London, Strand Campus *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Kingston College, Creative Industries Centre		100%	100%	99.77%	100%	100%	100%	100%	100%	99.74%	99.57%	100%	<12 Months
Kingston College, Kingston Hall Road	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Kingston University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Lambeth College	100%	100%	100%	100%	100%	95.52%	100%	100%	99.43%	100%	100%	100%	99.58%
Learning on Screen British Universities and Colleges Film and Video Council	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.57%	100%	99.96%
Lewisham Southwark College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Leyton Sixth Form College	100%	100%	100%	100%	100%	100%	97.93%	100%	100%	100%	100%	100%	99.83%
London Borough of Bromley, Education and Care Directorate	100%	100%	100%	99.77%	100%	100%	100%	100%	100%	100%	100%	99.35%	99.93%
London Borough of Hillingdon, Personal & Community Development	100%	100%	100%	99.77%	100%	100%	100%	100%	100%	100%	100%	99.35%	99.93%
London Borough of Islington, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Borough of Lewisham, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Borough of Redbridge, Personal & Community Development	100%	100%	100%	100%	97.86%	100%	100%	100%	100%	100%	100%	100%	99.82%
London Business School *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Business School, Outsourcery	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.57%	96.45%	99.67%
London Grid for Learning Trust *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London Metropolitan University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London School of Economics and Political Science *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	12 Month Rolling Availability
London School of Hygiene and Tropical Medicine *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London South Bank University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London South Bank University, Telecity Harbour Exchange		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
London South Bank University, Telehouse West	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Loughborough University, London to Haselgrave					100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
Loughborough University, London to Holywell					100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
Mary Ward Settlement, Great Turnstile	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mary Ward Settlement, Queen Square	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Medical Research Council, Head Office (London)	100%	100%	100%	100%	99.38%	100%	100%	100%	100%	100%	99.57%	99.35%	99.86%
Medical Research Council, MRC Technology	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Middlesex University *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.57%	100%	99.96%
Middlesex University, Plat Hall	100%	100%	100%	100%	93.23%	100%	100%	100%	100%	100%	95.30%	100%	99.04%
Morley College Limited	100%	100%	99.74%	100%	100%	100%	100%	100%	99.43%	100%	100%	100%	99.93%
Nash College	100%	100%	100%	100%	100%	95.52%	100%	100%	100%	100%	100%	100%	99.63%
National Centre for the Replacement Refinement & Reduction of Animals in Research	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
National Institute for Biological Standards and Control	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.57%	100%	99.96%
Newham College of Further Education *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Newham Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Palmer's College	100%	100%	100%	100%	100%	100%	99.52%	100%	100%	100%	100%	100%	99.96%
Petroc, Mid Devon Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Queen Mary University of London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	12 Month Rolling Availability
Ravensbourne *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Redbridge College	100%	100%	100%	100%	100%	100%	97.93%	100%	100%	100%	100%	100%	99.83%
Redcentric Solutions plc	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Richmond Adult Community College, Parkshot Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Richmond upon Thames College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
RM plc, South East Grid for Learning *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
RM plc, South West Grid for Learning Trust	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
RM plc, South West Grid for Learning Trust	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Roehampton University *	100%	100%	100%	100%	100%	95.52%	100%	100%	100%	100%	100%	100%	99.63%
Rose Bruford College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Academy of Music *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Borough of Kingston upon Thames, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Brompton Hospital											100%	100%	<12 Months
Royal College of Art, Battersea Campus	100%	100%	100%	100%	100%	95.31%	100%	100%	100%	99.49%	100%	100%	99.57%
Royal College of Art, Kensington Gore	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.67%	100%	99.97%
Royal College of Music *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Holloway University of London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
School of Oriental and African Studies *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Sir George Monoux College	100%	100%	100%	100%	100%	100%	97.93%	100%	100%	100%	100%	100%	99.83%
South Thames College, Merton Campus	100%	98.15%	100%	100%	100%	100%	100%	100%	100%	100%	99.57%	100%	99.81%
South Thames College, Wandsworth Campus	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	12 Month Rolling Availability
Stanmore College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
St Charles Catholic Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.57%	100%	99.96%
St Dominic's Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.57%	100%	99.96%
St Francis Xavier Sixth Form College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
St George's University of London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
St Mary's University, Twickenham *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Surrey County Council, Interconnect	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The British Library, St Pancras	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The British School of Osteopathy, BSO Clinical Centre												100%	<12 Months
The British School of Osteopathy, Forough High Street											100%	100%	<12 Months
The City Literary Institute, Keeley Street	100%	100%	100%	100%	100%	100%	99.16%	100%	100%	100%	99.57%	100%	99.89%
The College of Haringey, Enfield and North East London, Enfield Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The College of Haringey, Enfield and North East London, Tottenham Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Conservatoire for Dance and Drama, London Academy of Music and Dramatic Art	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Conservatoire for Dance and Drama, London Contemporary Dance School	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Francis Crick Institute Limited, Brill Place *			100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
The Francis Crick Institute Limited, Cancer Research UK: London Research Institute	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Francis Crick Institute Limited, National Institute for Medical Research *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Service	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	12 Month Rolling Availability
The Institute of Cancer Research: Royal Cancer Hospital *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The London Institute of Banking & Finance, London Campus	100%	100%	100%	99.77%	100%	100%	100%	100%	100%	100%	99.57%	99.35%	99.89%
The Open University, Camden	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Quality Assurance Agency for Higher Education, Carlton House Terrace	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.57%	99.35%	99.91%
The Royal Borough of Kensington and Chelsea, Personal & Community Development	100%	100%	100%	100%	99.41%	100%	100%	100%	100%	100%	99.57%	99.35%	99.86%
The Royal Central School of Speech and Drama	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The Royal Veterinary College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The University of Cumbria, London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The University of West London, Ealing *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The WKCIC Group, City and Islington College [1] *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The WKCIC Group, Westminster Kingsway College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Tower Hamlets College, Arbour Square	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.57%	100%	99.96%
Tower Hamlets College, Hackney Community College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Tower Hamlets College, Poplar	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Tower Hamlets London Borough Council, Personal & Community Development	100%	100%	98.83%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.90%
Trinity Laban Conservatoire of Music and Dance *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University College London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University for the Creative Arts, Data Centre *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University for the Creative Arts, Epsom Campus [1]	100%	100%	100%	100%	99.92%	100%	100%	100%	100%	100%	100%	100%	>99.99%
University for the Creative Arts, Epsom Campus [2]			100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	<12 Months

Service	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	12 Month Rolling Availability
University of Bath, London								100%	100%	100%	100%	100%	<12 Months
University of East London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Essex *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Greenwich *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of London, ULCC Data Centre	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of the Arts London *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Warwick, Warwick Business School *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
University of Westminster *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Uxbridge College, Uxbridge Campus *	100%	100%	100%	99.77%	100%	100%	100%	100%	100%	100%	100%	100%	99.98%
Waltham Forest College, via Telecity Powergate		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	<12 Months
Waltham Forest College, via Telehouse West	100%	100%	100%	100%	100%	100%	97.93%	100%	100%	100%	100%	100%	99.83%
Waltham Forest London Borough Council, Personal & Community Development	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
West Berkshire Council	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Westminster City Council, Personal & Community Development	100%	100%	100%	100%	99.42%	100%	100%	100%	100%	100%	100%	99.35%	99.90%
West Suffolk College	100%	100%	100%	99.97%	99.98%	100%	100%	100%	100%	100%	100%	100%	>99.99%
West Thames College *	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Woodhouse College	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Workers' Educational Association, London	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Working Men's College Corporation	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Connection outages for current month

Maintenance outages are included in this table - only unscheduled maintenance is counted against availability.

Some of the outages reported below are on circuits which are not connected through the selected region - they appear in the table because they are part of a service whose primary connection does belong to this region.

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Barnet and Southgate College, Wood Street Campus	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Bromley College of Further and Higher Education, Bexley College	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Brent London Borough Council, Personal & Community Development	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Brent London Borough Council, Personal & Community Development	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
London Borough of Bromley, Education and Care Directorate	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
London Borough of Bromley, Education and Care Directorate	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
Bromley College of Further and Higher Education, Orpington Campus	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Brooke House Sixth Form College	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Brunel University London, Uxbridge, via Imperial College	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Brunel University London, Uxbridge, via ULCC	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Learning on Screen British Universities and Colleges Film and Video Council	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Camden Council, Personal & Community Development	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Camden Council, Personal & Community Development	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
Capel Manor College	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Christ the King Sixth Form College, Lewisham Campus	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Christ the King Sixth Form College, St Mary's	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Christ the King Sixth Form College, St Mary's	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
City, University of London, Cass Business School	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
The City Literary Institute, Keeley Street	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
City of Westminster College, North Wharf Road Campus	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
College of North West London	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
The Conservatoire for Dance and Drama, London Contemporary Dance School	06/12/2016 23:00	07/12/2016 06:53	00:00	07:53	Customer Maintenance	Site power testing
Coulsdon Sixth Form College	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Croydon College, via Telecity Powergate	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
University of East London, Docklands Campus	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Ealing, Hammersmith & West London College, Ealing Campus	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
The College of Haringey, Enfield and North East London, Enfield Centre	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Fashion Retail Academy, via Telecity Powergate	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Fashion Retail Academy, via Telecity Powergate	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
Goldsmiths' College, Link 2, via Telehouse West	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Bromley College of Further and Higher Education, Greenwich Community College	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
University of Greenwich, Avery Hill Campus	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Tower Hamlets College, Hackney Community College, via Telehouse West	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Tower Hamlets College, Hackney Community College, via Stewart House	22/12/2016 08:19	22/12/2016 08:31	00:00	00:12	Customer Maintenance	Scheduled router maintenance
Hammersmith and Fulham London Borough Council, Personal & Community Development	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Hammersmith and Fulham London Borough Council, Personal & Community Development	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
Hammersmith and Fulham London Borough Council, Personal & Community Development	20/12/2016 08:42	20/12/2016 08:57	00:00	00:15	Customer Environment	Power failure caused by electrician on site
Harrow London Borough Council, Personal & Community Development	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
Harrow College, Harrow Weald Campus	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Havering College of Further and Higher Education, via Telehouse West	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Havering Sixth Form College, via Telecity Powergate	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Havering Sixth Form College, via Telehouse West	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Heythrop College, via Stewart House	05/12/2016 15:38	05/12/2016 15:57	00:00	00:19	Customer Line Copper	Site patch lead failure
Heythrop College, via Imperial College	05/12/2016 15:38	05/12/2016 15:57	00:00	00:19	Customer Line Copper	Site patch lead failure
Hillcroft College	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
London Borough of Hillingdon, Personal & Community Development	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
London Borough of Hillingdon, Personal & Community Development	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
The London Institute of Banking & Finance, London Campus	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
The London Institute of Banking & Finance, London Campus	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
The Institute of Cancer Research: Royal Cancer Hospital, via Telecity Powergate	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
John Ruskin College	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
The Royal Borough of Kensington and Chelsea, Personal & Community Development	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
The Royal Borough of Kensington and Chelsea, Personal & Community Development	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Kensington and Chelsea College	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
King's College London, Strand Campus	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
King's College London, Strand Campus, James Black Centre	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Kingston University, Penrhyn Road Campus	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
Lambeth College	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
London Borough of Lewisham, Personal & Community Development	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Lewisham Southwark College, Lewisham Campus	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Lewisham Southwark College, Depford Campus	21/12/2016 09:05	21/12/2016 09:29	00:00	00:24	Unknown	Unknown
Leyton Sixth Form College	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
London Business School, Regent's Park Centre	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
London Metropolitan University, City Campus	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
London School of Economics and Political Science, via Kings College	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
South Thames College, Merton Campus	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Middlesex University, Hendon Campus	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Middlesex University, Enfield Datacentre	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Nash College	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Newham College of Further Education, East Ham Campus	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Newham Sixth Form College	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
National Institute for Biological Standards and Control	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Queen Mary University of London, Mile End Road	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Queen Mary University of London, Mile End Road	20/12/2016 01:33	20/12/2016 10:12	00:00	08:39	Customer Environment Fire	Site fire
Queen Mary University of London, Barts and The London School of Medicine and Dentistry	05/12/2016 07:34	05/12/2016 08:39	00:00	01:05	Customer Maintenance	Site maintenance
Queen Mary University of London, Barts and The London School of Medicine and Dentistry	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Ravensbourne, via King's College	21/12/2016 09:05	21/12/2016 09:29	00:00	00:24	Unknown	Unknown
Ravensbourne, via ULCC	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Royal Borough of Kingston upon Thames, Personal & Community Development	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Redbridge College	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
London Borough of Redbridge, Personal & Community Development	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
Richmond Adult Community College, Parkshot Centre	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Richmond upon Thames College, via Telecity Powergate	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Richmond upon Thames College, via Telehouse West	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Roehampton University, Whitelands College	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Rose Bruford College, via Telecity Powergate	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Rose Bruford College, via Telecity Powergate	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
Royal Academy of Music, York Gate	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Royal Academy of Music, York Gate	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
Royal College of Music, via Telehouse West	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Royal College of Music, via Telehouse West	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
Royal Holloway University of London, Egham Hill (1)	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Royal Holloway University of London, Datacentre Building (1)	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Royal Holloway University of London, Egham Hill (2)	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Royal Holloway University of London, Datacentre Building (2)	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
The Royal Veterinary College, Hawkshead Campus	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
London South Bank University, Borough Road	08/12/2016 05:29	08/12/2016 06:43	00:00	01:14	Customer Maintenance	Site maintenance
London South Bank University, Borough Road	17/12/2016 09:39	17/12/2016 13:20	00:00	03:41	Customer Maintenance	Customer unscheduled maintenance
South Thames College, Wandsworth Campus	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
St Charles Catholic Sixth Form College	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
St Dominic's Sixth Form College	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
St Dominic's Sixth Form College	20/12/2016 09:21	20/12/2016 11:34	00:00	02:13	Customer Maintenance	Customer unscheduled maintenance
St George's University of London, Cranmer Terrace	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
St Mary's University, Twickenham, via Imperial College	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Stanmore College, via Telecity Powergate	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Tower Hamlets London Borough Council, Personal & Community Development	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Tower Hamlets College, Poplar	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Trinity Laban Conservatoire of Music and Dance, Faculty of Music	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Trinity Laban Conservatoire of Music and Dance, Faculty of Dance	21/12/2016 09:05	21/12/2016 09:29	00:00	00:24	Unknown	Unknown

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
The University of West London, Ealing, Brentford	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
University College London, Kathleen Lonsdale Building	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
University College London, Kathleen Lonsdale Building	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
University College London, Kathleen Lonsdale Building	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Uxbridge College, Uxbridge Campus	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Waltham Forest College, via Telehouse West	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
West Thames College, Skills & Logistics Centre	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Westminster City Council, Personal & Community Development	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Westminster City Council, Personal & Community Development	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
University of Westminster, Harrow Campus	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
The WKCIC Group, Westminster Kingsway College, Victoria Centre	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
West Suffolk College, via University of Cambridge	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Epping Forest College	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Epping Forest College, via Stewart House	05/12/2016 22:12	05/12/2016 22:42	00:00	00:30	Telco Maintenance	Scheduled Vodafone maintenance affecting Epping Forest College

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
London Grid for Learning Trust, Poplar via London PG	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
London Grid for Learning Trust, Poplar via London PG	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
East of England Broadband Network, Thurrock Council, Grays	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
Medical Research Council, Head Office (London)	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Medical Research Council, Head Office (London)	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
Hampshire County Council	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
The Francis Crick Institute Limited, National Institute for Medical Research, via Telecity Powergate	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
The University of Cumbria, London	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
London Business School, Outsourcery	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
London Business School, Outsourcery	10/12/2016 07:52	14/12/2016 16:22	06:06	26:24	Telco Line	Faulty patch cable at Powergate
The Quality Assurance Agency for Higher Education, Carlton House Terrace	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
The Quality Assurance Agency for Higher Education, Carlton House Terrace	09/12/2016 19:10	10/12/2016 00:55	00:54	04:51	Regional Equipment	Faulty line card at Equinix Powergate
Buckinghamshire New University, Uxbridge Campus	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Buckinghamshire New University, Uxbridge Campus	15/12/2016 19:33	16/12/2016 07:47	00:00	12:14	Customer Maintenance	Site power maintenance

Connection	Start Date and Time	End Date and Time	Parking hh:mm	Duration hh:mm	Fault Type	Description
University of Warwick, Warwick Business School, via Telehouse West	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
University of Warwick, Warwick Business School, via Stewart House	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
The Conservatoire for Dance and Drama, London Academy of Music and Dramatic Art	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Tower Hamlets College, Arbour Square	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Kingston College, Creative Industries Centre	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
Waltham Forest College, via Telecity Powergate	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
City College Brighton and Hove, East Campus	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
The Francis Crick Institute Limited, Brill Place, via Telehouse West	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance
The Francis Crick Institute Limited, Brill Place, via London PG	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
University for the Creative Arts, Epsom Campus [2]	06/12/2016 07:00	06/12/2016 07:25	00:00	00:25	Regional Maintenance	Scheduled maintenance
The British School of Osteopathy, Forough High Street	13/12/2016 07:00	13/12/2016 07:26	00:00	00:26	Regional Maintenance	Scheduled maintenance