

Support

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Contact Details

Vscene Management Centre

The Ajenta Hub

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Edinburgh
EH6 6LX

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Telephone: +44 (0)131 512 2002 or 0330 020 0404

Operational Hours

Monday to Friday: 08:00–18:00 (After hours support on request)

Additional cover may be provided out of hours on request.

You can schedule and participate in videoconferences 24/7, 365 days a year. Operational support is provided during the hours stated above, excluding New Year's Day, 2nd January, Christmas Day and Boxing Day.

Although videoconferences may be booked 24/7, 365 days a year, operational cover is only provided during the times stated above.

The Vscene Management Centre does not accept any liability in the event of a conference failing for whatever reason.

Source URL: <https://community-stg.jisc.ac.uk/library/janet-services-documentation/support-3>

Links

[1] <mailto:vscene@jisc.ac.uk>