Hints and tips

Feature	Shortcut Key
Full screen	F or f, F11, Ctrl+F11, Alt+Enter
Next local layout	L or l
Next participant	Left or Right arrow keys
Next MCU layout	Up or Down arrow keys

General

Desktop Videoconferencing is affected by the resources available on the PC and the connection to the PC.

We recommend Desktop Videoconferencing is not used over a wireless connection, unless this is the only option available and the connection is not heavily contended (shared with other PCs).

We also recommend closing all applications which may be heavy bandwidth users, and may attempt to use resources you need for your videoconference. Examples of these include Skype, any type of instant messaging system (e.g. MSN), any file sharing software, and MS Outlook or similar. If you have a Virtual Private Network (VPN) connection, this should also be closed.

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