Joining Organisations Welcome Pack

Updated: 5/08/2020

Click for downloadable pdf of this page - edroam(UK) Joiner's Pack [1]

eduroam(UK) Members Joining Pack

Thank you for registering with eduroam(UK), we hope you will be soon able to offer an operational eduroam service at your organisation, whether Home (IdP) or a Visited (SP).

Induction to the eduroam(UK) Service

The eduroam(UK) Support site is the portal by which you not only inform us of the details of your RADIUS servers (thus enabling the support to generate the shared secrets required to allow your RADIUS servers to peer with the NRPS,) but also provides remote and local testing functions, monitoring of your service and it enables you to assert the operational details of your service. There is copious context specific help on all pages and introductory presentation has been produced to guide you (see below).

If you require further help in using the Support portal or have any questions/requests for guidance, a telephone induction to eduroam(UK) with one of our technical advisors can be arranged. Please request this through help@jisc.ac.uk [2] (e-mail, phone or online form).

Documentation

Please follow links below to key material:

- Introduction to the eduroam(UK) Support portal [3] – logging on, registering your ORPS, status overview, service level assertions, diagnostics, troubleshooting, requesting CAT membership to and introduction to CAT

- Implementation Roadmap [4] – the key step-by-step implementation guide, which includes links to external sources (eduroam.org confluence wiki, FreeRADIUS, Microsoft sites etc)

- eduroam(UK) service documentation [5] – technical specification, technical guides and advisories, case studies, use and deployment guides

- eduroam Fundamentals and Implementing eduroam **training course workbooks** – you should have copies from your training courses, otherwise *if registered for Edlab* you'll find these at http://fronter.com/edlab/main.phtml [6] in the 'Course – eduroam Fundamentals' and 'Course – Implementing eduroam' Rooms

- Getting technical support – <u>enquiries and support services</u> [7] and <u>FAQs</u> [8]

- Keeping informed – follow eduroamUK on Twitter; manually subscribe to <u>eduroam-uk@jiscmail.ac.uk</u> [9] e-mail discussions list; watch out for service alerts and announcements on <u>eduroamuk-support@jiscmail.ac.uk</u> [10] (automatically subscribed); join the monthly <u>online eduroam(UK) clinic</u> [7]

- <u>Test facilities</u> [4] – see section 15 for ORPS connectivity, authentication and forwarding tests

- <u>Your web site eduroam information page</u> [11] – guide to content for your information page

- <u>Dedicated area of web site for users</u> [12] – you may wish to draw your users' attention to this

- <u>The eduroam sites map UK</u> [13] – graphical representation and pop-up information about where individuals can use eduroam in the UK
- <u>Membership terms and conditions</u> [14] and <u>your responsibilties as eduroam system administrator</u> [15]

Source URL: https://community-stg.jisc.ac.uk/library/janet-services-documentation/joining-organisations-welcome-pack-0

Links
[1] https://community.jisc.ac.uk/system/files/257/eduroam%28UK%29-joiners-pack_0.pdf
[2] mailto:help@jisc.ac.uk
[3] https://community.jisc.ac.uk/library/network-and-technology-service-docs/using-eduroam-support-site-connecting-nrps-user-boarding
[4] https://community.jisc.ac.uk/library/janet-services-documentation/implementing-eduroam-roadmap
[5] https://community.jisc.ac.uk/library/janet-services-documentation/documentation
[6] http://fronter.com/edlab/main.phtml
[7] https://community.jisc.ac.uk/library/janet-services-documentation/what-tech-support-available
[8] https://community.jisc.ac.uk/library/janet-services-documentation/faqs-eduroam
[9] https://www.jiscmail.ac.uk/cgi-bin/webadmin?A0=EDUROAM-UK
[10] mailto:eduroamuk-support@jiscmail.ac.uk
[11] https://community.jisc.ac.uk/library/janet-services-documentation/content-eduroam-service-infomation-web-page-guide
[12] https://community.jisc.ac.uk/library/janet-services-documentation/information-users-eduroam
[13] http://monitor.eduroam.org/gmap/country.php?country=uk
[14] https://community.jisc.ac.uk/library/janet-services-documentation/how-does-organisation-join-service
[15] https://community.jisc.ac.uk/library/janet-services-documentation/what-are-my-responsibilities-eduroam-sys-admin