

## Disconnection from Janet

An organisation may cancel its connection to Janet at any stage. However, if the notice of cancellation is received during the first year of service, a charge may be made equal to the residual rental (from the circuit supplier) of the access circuit for the remainder of the contract, plus a charge to cover administrative costs. After the end of the agreed contract term, a connection may be cancelled upon 30 days notice being given. Notice of cancellation must be made in writing by the nominated Management contact to [connect@ja.net](mailto:connect@ja.net) <sup>[1]</sup>.

Janet(UK) will make arrangements for the return of the IP addresses originally assigned from the Janet allocation, at the time of disconnection. All queries regarding the return of IP addresses should be sent to: [ipaddress@ja.net](mailto:ipaddress@ja.net) <sup>[2]</sup>.

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**Source URL:** <https://community-stg.jisc.ac.uk/library/janet-services-documentation/disconnection-janet>

### Links

[1] <mailto:connect@ja.net>

[2] <mailto:ipaddress@ja.net>