

Moving a Janet access link

If it becomes necessary for a customer to relocate the equipment connected to its access circuit to another building, or to another part of the building in which it is housed, the Connections Management Section must be advised. In many cases the access circuit is leased by Janet(UK) and the supplier will not take any action unless the arrangements for the relocation are made through Janet(UK). If there is no record of who leases the access circuit, the customer should contact the Connections Management Section for clarification.

The customer will be required to meet the charges levied by the circuit supplier, if the move is made at the customer's request. In these circumstances the Connections Management Section will obtain a quote for the cost of the work and ask the customer to accept responsibility for the charges in writing, or by e-mail, before the work is carried out.

Source URL: <https://community-stg.jisc.ac.uk/library/janet-services-documentation/moving-janet-access-link>