

Desktop Client

Desktop videoconferencing is available to registered users of the Janet Videoconferencing Service. It allows users to participate in a booked videoconference from a desktop or laptop PC without having to use a hardware-based endpoint (CODEC). This feature uses the Tandberg application called ConferenceMe and permits a lecturer or teacher to chair a discussion from a regular videoconferencing venue (room) with several students who are using desktops and laptops at other sites or at home. It is also possible to register for the service and initiate a videoconference using a desktop PC.

Hardware & Software Requirements

Desktop Videoconferencing (JVCS Desktop) is only supported on PCs or laptops running Microsoft Windows™ software, therefore, is not supported on PCs or laptops running MAC or Linux operating systems.

The following minimum specifications are recommended for using Desktop Videoconferencing:

- PC or laptop running Windows XP (Service Pack 2 or higher), Windows Vista (Service Pack 1 or higher), or Windows 7
- Dual-core processor
- 1GB RAM minimum
- Network connection (e.g. office network or home broadband)
- Webcam
- Headset with microphone - either USB or 3.5mm jack plugged directly into to the pink microphone socket and green speaker socket ports. Alternatively, a personal USB speakerphone may be used, e.g. a ClearOne Chat, Phoenix Duet or Polycom Communicator.
- Details about Desktop Videoconferencing installation and checking:

www.ja.net/desktopcheck ^[1]

Note: the software package is labelled 'ConferenceMe.msi' (provided by Tandberg)

Users must have administrative permissions on their PC or laptop to install this software. If there are any issues with installation they will need to contact their IT department.

Source URL: <https://community-stg.jisc.ac.uk/library/videoconferencing-booking-service/desktop-client>

Links

[1] <http://www.ja.net/desktopcheck>