

Session Expiration for Federated Users

There are cases when you are logged out automatically from the Janet Community website - your session expires *if you have used an Institutional Login*. This is for security reasons, since you will have a session open both between our Service Provider and your institution's Identity Provider, and also a local session on our website; we need to ensure that when you are logged out of one you will be logged out of the other.

There are a number of timeouts set. You will be logged out automatically when:

- you close your browser
- you are inactive for a period of 4 hours
- you are logged in continuously for a period of 8 hours, regardless of activity

This only applied to users who have used an Institutional Login and are logged in through the UK Federation.

You can also explicitly choose to logout using the padlock in the top right of your screen (when logged in).

Source URL: <https://community-stg.jisc.ac.uk/library/janet-website-how/session-expiration-federated-users>