

## PolyCom C100S

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### ***System PolyCom***

Model C100S

Guide Cost £90

Test Date 17/12/2009

WebSite [http://www.polycom.com/products/voice/desktop\\_solutions/pc\\_speakerphones/commu](http://www.polycom.com/products/voice/desktop_solutions/pc_speakerphones/commu)  
[1]

### ***A. Hardware Description***

Dimensions 135l x 83w x 23h mm

Appearance Charcoal

Controls Volume Up; Volume Down; Mic Mute; menu options

Connectors Permanently attached USB A cable

Indicators/LEDs functions Power; Mic Mute, Vol adjust; menus

Power From USB

Cables Supplied Permanently Attached; 80cms

Warranty n/a

Documentation Supplied 12 page A6 user guide. CD takes you to WebPages to download drivers or software.

Web Info <http://support.polycom.com/PolycomService/support/us/support/voice/communicator/>

***B. Setup /  
Installation  
Procedure***

Platform supported Currently Win XP due to requiring Drivers.

Procedure + problems Required drivers installed; Win XP only. Since Windows only, less flexible than other c

Time About 20 minutes to set up. Windows XP only.

Software Version n/a; Updated 2.1 software available can also update firmware.

Firmware Version Ver.1.01 unless updated.

Installation  
Documentation quality Acceptable; WebPages have considerable info, and software release notes.

Installation location On CD ROM; then website.

Optional Software (not required to use device) Drivers; C100 Manager

### **C. Connectivity**

Cables Captive cable to USB A

Connectors USB A

Comments 80cms long

### **E. Audio measurements**

Frequency response; MIC Mid-range prominent; ideal for speech. Off axis loses HF.

SPEAKER Acceptable for speech and some music.

Headroom; MIC Acceptable.

SPEAKER Acceptable.

Levels; MIC Good level control; not obtrusive.

SPEAKER Adequate for small room; increasing level produces greater echo problem

Echo  
Cancellation Increasing speaker level increases echo; good unless driven loud

Adjustments? Volume up/down. Mic On-Off; Speaker On/Off.

Comments Acceptable for 1-4 people in small room.

**Functions 1**  
**low-5 high**

Hardware & facilities	5
Setup procedure	4
Connectivity	5
Ease of Installation	3
Audio tests	4
Echo Cancellation	3
Value for Money	4
<b>Total</b>	<b>28</b>

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**Source URL:** <https://community-stg.jisc.ac.uk/library/advisory-services/polycom-c100s>

**Links**

[1]

[http://www.polycom.com/products/voice/desktop\\_solutions/pc\\_speakerphones/communicator\\_c100.html](http://www.polycom.com/products/voice/desktop_solutions/pc_speakerphones/communicator_c100.html)

[2] <http://support.polycom.com/PolycomService/support/us/support/voice/communicator/index.html>