

# Netsight

## Group:

## Old Netsight Shutdown - March 2020

The old version of Netsight will be turned off at the end of March 2020 !

If you have Netsight information and reports populating web pages, intranet reports or operation desk systems - please ensure you migrate to netsight3 and test these reports' function. Notify us immediately of any issues. Please email [help@jisc.ac.uk](mailto:help@jisc.ac.uk) <sup>[1]</sup> with a subject line of "FAO: Netsight2 Closure Project"

## New Netsight (Netsight3)

Netsight has become Netsight3, and has been re-engineered with a new traffic monitoring system, user interface and new user account management approach. The first focus of the project has been to rewrite the core code to bring the system fully under the control of Jisc. [Jisc Netsight](#) <sup>[2]</sup> is accessible here along with its [user guide](#) <sup>[3]</sup>.

## The way you log in has changed!

### Please note that Netsight2 credentials will not work with Netsight3!

Previously one set of credentials were provided for each organisation. With Netsight3 we have switched to individual user accounts tied to your work email address. Because of this change, previous Netsight credentials will not work with the new service and you will need to [request a new account](#) <sup>[4]</sup>. Please also note that we can only accept individual user registrations, not group or team registrations.

### Default group content privacy:

[Log in to request membership](#) <sup>[5]</sup>

---

**Source URL:** <https://community-stg.jisc.ac.uk/groups/netsight?f%5B0%5D=bundle%3Awiki&page=4>

### Links

[1] <mailto:help@jisc.ac.uk>

[2] <https://netsight3.ja.net>

[3] <https://netsight3.ja.net/help/>

[4] <https://www.jisc.ac.uk/forms/apply-to-use-netsight3>

[5] <https://community-stg.jisc.ac.uk/>